

COMMUNITY ACTION PARTNERSHIP OF KERN  
**DRAFT 2014-15 COMMUNITY ACTION PLAN**

MAY 21, 2013





LINNÉ STOUT  
ACTING DIRECTOR

State of California-Health and Human Services Agency  
**DEPARTMENT OF COMMUNITY SERVICES AND  
DEVELOPMENT**

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EDMUND G. BROWN JR.  
GOVERNOR

TO: CSBG Service Providers  
FROM: Pamela Harrison  
SUBJECT: 2014/2015 Community Services Block Grant Community Action Plan  
DATE: February 15, 2013

The 2014/2015 Community Action Plan (CAP) is enclosed for review and completion. In compliance with the Community Services Block Grant (CSBG) Act (Public Law 105-285) the State is to secure a CAP from each eligible entity as a condition to receive funding. Each entity's CAP provides valuable and required information that the Department of Community Services and Development (CSD) must aggregate and incorporate into the Community Services Block Grant (CSBG) State Plan that is due to the Office of Community Services (OCS) by September 1, 2013.

To facilitate CSD's review of the CAP please remember:

- The CSBG National Programs Indicators Projections (CSBG/NPI CAP Projections) are to be completed via the Excel Workbook on the CSD Provider's website (<http://providers.csd.ca.gov/CSBG>).
- The Cover Page and Certification is to be signed by the Board Chairperson and Executive Director.
- The CAP original and (1) one copy are to be mailed:

ATTENTION: CSBG Field Operations Unit  
Department of Community Services and Development  
2389 Gateway Oaks Drive, Ste. 100  
Sacramento, CA 95833

The 2014/2015 CAP forms are available for download via the CSD Provider's website at <http://providers.csd.ca.gov/CSBG> in the "Forms" and "Blog" sections. The entire CAP must be submitted to CSD by **June 30, 2013**. Postmarks will not be accepted. Please feel free to contact your assigned Field Representative with any questions regarding the submission of the CAP.

Enclosures

## **BACKGROUND**

To comply with the Community Services Block Grant (CSBG) Act, Public Law 105-285, Section 678B (11) eligible entities must complete a Community Action Plan (CAP), as a condition to receive funding through a Community Services Block Grant. Federal law mandates the Community Action Plan to include a community-needs assessment for the community served.

CSD collects the information from the CAPs and uses it to develop and submit California's CSBG State Plan and application for funding. CSBG funds may be utilized to support activities that remove obstacles and solve problems that block the achievement of self-sufficiency per Public Law 105-285.

The needs assessment is a process used to determine unmet needs of low-income individuals, families, and communities. The needs assessment informs CSBG eligible entities how to utilize CSBG funds to meet the needs of low-income persons in their service areas in accordance with the assurances in the CSBG Act.

## **Community Action Plan**

**2014 – 2015**

### **Checklist**

The following is a check list of the components to be included in the CAP. The CAP is to be received by CSD no later than **June 30, 2013**:

- Cover Page and Certification**
- Table of Contents**
- Vision Statement**
- Mission Statement**
- Community Information Profile**
- Needs Assessment**
- Statewide Priority**
- Federal Assurances**
- State Assurances**
- Documentation of Public Hearing(s)**
- Monitoring and Evaluation Plan**
- CSBG/National Performance Indicators (NPI) CAP Projections**
- Appendices (Optional)**

## **I. Cover Page and Certification**

The Cover Page and Certification captures the CSBG eligible entity name, address, contact person, and certification signatures from the Board Chair and Executive Director. This form must be completed in its entirety and attached to the CAP. Signatures certify the governing body of the agency agrees to comply with federal and state mandates set forth in the document.

**COMMUNITY SERVICES BLOCK  
GRANT  
2014/2015 PROGRAM YEAR COMMUNITY ACTION  
PLAN COVER PAGE**

TO: Department of Community Services and Development  
Attention: Field Operations Unit  
2389 Gateway Oaks Drive #100  
Sacramento, CA 95833

FROM: Community Action Partnership of Kern  
300 19<sup>th</sup> Street  
Bakersfield, CA 93301

**Agency Contact Person Regarding Community Action Plan**

Name: [Ralph Martinez]

Title: [Director, Planning, Research, and Development]

Phone: [(661) 336-5236] \_\_\_ ext. [1114]

FAX: [(661) 332-2237]

E-mail address: [rmartinez@capk.org]

**CERTIFICATION OF COMMUNITY ACTION PLAN AND  
ASSURANCES**

The undersigned hereby certify that this agency complies with the Assurances and Requirements of this 2014/2015 Community Action Plan and the information in this CAP is correct and has been authorized by the governing body of this organization.

\_\_\_\_\_  
Board Chairperson

\_\_\_\_\_  
Date

\_\_\_\_\_  
Executive Director

\_\_\_\_\_  
Date

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The Table of Contents is to be arranged in the order above. Please include the appropriate page numbers for reference. Additional attachments are to be added as appendices.

### **III. Vision Statement**

The Vision Statement describes a desired future based on your agency's values. The vision is broader than what any one agency can achieve; the agency collaborates with others in pursuit of the vision.

Provide your agency's Vision Statement.

Community Action Partnership of Kern's current Vision Statement is, "To improve the quality of life of low income people."

CAPK is currently undertaking a Strategic Transformation Process. The Draft Vision Statement proposed pursuant to this process is "Individuals and families are self-reliant, caring contributors who live, work, and play in safe communities; have access to affordable and energy efficient housing; enjoy food security and nutrition; and provide children with a foundation that fosters life-long academic success. Our communities are economically stable and centers of potential for all residents with an abundance of resources; employment, educational, and artistic opportunities; and a commitment to justice and diversity. Community Action Partnership of Kern (CAPK) is the leader in the fight against poverty and recognized for excellence, innovation, community engagement, and cutting edge approaches in meeting its mission and vision."

### **IV. Mission Statement**

The Mission Statement describes the agency's reason for existence and may state its role in achieving its vision.

Provide your agency's Mission Statement.

Community Action Partnership of Kern shall provide and advocate for resources that will empower Kern County residents to become self-sufficient.

## V. Community Information Profile

State law requires each CSBG eligible entity to develop a CAP that will assess poverty-related needs, available resources, feasible goals, and strategies to prioritize its services and activities to promote the goals of self-sufficiency among the low-income populations in its service area (Government Code 12747(a)).

### **Community Information Profile:**

This section captures the problems and causes of poverty in the agency's service area, based on objective, verifiable data and information (Government Code 12754(a)).

Community Information Profiles shall identify the following:

1. The service area in terms of related factors, such as poverty, unemployment, educational achievement, health, nutrition, housing conditions, homelessness, crime rates, incidents of delinquency, the degree of participation by community members in the affairs of their communities and/or similar factors deemed appropriate by the agency. Factors described in the Community Information Profile must be typical for baseline data and substantiated by corroboration gained through public forums, customer questionnaires, surveys, statistical data, evaluation studies, key informants, anecdotal sources and/or other sources deemed reliable by the agency.

### **Community Action Partnership of Kern (CAPK)-Service Area<sup>1</sup>**

The geographic service area for CAPK includes all of Kern County, CA. CAPK's Women, Infants, and Children WIC Program also has sites in the communities of Adelanto, Phelan, and Crestline in San Bernardino County, located immediately south of Kern County, and the Migrant AP Child Care program serves the counties of Kern, Tulare, Kings, Fresno, Madera, and Merced.

Kern County is located in Central California at the southern end of the San Joaquin Valley and is the state's third-largest county in land area. At 8,172 square miles, Kern is larger than the land area of Massachusetts, New Jersey, or Hawaii and is as diverse as it is large. Terrain varies dramatically within the County, from the fertile lowlands of the San Joaquin Valley, rugged mountain peaks of the southern Sierra Nevada and Tehachapi Mountains, to the sweeping panoramas of the Mojave Desert. Because of this diversity, the county has a wide range of climates, determined largely by elevation

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<sup>1</sup> Unless otherwise indicated, data referenced in the Community Information Profile is based on 2011 American Community Survey-1-Year Estimate (DP05:ACS Demographic and Housing Estimates; DP02; Selected Social Characteristics in the United States; S1101: Households and Families-California; S1701: Poverty Status in the Past 12 Months).

and precipitation. Temperatures are marked by extremes, with summertime highs over 100 degrees in the San Joaquin Valley and Mojave Desert and winter temperatures dropping into the teens during snowfalls in the higher mountains.

**Figure 1-Kern County Geography**



Kern is primarily a rural county with one Standard Metropolitan Area (SMA) which includes the cities of Bakersfield and Delano. Other incorporated cities include Wasco, Taft, Shafter, Maricopa, McFarland, Arvin, Ridgecrest, Tehachapi, and California City. The County has many other unincorporated communities over 1,000 in population (statistically referred to as “Census Designated Places”) including Bear Valley Springs, Bodfish, Boron, Buttonwillow, Caliente, North Edwards, China Lake Acres, Edwards AFB, Frazier Park, Ford City, Golden Hills, Greenacres, Greenfield, Kernville, Lake Isabella, Lamont, Lost Hills, North Edwards, Oildale, Pine Mountain Club, Stallion Springs, Taft Heights, Weedpatch, Weldon, and Wofford Heights.

**Population**

Between April 1, 2010-July 1, 2012, Kern County experienced an increase in population of 16,527, largely due to vital events.<sup>2</sup> In 2011, the total population of Kern County was 851,710. This figure represents an increase of less than .07% over the 1/1/2010 population of 844,480. Population estimates for the State of California reflect the same increase of .07% from 37,427,946 (1/1/2011) to 37,678,563 (1/1/2012). Of the population of Kern County in 2011, 79.6% (671,679) were born in the United States, and 20.4% (173,413) were foreign-born. Of those who were foreign-born, 79.3% were from Latin America.

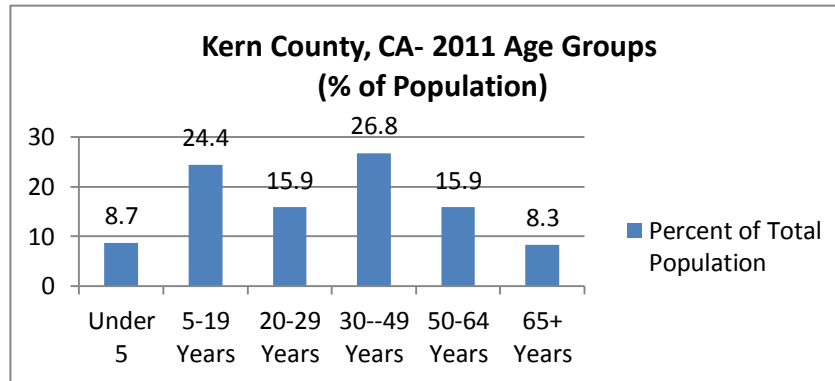
In 2011, children under the age of 18 represented 30% of the total County population in 2011- one of the highest percentages for that age group in the State of California. By comparison, children under the age of 18 represented 25% of the population in the State of California.

In 2011, children under the age of 5 represented 8.7% of Kern County’s population.

<sup>2</sup> Estimates of the Components of Resident Population Change: April 1, 2010 to July 1, 2012 Source: U.S. Census Bureau, Population Division.

Children 5-19 years of age represented 24.4% of the population, and young adults ages 20-29 constituted 15.9% of the population. Adults 30-49 years old represented 26.8% of the population, and older adults ages 50-64 and 65+ constituted 15.9% and 8.3% of the population, respectively.

**Figure 2-Kern County Population-Age Distribution**



With respect to population changes over the year for incorporated communities within Kern County, many cities lost population between 1/1/2011 and 1/1/2012. Only California City, Arvin, and Bakersfield showed increases in population. California City's population increase was the highest at 3.7%. The City of Bakersfield population stayed relatively stable with a 1.8% increase. Cities losing population over this period included Taft, Tehachapi, Delano, and Wasco as shown on Table 1 as follows:

**Table 1- 2011-12 Kern County/Cities Population Estimates with % Change<sup>3</sup>**

State/County/City	Total Population		% Change
	1/1/2011	1/1/2012	
California	37,427,946	37,678,563	0.7
Kern County	844,480	850,006	0.7
Arvin	19,503	19,849	1.8
Bakersfield	350,020	354,480	1.3
California City	12,787	13,260	3.7
Delano	53,108	52,005	-2.1
Maricopa	1,156	1,163	0.6
McFarland	12,697	12,333	-2.9
Ridgecrest	27,835	28,089	0.9
Shafter	17,206	16,928	-1.6
Taft	9,284	8,906	-4.1
Tehachapi	14,432	13,872	-3.9
Wasco	25,893	25,324	-2.2
Balance of County	300,559	303,797	1.1

<sup>3</sup> California Department of Finance Demographic Research Unit Web site; ([www.dof.ca.gov/research/demographic](http://www.dof.ca.gov/research/demographic)).

From 2010 to 2011, there were only minor changes in race/ethnicity characteristics of Kern County residents, the most notable being a 3% increase in persons reported to be “white”, and a 3% decrease in the number of persons reporting “some other race” (see Table 2). In 2011, 78.5% of the population (668,592) was reported to be white, 6.6% black or African American, 2.5% American Indian/Alaska Native, 0.4% Native Hawaiian and Other Pacific Islander, and 10.5% were reported as “Other”. Of all races, nearly 50% of Kern County residents in 2011 were reported to be of Hispanic or Latino ethnicity.

**Table 2-Kern County Race/Ethnicity Characteristics (2010-2011)**

RACE	2011		2010	
	%	Number	%	Number
All Races	851,710		842,207	
Race	%	Number	%	Number
White	78.5	668,592	75.2	633,339
Black or African American	6.6	56,212	6.7	56,427
American Indian/Alaska Native	2.5	16,715	2.4	20,212
Asian	5.1	43,437	5.1	42,952
Native Hawaiian and Other Pacific Islander	0.4		0.5	
Some other race	10.5	89,429	14.6	122,962
Ethnicity: Hispanic or Latino				
Hispanic or Latino (of any race)	50.0	425,855	49.3	415,208

### **Industry and Economy**

Kern County is well known for its agricultural and oil industries. For total crop value, Kern County ranked first in both California and the United States, and it ranked sixth in California and eighteenth in the U.S. for value of livestock, poultry, and their products. According to the California Farm Bureau Federation and Kern County Farm Bureau, in 2011, Kern County’s top-five crops by value were milk, almonds, table grapes, vegetable crops, and pistachios.<sup>4</sup>

According to the Greater Bakersfield Chamber of Commerce, Kern County leads the state in oil and natural gas production, producing roughly 75% of California’s in-state oil and nearly 58% of the state’s total natural gas.<sup>5</sup> California’s top five oil-producing fields are located in Kern County, and three of those fields are ranked in the top ten

<sup>4</sup> Kern County Agricultural Standards and Measures Web Site;  
<http://www.kernag.com/caap/crop-reports/crop-reports.asp>.

<sup>5</sup> Greater Bakersfield Chamber of Commerce Web Site;  
<http://www.bakersfieldchamber.org/section.asp/csasp/DepartmentID.537/cs/SectionID.1171/csasp.html>.

producing oil fields in the nation. In fact, if Kern County were a state, it would rank fourth in the nation for oil production.

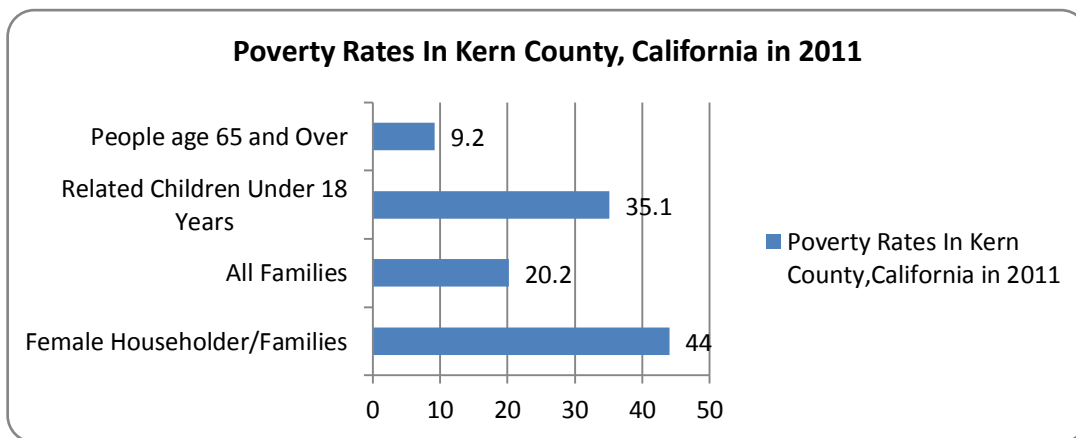
Consistent with its historically natural resource-based economy, Kern County is in the foreground of the alternative energy industry, becoming the site for some of the largest wind farms and solar arrays. The ongoing development and operation of these facilities are expected to provide significant employment opportunities, as local colleges and vocational institutions continue to expand programs in these fields.

From 2010 to 2011, the number of persons in Kern County over the age of 16 who were eligible for employment grew at a rate of slightly under 1 % in Kern County. In 2011, there were 625,879 persons in Kern County over the age of 16 and eligible age to work. In 2011, a steady upward trend in the percentage of persons employed in agriculture and mining continued with 16.2% of the employed population working in those industries. Employment levels in educational services, health care and social assistance remained relatively unchanged from the prior year at 19.6%. Retail trades were just slightly lower in 2011 with 11.4% of the employed population employed in that sector, while the construction industry continued to shed jobs as only 5.4% of the employed population was employed in that sector.

### Poverty, Income, and Participation in Governmental Programs

Although the national economy is showing signs of a slow recovery, many Kern County residents continue to struggle with lower incomes, the effects of poverty, and the need for assistance through federal “safety-net” programs. In 2011, the median household income in Kern County was \$45,224, down from the 2010 figure of \$46,952, and \$12,000 less than the California median household income of \$57,287. In 2011, 25% of people in Kern County were living below the federal poverty level and 20.2% of all families had incomes below the poverty level, up over 3% from the 2010 figure of 17%. Over 35% of related children under the age of 18 were living below the poverty level in 2011, and 44% of families with a female householder with no husband present had incomes below the poverty level.

**Figure 3- Kern County Poverty Rates**



Source: 2011 American Community Survey, 2011 Population and Housing Narrative Profile (NP01)

Table 3 provides a comparison of 5-Year poverty rates (2007-2011) for Kern County, its major cities, and the State of California. Many of the cities in Kern County had higher poverty rates than the State of California. The cities of Arvin (34.9%), McFarland (33.8%), Maricopa (34.1%), and Delano (28.3%) had the highest poverty rates in Kern County in 2011.

**Table 3-Kern County/Cities Poverty Rates**

State/County/City	Population For Whom Poverty Status Is Determined (% Below Poverty Level <sup>6</sup> )
California	14.4%
Kern County	24.5%
Arvin	34.9%
Bakersfield	18.2%
California City	24.0%
Delano	28.3%
Maricopa	34.1%
McFarland	33.8%
Ridgecrest	12.6%
Shafter	21.5%
Taft	14.1%
Tehachapi	14.1%
Wasco	26.7%

In 2011, 7.9% of all households in Kern County received Supplemental Security Income (SSI); less than in 2010 when 8.4% of households received SSI. In 2011, 15.3% of households received food stamp/SNAP benefits, up from 2010 when 14.1% of household received these benefits. Between 2010 and 2011, there was an increase in the number of households receiving food stamp/SNAP benefits from 14.1% in 2010 to 15.3% in 2011.

**2013 Poverty Thresholds and Guidelines**

Poverty thresholds are used for calculating all official poverty population statistics — for instance, figures on the number of Americans in poverty each year. They are updated each year by the Census Bureau. Poverty guidelines are a simplified version of the federal poverty thresholds and are used for administrative purposes — for instance, determining financial eligibility for certain federal programs. They are issued each year in the *Federal Register* by the Department of Health and Human Services (HHS)

<sup>6</sup> US Census Bureau 2007-2011 American Community Survey 5-Year Estimates-Poverty Status in the Past 12 Months (S1701); generated by Grace Coan; using American FactFinder <<http://factfinder2.census.gov>>; (March 21, 2013).

Many of CAPK's programs including Head Start, WIC, Emergency Food, and Low-Income Home Energy Assistance utilize poverty guidelines in determining program eligibility. The following table illustrates the 2013 Poverty Guidelines for families and households for the 48 contiguous states and the District of Columbia.

**Table 4-2013 Poverty Guidelines for the 48 Contiguous States and the District of Columbia<sup>7</sup>**

2013 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA	
Persons in family/household	Poverty Guideline
1	\$11,490
2	\$15,510
3	\$19,530
4	\$23,550
5	\$27,570
6	\$31,590
7	\$35,610
8	\$39,630
For families/households with more than 8 persons, add \$4,020 for each additional person	

**Poverty and Race**

In 2011, poverty rates for Black or African Americans and American Indian and Alaska Natives were disproportionately higher than for other racial groups. Of the 44,717 Black or African American residents in Kern County, 42.6% were living in poverty and of the 11,375 American Indian and Alaska Native residents, 3,689 or 32.4% were living in poverty. In 2011, of the 410,776 Kern County residents of Hispanic or Latino origin, (which represented nearly half of the population in Kern County) 30.8% were living in poverty.

<sup>7</sup> U.S. Department of Health and Human Services Office of the Assistant Secretary for Planning and Evaluation; Web site; <http://aspe.hhs.gov/poverty/13poverty.cfm>.

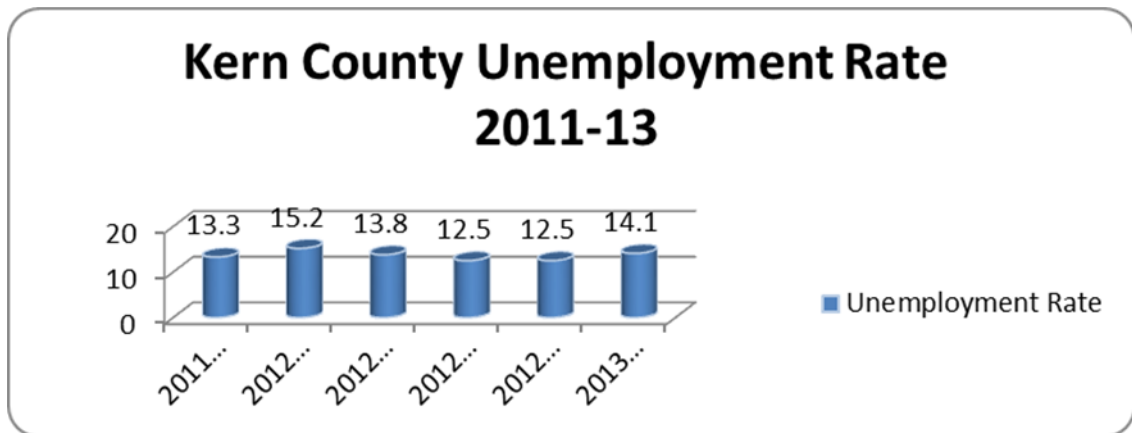
**Table 5- 2011 Poverty Status In Past 12 Months-Race/Ethnicity<sup>8</sup>**

Race/Ethnicity	Population	Population Below Poverty Level in Past 12 Months	% Below Poverty Level in the Past 12 Months
White	620,966	149,332	24.00%
Black or African American	44,717	19,031	42.60%
American Indian and Alaska Native	11,375	3,689	32.40%
Asian	35,620	4,629	13.00%
Other Race	78,452	19,168	24.40%
Two or More Races	27,872	4,556	16.30%
Hispanic	410,776	126,545	30.80%

**Unemployment:**

As seen in the figure below, in the first quarter of 2012, the unemployment rate for Kern County was 15.0%- up from the 2011 fourth quarter estimate of 13.3%. By the fourth quarter of 2012, the County’s unemployment rate had decreased to 12.4%<sup>9</sup> However, in January of 2013, the County’s unemployment rate jumped to 14.1% as employers shed 13,200 jobs in categories from farming and retail to management and education.

**Figure 4- Kern County Unemployment Rate (2011-13)**



<sup>8</sup> US Census Bureau 2011 American Community Survey 1-Year Estimates-Poverty Status in the Past 12 Months (S1701) ; generated by Grace Coan; using American FactFinder <<http://factfinder2.census.gov>>; (April 17, 2013).

<sup>9</sup> [www.etronline.com](http://www.etronline.com); “Tracking Kern’s Economy-2012 Fourth Quarter, Abbas P. Grammy Online databases: [labormarketinfo.edd.ca.gov](http://labormarketinfo.edd.ca.gov), [bakersfieldgasprices.com](http://bakersfieldgasprices.com), [dqnews.com](http://dqnews.com), [economagic.com](http://economagic.com), [bea.gov](http://bea.gov), [bls.com](http://bls.com), [gpoaccess.gov](http://gpoaccess.gov), [dairy.nu](http://dairy.nu), [msn.com](http://msn.com), [census.gov](http://census.gov), [kerndata.com](http://kerndata.com), and [bry.com](http://bry.com).

Unemployment rates within individual communities of Kern County have varied with higher rates occurring in outlying agricultural areas due to seasonal fluctuations in the labor market. Among cities shown below, the unemployment rate varied between 7.3% in Ridgecrest and 33.1% in Arvin. In Bakersfield, the rate of unemployment was 8.9% as seen on the table below.<sup>10</sup>

**Table 6-Unemployment Rate-Cities of Kern County (Second Quarter, 2012)**

UNEMPLOYMENT RATE OF CITIES IN KERN COUNTY (2 <sup>ND</sup> QUARTER, 2012)			
Location	Unemployment Rate (%)	Location	Unemployment Rate (%)
Ridgecrest	7.3	Oildale	13.4
Inyokern	7.8	Mojave	14.2
Tehachapi	8.0	Lake Isabella	15.0
Bakersfield	8.9	Shafter	22.5
California City	10.0	Lamont	22.6
Rosamond	10.5	Wasco	23.4
Frazier Park	11.2	McFarland	26.3
Wofford Heights	12.1	Delano	31.9
Taft	12.5	Arvin	33.1
Note: City –Level data are not adjusted for seasonality and “informal” market workers			

**Housing Conditions:**

In 2011, there were a total of 286,974 housing units in Kern County. Of these housing units, 254,761 or 88.8% were occupied and 32,211 or 11.23% were vacant. Of the 254,761 occupied housing units, 56.6% were owner-occupied and 43.4% were renter-occupied. Homeowner vacancy rates (3.6%) were lower than rental vacancy rates (5.9%).<sup>11</sup>

The single family housing market in Kern County, and particularly in the City of Bakersfield, has significantly improved over the last twelve months. Lower supply and higher demand has driven up home prices in the City of Bakersfield from their March, 2012 cumulative median price of \$132,375 to \$175,000 in March of 2013, representing a 32.2% year-to-year change.<sup>12</sup> In March of 2012, there were 738 single family homes

10 “Tracking Kern’s Economy-2012 Fourth Quarter”; Abbas P. Grammy <http://www.csub.edu/kej/documents/issues/current/Indicators.pdf>.

11 U.S. Census-American Community Survey-1-Year Estimates-Selected Housing Characteristics (DP04) Web site: <http://factfinder2.census.gov>.

12 Gary Crabtree, Affiliated Appraisers, quoted by The Bakersfield Californian, Sunday April , 2013.

listed for sale; however, in March of 2013, there were only 432 active listings- a 41.5% decrease from the year before. Foreclosures in 2013 dropped 57.6% from 328 foreclosed homes reported in March, 2012 to 139 foreclosed homes in March, 2013.

#### Affordable Housing- Demand

According the U.S. Department of Housing and Urban Development, families who pay more than 30 % of their income for housing are considered cost burdened and may have difficulty affording necessities such as food, clothing, transportation and medical care.<sup>13</sup> Based on the 2011 American Community Survey-1 Yr. Estimates, 32.7% of all Kern County homeowners with a mortgage paid 35% or more of their household income on housing. Renters paid an even greater percentage of their income on housing with 44.6% paying 35% or more of their household income on rent.

Information from the County of Kern and City of Bakersfield 5-Year Consolidated Plans for HUD-funded programs, indicate that there are 15,134 households in the County of Kern and 5,324 households in the City of Bakersfield that have extremely low incomes or very low incomes and have a rent cost burden that exceeds 50% of their income. In addition, there are 28,885 “non-homeless, special needs” households that need housing in Kern County with another 8,837 in the City of Bakersfield. As of 1/08/13, there were 7,005 households on the Section 8 waiting list and 8,005 on the Public Housing waiting list.<sup>14</sup>

#### **Homelessness<sup>15</sup>**

The homeless population is varied- from individuals who may be experiencing homelessness for the first time as the result of job loss or unexpected expense causing them to lose their homes, to the chronically homeless who may have long-term problems such as mental illness, poor health, substance abuse, or lack of sustainable employment. Women may become homeless as the result of domestic violence, foster children may become homeless as they “age out” out the foster care system, and individuals released from prison or jail with no job skills, life skills or support system may also find themselves without a home. There are two emergency shelters in Metropolitan Bakersfield; the Bakersfield Rescue Mission, which provides emergency shelter for men, and the Bakersfield Homeless Shelter, which provides emergency shelter to men, women, and families. With the exception of emergency housing specifically for victims of domestic violence and their children, there are no emergency

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<sup>13</sup> U.S. Department of Housing and Urban Development Web site  
<http://www.hud.gov/offices/cpd/affordablehousing/>.

<sup>14</sup> Housing Authority of the County of Kern; PHA 5-Year and Annual Plan; Web site  
<http://kernha.org/wp/agency-information/agency-plan/>.

<sup>15</sup> Unless otherwise cited, the data source for this section of the CAP is the Kern County Homeless Collaborative Web site: <http://www.kernhomeless.org>.

shelters in the rural areas of Kern County.

### 2013 Homeless Census

In January of 2013, a “Point-in-Time Homeless Count” was conducted by the Kern County Homeless Collaborative which revealed that on any given night of the year, there are 1,158 local men, women, and children living in homelessness in Kern County. Within the last two years, however, the number of homeless individuals in Kern County has decreased by 20% (there were 1,439 homeless individuals in 2011.) About 75% of Kern County’s homeless are male and 25% are female, and about 87% (1005) are adults and 13% (153) are children. Approximately 12% (135) are veterans. Approximately 87% of all homeless are found in the Metropolitan Bakersfield area and 13% are found in rural communities. Of all homeless individuals in Kern County, 52% (605) are living without shelter; and 48% (553) are living in an emergency shelter or in transitional housing.

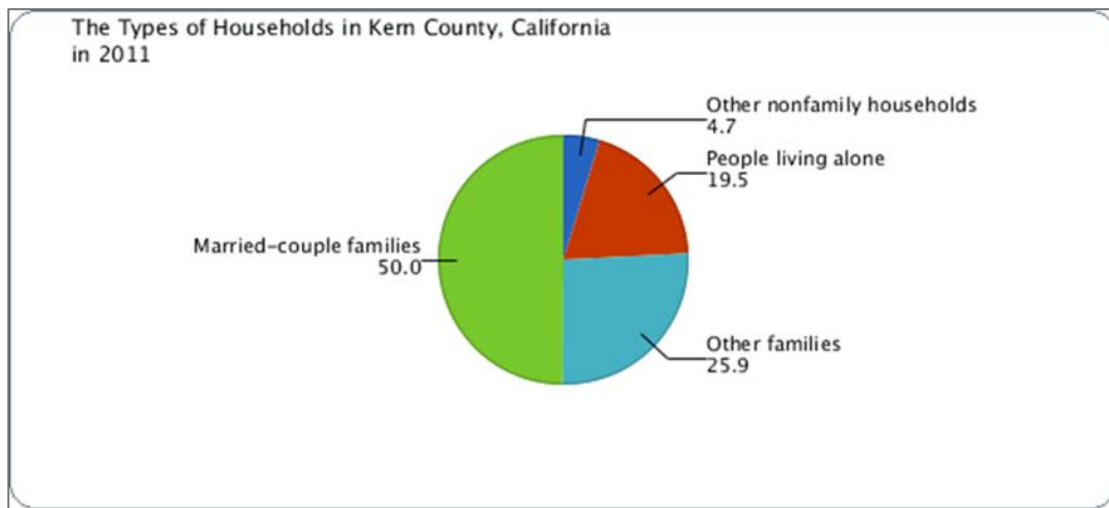
### **Households and Families<sup>16</sup>**

In 2011, there were 255,000 households in Kern County. The average household size was 3.2 people. Families made up 76% of all households. This figure includes both married-couple families (50%) and other families (26%). Of other families, 11% are female householder families with no husband present and own children under 18 years. Non-family households made up 24% of all households in Kern County. Most of the nonfamily households were people living alone, but some were composed of people living in households in which no one was related to the householder. In Kern County, 47% of all households had one or more persons under the age of 18. The following figure provides an illustration of household types in Kern County.

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<sup>16</sup> “Family household” is defined by American Community Survey as “A group of two or more people who reside together and who are related by birth, marriage, or adoption” ([factfinder2.census.gov/help/en/american\\_factfinder\\_help.htm#glossary](http://factfinder2.census.gov/help/en/american_factfinder_help.htm#glossary)).

**Figure 5-Household Types in Kern County (Source: American Fact Finder Population and Housing Narrative Profile: 2011)**



By comparison, in 2011 there were an estimated 12,468,743 households in the State of California, with families making up 71% of all households. The State's average family size was 3.56 persons. An estimated 4,064,364 (32.5%) households were estimated to have their own children under the age of 18; 68.7% (2,793,349) were married couple families, 22.5% (917,686) were female householder families with no husband present, and 8.7% (353,329) were male householder with no wife present.

#### Nativity and Foreign Born

Of the 851,710 total population of Kern County in 2011, 79.6% (671,679) were born in the United States, and 20.4% (173,413) were foreign born and 75.2% of those entered the United States before the year 2000. 79.3% of those born outside of the United States were born in Latin America.

#### Grandparents

Multi-generational households continued to be prevalent as a household type in Kern County in 2011 with 28,713 grandparents living with grandchildren under the age of 18. Of these grandparents, 38% also had financial responsibility for their grandchildren.

#### Language

Limited English Proficient (LEP) individuals in 2011 represented 19.8% of the population in the State of California. In Kern County, 42% of the population reported a language other than English being spoken at home and 17.3% reported that they speak English less than "very well".

### Geographic Mobility

In 2011, 80.5% of all persons 1 year and over in Kern County resided in the same house as they did in 2010, and 14.9% of those who lived in a different house moved within the last year and from within Kern County. Only 3.4% moved to Kern County during the last year from a different County in California.

### **Education**

Kern County schools student enrollment for 2011-12 was 173,740. The Kern High School District (KHSD) is the largest high school district in California with 34 high school sites and secondary enrollment in 2011 of 54,211. Kern County has an elementary school enrollment of 119,529 with 156 elementary school sites and 45 middle/junior high school sites.<sup>17</sup>

In 2011-12, CAPK's Head Start and Early Head Start pre-school programs had a cumulative enrollment of 3,020 and 567 children, respectively.<sup>18</sup>

### High school Graduation Rates and Educational Attainment

According to the California Department of Education's Cohort Outcome Data for the Class of 2011-12, the high school graduation rate for the State of California was 76.2% compared to 73.3% for Kern County.<sup>19</sup>

Educational attainment rate for Kern County residents are lower than for the State of California. U.S. Census American Community Survey -3-Year Estimates (2009-2011) indicate that 80.8% of the population over the age of 25 in the State of California had achieved a high school education in contrast to the 71.9% of Kern County's population of the same age group. The State's rates were also higher than Kern County's for Associate's degrees (7.8% vs. 7.6%), Bachelor's degrees (30.1% vs. 14.7%) and Advanced degrees (10.9% vs. 4.9%) as illustrated in the following chart:

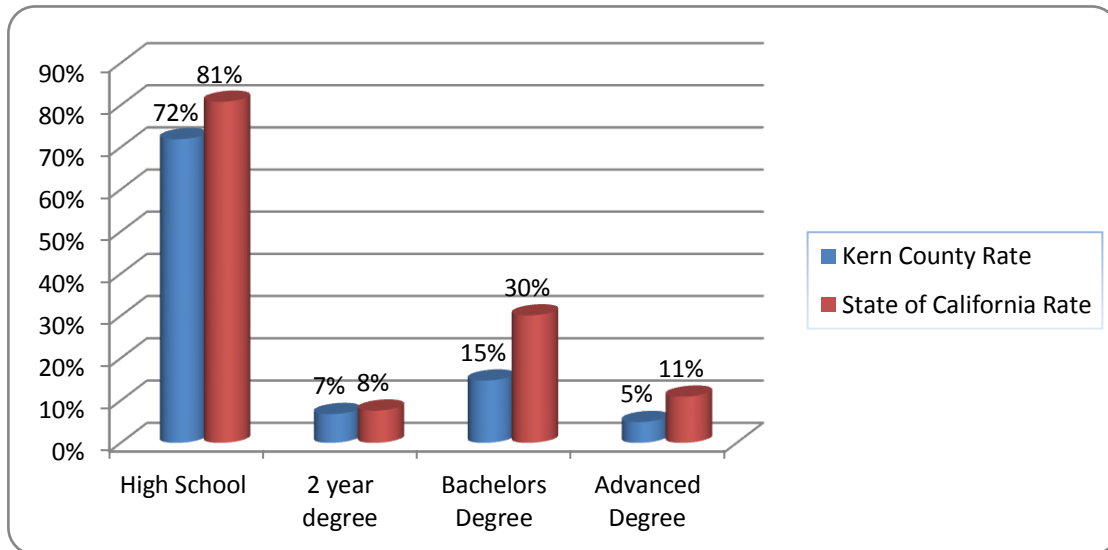
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<sup>17</sup> Kern County Superintendent of Schools Pocket Facts 2011-12 Website  
<http://test.kern.org/schools-a-z/>.

<sup>18</sup> 2011-2012 Head Start Program Information Report (PIR) Summary Report –Grant Level.

<sup>19</sup> California Department of Education; Educational Demographics Office Report  
Generated 4/12/2013 12:07:34 PM Source California Longitudinal Pupil Achievement Data System (CALPADS) Data as of: 2013-03-09.

**Figure 6-Educational Attainment Population Over Age 25 (2009-2011)<sup>20</sup>**



### Persons with Disabilities

In 2011, among the civilian non-institutionalized population in Kern County, 23.3% reported a disability (10.6% males and 12.7% females). The likelihood of having a disability varied by age - from 5% of people under 18 years old, to 11.7% of people 18 to 64 years old, and to 40% of those 65 and over. In 2011, there were 1,580 children ages 0-5 who were enrolled in Special Education Programs in Kern County. CAPK's Head Start Program provided services to 285 children with disabilities during the 2011-12 Report Year.<sup>21</sup>

### **Health and Nutrition**

#### Health Insurance

Among the civilian non-institutionalized population in Kern County in 2011, 79.5% had health insurance coverage, an increase over 2010's figure of 77.8%. In 2011, 20.5% of Kern County residents did not have health insurance coverage. For children under 18 years of age, 9.4% had no health insurance coverage. Of those households who had no health insurance coverage in 2011, 54.1% had related children under the age of 18 years, and of those households, 59.9% were households with related children under the age of 5.

<sup>20</sup> 2009-2011 American Community Survey-3-Year Estimates-Educational Attainment (S1501); <http://factfinder2.census.gov>.

<sup>21</sup> 2011-2012 Head Start Program Information Report (PIR) Summary Report –Grant Level.

### Food Insecurity

According to the California Food Policy Advocates report, 2010 Kern County Nutrition and Food Insecurity Profile<sup>22</sup> 40.5% of adults in Kern County are food insecure which means they do not always know where they will find their next meal. Poverty and food insecurity are inextricably linked. U.S. Census American Community Survey Estimates indicate that in 2011, 1 out of every 4 persons in Kern County (24.5%) was living below the poverty level.<sup>23</sup> Bakersfield ranks first among the 100 largest metropolitan cities in the U.S. for food insecurity according to the Food Research and Action Center's Food Hardship in America 2012.<sup>24</sup>

The term "food insecurity" is used to describe the experience of not having the financial resources to regularly purchase food. At mild to moderate levels, this situation results in anxiety, limited nutritional options, and trade-offs between food and other basic needs. In more severe cases, food insecurity results in hunger and extended periods of time without food. To maintain caloric intake, adults who experience food insecurity limit the variety of their food and concentrate on a few low-cost, energy-dense, and nutritionally-poor foods such as refined carbohydrates and foods with added sugars, fats and sodium. Calorie-for-calorie, these foods cost less than nutritionally rich perishable items such as fruits, vegetables, and dairy products and contribute to instances of obesity and Type II diabetes. According to the California Food Policy Advocates report, 40,000 individuals in Kern County have Type II diabetes, 57.1% of the adult population is overweight or obese, and 11.2% of the child population is overweight for their age.

### **Births to Adolescents**

Based on the 2012 California Department of Public Health County Health Status Profiles, Kern County ranked 57 out of 58 California counties with respect to the average number of live births to females 15-19 years old. In 2009, there were 35,641 females in Kern County ages 15-19, and the average number of live births between 2008-2010 was 2,140.<sup>25</sup>

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<sup>22</sup> [cfpa.net/GeneralNutrition/CFPAPublications/CountyProfiles/2010/CountyProfile-Kern-2010.pdf](http://cfpa.net/GeneralNutrition/CFPAPublications/CountyProfiles/2010/CountyProfile-Kern-2010.pdf).

<sup>23</sup> American Community Survey 2011 Estimates-CP03-Selected Economic Characteristics

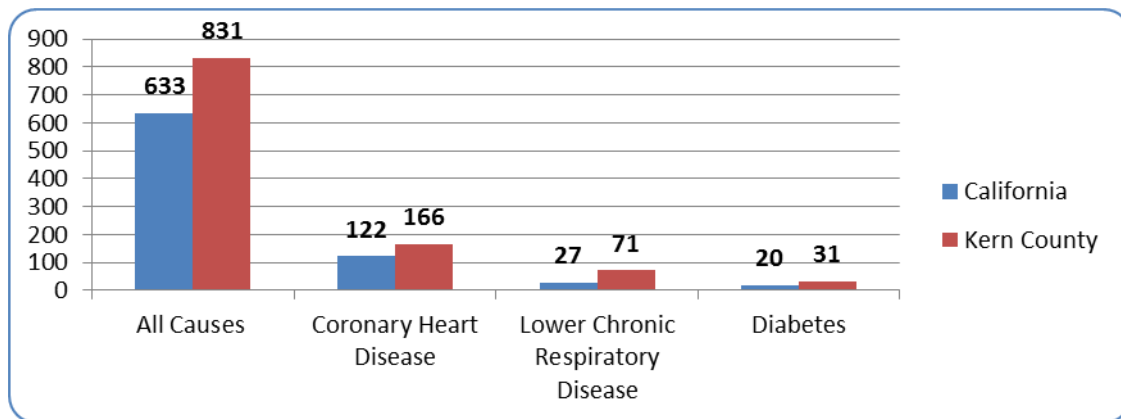
<sup>24</sup> [http://frac.org/pdf/food\\_hardship\\_2012\\_report.pdf](http://frac.org/pdf/food_hardship_2012_report.pdf).

<sup>25</sup> County Health Status Profiles- 2012 California Department of Public Health Information and Strategic Planning Linette T Scott, MD, MPH, Deputy Director; Website: <http://www.cdph.ca.gov/pubsforms/Pubs/OHIRProfiles2012.pdf>.

## Mortality

As the following chart illustrates, between 2008-2010, the death rate for Kern County was considerably higher than for the State of California. Similarly, Kern County's rates for coronary heart disease, lower chronic respiratory disease, and diabetes were higher than the State of California. According to the 2012 Kern County Health Status Profile of 2008-2010 mortality rates, Kern County ranked #58 for heart disease and #56 for diabetes among California's 58 counties.<sup>26</sup> Both conditions are strong indicators of poor diet and nutrition among Kern County's low-to moderate-income families that often rely on supplemental food assistance.

**Figure 7- Age-Adjusted Death Rates (2008-2010)<sup>27</sup>**  
**Kern County and State of California Comparison (per 100,000 population)**



## Crime

Over the last year, certain categories of crime have increased significantly in Kern County. According to the Kern County Sheriff's Department, comparing 2011 to 2012, in Kern County burglaries were up 17 %, robberies were up 19 %, and grand theft auto crimes were up 22 %. According to the Bakersfield Police Department, comparing 2011 to 2012, homicides were up 72 %, rapes were up 68 % and grand theft auto was up 34 %.<sup>28</sup>

<sup>26</sup> *IBID*

<sup>27</sup> County Health Status Profiles- 2012 California Department of Public Health Information and Strategic Planning Linette T Scott, MD, MPH, Deputy Director; Website: <http://www.cdph.ca.gov/pubsforms/Pubs/OHIRProfiles2012.pdf>.

<sup>28</sup> <http://www.kget.com/news/local/story/Crime-rate-continues-to-rise-in-Kern-County/E7kFn9aQR0SQf2ac289hLw.csp>.

2. Community resources and services, other than CSBG, which are available in the agency's service area to ameliorate the causes of poverty and the extent to which the agency has established linkages with those service providers.

### **Employment and Economic Development**

CAPK participates in a number of job/economic development activities in Kern County including the Workforce Investment Board (WIB), the County of Kern Economic Development Strategy (CEDS) and the San Joaquin Valley Collaborative Resource Exchange.

The WIB provides strategic planning, policy development, and oversight of the local workforce investment systems. In partnership with units of general local government, the WIB provides policy guidance, develops job training plans, and selects grant recipients and an entity to administer job training plans.<sup>29</sup> CAPK's Executive Director is currently a member of the WIB.

The Kern County Comprehensive Economic Development Strategy (CEDS) is a plan that provides a framework and identifies key projects needed to support economic development throughout Kern County. The CEDS includes analyses of local conditions, identification of problems and opportunities, a vision and goals for the area served, strategies to accomplish these goals, and activities to implement these strategies. The CEDS committee oversees development, adoption, implementation, and updating of the CEDS plan and prioritizes all projects proposed for U. S. Department of Commerce Economic Development Administration grant assistance. CAPK is an active participant in the CEDS process, and its Director of Planning, Research, and Development has served on the CEDS Committee since 2003.

CAPK is also participating in the newly formed San Joaquin Valley Collaborative Resource Exchange-a partnership of agencies located in the San Joaquin Valley that encourages collaborations between Community Based Organizations (CBOs) and financial institutions, while advocating for the Valley's development needs to regulators and legislators at the state and federal level through research, roundtable meetings, advocacy, and dispersion of information. The goal of the collaborative is to resolve issues that impede community development and support programs and services that have the greatest impact on the residents of the San Joaquin Valley.<sup>30</sup> CAPK participated in the first Resource Exchange event on April 25, 2013 which provided an opportunity for CBOs to meet with various bank representatives to better engage them in support of community services and programs to meet their Community

<sup>29</sup> Kern County Employers' Training Resource Web site:

<http://www.co.kern.ca.us/clerk/boards/Etr.asp>.

<sup>30</sup> <http://www.idealists.org/view/nonprofit/gfsSXsh2DTBD/>; San Joaquin Valley CRA Collaborative.

Reinvestment Act (CRA) requirements in support of the communities in which they operate. The CRA provides a framework for financial institutions, state and local governments, and community organizations to jointly promote banking services to all members of a community and prohibits redlining (denying or increasing the cost of banking to residents of racially defined neighborhoods), and encourages efforts to meet the credit needs of all community members, including residents of low- and moderate-income neighborhoods.

### **Food Insecurity**

CAPK is a member of the Kern Food Policy Council (KFPC) -an initiative funded by the United Way of Kern County and The California Endowment. The goal of the KFPC is to provide a forum to discuss food issues in Kern County, foster coordination between sectors in the food system, evaluate and influence policy, and launch support programs and services that address local needs. KFPC membership includes representatives from local collaboratives, the Kern County Health Department, the Kern County Department of Human Services, school districts, nonprofit agencies, representatives from the agricultural community, and others. The immediate goal of the KFPC is the development of a 10-year plan to reduce hunger and food insecurity.

### **Affordable Housing**<sup>31</sup>

The Housing Authority of the County of Kern (HACK) is an independent, local government agency that provides safe, affordable housing to Kern County residents through programs serving families, individuals, senior citizens, veterans, the disabled, homeless persons, farm workers and emancipated foster youth. In addition to meeting the housing needs of over 15,000 low-income Kern County residents, the Housing Authority partners with other local agencies to help residents become self-sufficient. HACK provides the following housing programs/services:

- Section 8 Rental Assistance

The Housing Authority administers Section 8, a rent subsidy program that provides low-income families with vouchers, enabling them to obtain affordable housing in the private sector. The Agency contracts with landlords to subsidize the participants' rents. The housing must meet HUD Housing Quality Standards for the Housing Authority to enter into a Housing Assistance Payment contract with the landlord. The subsidy is the difference between 30% of tenant income and the Section 8 Payment Standard amount for Kern County.

- Low-Income Public Housing Programs

The Housing Authority of the County of Kern administers a Low-Income Public

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<sup>31</sup> Housing Authority of the County of Kern Web site- <http://kernha.org/wp/agency-information/agency-plan/>.

Housing Program at fourteen (14) housing complexes countywide. These affordable housing developments are located in the communities of Bakersfield, Arvin, Delano, Shafter, and McFarland. Rents are based on 30% of the tenant's monthly net adjusted income or ceiling rents, based on the size of the unit – whichever is less. Families must pay a minimum of \$50.00 for rent each month. There are a total of 936 low-income *public housing units in Kern County*.

In the last few years, the Housing Authority has completed several affordable housing developments and expanded services including:

1. Baker Street Village Public Housing Development-37 units
  2. Rehabilitation of Pinewood Glen Retirement Community- 99 senior units
  3. Completion of Haven Cottages- 23 units of supportive housing for homeless, mentally ill individuals.
  4. Development of Residences at West Columbus providing supportive housing for emancipated foster youth and 35 units of affordable housing for families.
- Farmworker Housing Programs- This housing program is subsidized by the U.S. Department of Agriculture – Rural Development and provides housing for persons who derive a minimum of \$5,753 of their annual income from farm labor. The Agency owns and/or manages eight (8) developments of this type, located in Delano, Shafter, Arvin, Bakersfield, Wasco, and Lamont.

### **Homelessness**

The Kern County Homeless Collaborative was formed in 1998 and consists of representatives from government agencies, community-based organizations, faith-based groups, advocacy groups, and businesses, as well as homeless consumers and those who are formerly homeless, community residents, and others who have an active interest in the problems faced by the homeless population. Its mission is “to put an end to homelessness in Kern County through collaborative planning and action.” Members meet in committees to share information, identify gaps in services and develop projects to address them. Community Action Partnership of Kern is a “Dues-Paying” member and an active participant in the Kern County Homeless Collaborative. In 2008, the United Way of Kern and the Collaborative’s 10-Year Plan Steering Committee prepared a ten-year plan to end chronic homelessness known as, “Home First”. The chronically homeless include about 40% of the population that is homeless on any given night and slightly more than 10% of those who experience homelessness over the course of a year. They are severely disabled with a mental health condition,

physical illness or substance abuse problem, and they have been homeless for a year or longer or have had at least four episodes of homelessness in the last three years.<sup>32</sup> “Home First” focuses on breaking the cycle of chronic homelessness by providing permanent, supportive housing solutions and includes both prevention and intervention strategies.

### **Collaborative/Agency Networks**

CAPK offers assistance where the service is needed most in the community. The local proximity of the agency to neighborhoods and families requiring services facilitates linkages to fill the gaps in service. Kern County has an extensive “neighborhood collaborative” network with which CAPK is an active participant. There are currently 21 local collaborative organizations operating in Kern County. Kern County’s diverse communities have set the pace for California in developing community strength through local collaborative efforts. Neighborhood based coalitions identify and address local issues and gaps in service ranging from joblessness to gang violence to graffiti removal. Many communities have brought together health and social service agencies to offer locally based family-centered services. Through the collaborative network, linkages are developed to avoid duplication of programs, share “best practices,” and eliminate gaps in services. Once identified, gaps in services are addressed and resolved through the network.

### **Information and Referral System**

CAPK is charged with the responsibility of continuing the battle to alleviate poverty in Kern County by developing and implementing creative and innovative programs. All of the agency’s programs have extensive referral networks and partnership with outside service providers ranging from health, and education to emergency food, and disaster relief. Each program has developed and maintained relationships with other service providers dependent on the needs of the clients they service. CAPK currently administers the following seventeen human services and within each of the programs are targeted and/or specialized services with local service providers that assist by providing referrals, linkages, or direct program support: Head Start, Early Head Start, Home Base, Green Energy/Weatherization, 2-1-1 Helpline, Friendship House Community Center, Shafter Youth Center, Migrant Child care Alternative Payment Program, VITA (Volunteer Income Tax Assistance), IDA (Individual Development Account), WIC (Women, Infants, and Children), Central Kitchen, HIV/AIDS Education and Food Bank.

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<sup>32</sup> A Ten Year Plan to End Chronic Homelessness, Prepared For The Citizens of Kern County By United Way of Kern County & The Kern County Homeless Collaborative 10-Year Plan Steering Committee; Web site: Kern County Homeless Collaborative: [http://www.kernhomeless.org/fileLibrary/file\\_7.pdf](http://www.kernhomeless.org/fileLibrary/file_7.pdf).

3. A plan for regularly reviewing and revising the Community Information Profile. In particular, entities are to describe how the agency ensures that the most current data and relevant factors are included.

CAPK administers a county-wide Head Start/Early Head Start Program which in 2011-12 enrolled 3,020 Head Start (ages 3-5) and 525 Early Head Start (ages 0-2) children.<sup>33</sup> In accordance with Head Start regulation 45 CFR, Subpart 1305.3, paragraph (e), CAPK must conduct a Community Assessment (CA) every three years and must complete “updates” for the CA annually for the intervening two years. While the goal of the CA is the delivery of detailed and accurate information as it relates to the development, health, and education of Kern County children and their families and the planning and delivery of Head Start and Early Head Start services, the demographic and socioeconomic data is collected annually and is based on CAPK’s geographic service area.

Since the data for the CA is collected annually, it is reflective of the County’s current socioeconomic conditions and is used to review and revise the Community Information Profile for the CAP Report. The data includes family and household conditions, economic data, and other demographic information. Data sources for the CA include the most recent available information from U.S. Census, California Department of Labor and Statistics, California Department of Labor, California Department of Education, California Child Care Resource Referral Network, Kern County Health Department, Kern County Housing Authority, California Department of Justice, Kern County Network for Children, Kern Regional Center, U.S. Department of Agriculture, California Department of Finance, Kids Count, and Children NOW.

## **VI. Needs Assessment**

### **Needs Assessment:**

Public law 105-285 requires the State to secure from each eligible entity, as a condition to receive funding, a CAP which includes a community-needs assessment for the community served. Additionally, State law requires each CSBG eligible entity to develop a CAP that assess poverty-related needs, available resources, feasible goals and strategies, and that yield program priorities consistent with standards of effectiveness established for the program (*California Government Code 12747(a)*).

The narrative description provided for the needs assessment serves as the basis for the agency’s goals, problem statements, and program delivery strategies of the

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<sup>33</sup> 2011-2012 Head Start Program Information Reports (PIR)-PIR Summary Report Grant Level.

CSBG/National Performance Indicators. The needs assessment should describe local poverty-related needs and prioritize eligible activities to be funded by CSBG.

Agency needs assessments shall identify the processes used to collect the most applicable information. In particular, describe how the agency ensures that the needs assessment reflects the current priorities of the low-income population in the service area, beyond the legal requirement for a local public hearing of the community action plan.

Many organizations use a combination of activities to perform needs assessments, such as:

- Focus groups
- Surveys
- Community Dialogue
- Asset Mapping
- Interviews
- Public Records

**Needs Assessment Process/Approach:**

The CAPK Community Assessment for the 2014-15 CAP consisted of a combination of activities intended to provide a review of the agency’s service area needs and resources within a comprehensive framework including: community needs surveys, agency participation in neighborhood collaborative groups (“Community Dialogue”) partnering with other agencies in their needs assessments, evaluating unmet needs from the 2-1-1 Kern Helpline program, and implementation of an on-going agency Strategic Transformation planning process.

**Community and Client Needs Surveys**

CAPK has developed and distributed “Community Needs Surveys” in English and in Spanish for residents of Kern County. “Client Needs” surveys were also developed for completion by public service agencies and providers. These opinion surveys were created through SurveyMonkey, an on-line survey tool that provides services to create surveys, collect responses, and analyze data. The purpose of the community needs survey is to provide a snapshot of residents’ opinions with respect to poverty, their personal socioeconomic conditions, programs/services recently accessed, and program and services perceived to be needed for the future. The survey consists of 13 multiple choice questions intended to measure family/youth/community service needs, health & nutrition service needs, and child education & development needs. Although not structured to be a statistically significant sampling of the agency’s service area population, the community needs survey was made available to residents and social service agencies throughout the county.

### Survey Distribution Methodology

The on-line survey was promoted via CAPK's Web site, Facebook page, an all-agency e-mail blast, to on- CAPK programs as well as partnering agencies. Paper surveys were made available to attendees at several community events and were sent to CAPK program clients, several school districts and other agencies upon request.

The Community Needs Surveys and CAPK program information were made available to Kern County residents at various community events which engaged individuals other than CAPK clients. Community outreach events included a resource/health fair in the community of Oildale sponsored by National Health Services, Inc., a commodities distribution event at the Friendship House Community Center located in southeast Bakersfield, a Senior Faire held at Bakersfield First Assembly of God in southwest Bakersfield, a health/resource fair for the Hispanic community at El Mercado Latino in east Bakersfield and sponsored by Estrella TV, and a health/wellness fair held in downtown Bakersfield sponsored by the Kern County Department of Public Health. The following table provides a summary of the community events during which community needs surveys were distributed:

**Table 7: 2014-15 CAP Needs Assessment  
Community Events**

<b>Date</b>	<b>Distribution /Event</b>	<b>Source/Location</b>	<b>Surveys Completed</b>
5/3/13	Community Needs Surveys-English	CAPK website (via surveymonkey.com), community events, CAPK programs, e-mail blasts)	460
5/3/13	Community Needs Surveys-Spanish	CAPK website (via surveymonkey.com), community events, CAPK programs, e-mail blasts)	147
5/3/13	Client Needs Surveys-Agencies	surveymonkey.com	66
	<b>Total Surveys</b>		<b>673</b>
<b>Community Events Attended (surveys collected)</b>			
4/9/13	National Health Services, Inc. Resource/ Health Fair	Oildale Community Health Center Bakersfield, California	(17)
4/20/13	CAPK Food Bank Commodities Distribution Event	Friendship House Community Center Southeast Bakersfield	(32)
4/13/13	Senior Faire- First Assembly of God	4901 California Ave. Bakersfield, CA 93309	(26)
4/20/13	Celebrando El Salud	El Mercado Latino East Bakersfield	(72)
4/21/13	Health and Wellness Festival 2013-Kern County Department of Public Health	Central Park at Mill Creek 19 <sup>th</sup> St. and Q Street Bakersfield, CA 93301	(80)

In addition to the above-referenced events, neighborhood groups and collaborative organizations were also invited to participate in the survey through e-mail blasts to the United Way, the California Veterans Assistance Foundation, the Kern County Network for Children, the Kern County Homeless Collaborative, the Bakersfield City Schools and the Call to Action Collaborative. CAPK programs, including Head Start, VITA, Energy, WIC, 2-1-1 Helpline, also distributed surveys to their clients.

## Community Needs Survey Results

### (SEE APPENDIX A FOR SURVEYS AND DETAILED RESULTS)

A total of **673 surveys** were completed: **147** from Spanish-language residents and **460** from English-language residents. **66** public/community-based/faith-based agencies responded to the on-line “Client Needs Survey”.

#### Survey Summary Narrative

Availability of jobs, jobs programs, employment training, and basic educational opportunities are viewed by the majority of survey participants as priority community needs. Other priority needs include youth services, anti-gang programs, and nutrition and health education programs. Affordable health care and health insurance were among the primary health-related needs. The following is a summary of survey questions and priority need areas.

#### Poverty (Question #1)

The highest percentage of survey respondents believes that the **lack of jobs** is the primary cause of poverty in their community (35.2% of English language respondents and 40.6% of Spanish language respondents).

#### Employment (Question #2)

Similarly, the highest percentage of survey respondents believe that the primary reason it is difficult to get a job in their community is that there simply **are no jobs available** (32.4% of English-language and 32.9% of Spanish-language respondents).

#### Youth (Question #3)

With respect to programs for young people, the highest percentage of English language respondents (24.9%) believed that **jobs programs** are the most needed while 26.4% of Spanish language respondents believed that **anti-gang programs** are most needed.

#### Housing (Question #4)

Both English and Spanish language respondents indicated that the change that would most improve housing would be **more affordable mortgages or rents** (51.9% and 30.9%, respectively).

#### Health (Question #5)

The **cost of health care and medicine** is the greatest health concern concern for English language respondents (41.3%) whereas **the lack of health insurance** was of greatest concern to Spanish-language survey participants (42.7%).

#### Public Services (Question #6)

**Youth services** are viewed as the most important type of public service by both English and Spanish language respondents with 31.6% and 23.9%, respectively although Spanish language participants identified **Nutrition/Health Education** services as equally important (23.1%).

#### Job Development (Question #7)

The majority of English-language respondents (30.7%) believe that **skilled employment training programs** (welding, air conditioning repair, auto mechanics) are jobs/employment programs most needed while 46.3% of Spanish-language survey

participants believe that **adult education programs** (GED, English, Math, Reading) are the most needed.

Emergency/Basic Needs (Question #8)

Survey participants were asked to identify the greatest priority needs (top two) that their families have had during the *last 12 months*. The priority needs with the greatest percentages for English language respondents were **assistance with paying utility bills** (40.1%) **and help finding a job** (24.9%). For Spanish-respondents, the top two priority needs were adequate **medical care for family and assistance** (35.7%) and **help with paying utility bills** (33.6%).

Residence (Question #9)

Of the English language respondents, 67.8% reside in the **Bakersfield** metropolitan area and 60.2% of Spanish language respondents reside in the Bakersfield metropolitan area.

Race/Ethnicity (Question #10)

Of the English-language respondents, 34.5% are White and 44.3% are **Hispanic**. 96.5% of Spanish-language survey participants are Hispanic.

Age (Question #11)

The largest age group of English-language respondents was between the ages of **18-30** (37.4%). For Spanish-language survey participants, the **30-40** age group was the largest (29.7%)

Gender (Question #12)

**Female** survey respondents far outnumbered males, representing 81.9% of all English-language survey participants and 75.7% of all Spanish-language survey participants.

Income (Question #13)

Of the English-language survey respondents, 50.8% have family **incomes between \$0-\$20,000 per year** and 64.1% of Spanish language survey participants have annual family incomes between \$0-\$20,000.

Survey Summary Table (see next page)

<b>Survey Question</b>	<b>Responses with highest % (English-language)</b>	<b>Responses with highest % (Spanish-language)</b>
<b>#1. What do you think is the main reason for poverty in your community?</b>	Not enough jobs (35.2%)	Not enough jobs (38.8%)
<b>#2. What is the main reason it is difficult for you or your family to get a job?</b>	No jobs available (32.4%)	No jobs available (32.9%)
<b>#3. What type of program is most needed for young people in your community?</b>	Jobs programs (24.9%)	Anti-gang programs (26.4%)
<b>#4. What change would most improve housing for you and your family?</b>	More affordable rent or mortgage (51.9%)	More affordable rent or mortgage (30.9%)
<b>#5. What is the biggest health concern for you and your family?</b>	Lack of affordable health services/medicine (41.3%)	Lack of health insurance (42.7%)
<b>#6. What type of public services do you think your community most needs?</b>	Youth services (31.6%)	Youth services (23.9%); Nutrition/Health Education Services (23.1%)
<b>#7. What jobs /employment program do you think your community most needs?</b>	Skilled employment training program (welding, auto-mechanic, AC repair) (30.7%)	Adult education program (GED, English, Math, Reading) (46.3%)
<b>#8. During the last 12 months, which of the following have you or your family most needed (top 2 most important needs)</b>	Enough money to pay utility bills (40.1%)	Adequate medical care for family (35.7%)
	Help finding a job (24.9%)	Enough money to pay utility bills (33.6%)
<b>#9. In which community do you live?</b>	Bakersfield (69.7%)	Bakersfield (60.2%)
<b>#10. What is your racial/ethnic background?</b>	Hispanic (44.5%); White (34.7%)	Hispanic (96.5%)
<b>#11. What is your age group?</b>	18-30 years old (37.2%)	30-40 years old (29.7%)
<b>#12. What is your gender?</b>	Female (81.9%)	Female (75.7%)
<b>#13. What is your family's income per year?</b>	\$0-\$20,000 (51%)	\$0-\$20,000 (64.1%)

**Agency Survey Summary (SEE APPENDIX A1 FOR DETAILED SURVEY RESULTS)**

Of the 66 agencies responding to the Client Needs Survey, 32% represented public agencies, 28.1% Community Based Organizations, and 21.9% Private, Nonprofit Agencies (Question #1). Many of the agencies surveyed provide services to clients of all ages throughout Kern County, and 56.7% provide services to all income levels (Questions #10, #11, #12).

While it is recognized that there is no *single* cause to poverty, 37.3% of agencies responding to Question #2 indicated that **insufficient education** is the primary cause of poverty for their clients. Of the agencies responding to Question #3, 36.1% believe that the most significant barrier to employment is **lack of training or specialized skills**, and 30.2% consider **vocational skills programs** to have the greatest impact on improving the lives of young people (Question #4). The majority of agencies (51.6%) believe that an **increased supply of affordable housing** is the factor that would most increase the suitability/livability of housing for their clients (Question #5). Agencies were divided in their responses to regarding the most significant health obstacle for their clients (Question #6): 33.3% responded that affordability/accessibility to **mental health services** was the greatest obstacle, 30.2% believe the greatest health obstacle to be **affordability of health services** including insurance, and medicine; while 22.2% of those agencies responded that **accessibility of health services/medicine** including transportation is the greatest obstacle. Agencies were also divided in opinion with respect to the public services with the most beneficial impact the well-being of clients (Question #7): 27.9% believe that **family services** (including counseling and referrals) would be most beneficial and 21.3% believe that **infant and child care services** would be the most impactful. With respect to jobs and employment programs (Question #8), 45.5% of agencies surveyed believe that **skilled employment training programs** such as welding, air conditioning service/repair, or auto mechanics would have the greatest impact for their clients, while 24.2% responded that Adult Education Programs would have the greatest impact. The highest percentage of agency responses to Question #9 regarding the top 2 most frequently requested services by clients during the last 12 months were: **safe and affordable housing** (38.7%) and **assistance with utility bills** (38.7%).

Agency “Client Needs” Survey Summary Table (see next page)

Question	Responses	Highest %
Q1. What is the nature of your agency?	Public Agency	32.8%
	Community Based Organization	28.1%
	Private, Nonprofit Agency	21.9 %
Q2. Which of the following do you consider to be the primary cause of poverty for your clients?	Insufficient Education	37.3%
	Availability/Accessibility of jobs	30.5 %
	Availability/accessibility of employment training or specialized skills	16.9%
Q3. Which of the following do you believe is the most significant barrier to employment for your clients?	Lack of training or specialized skills	36.1%
	Lack of education	27.9%
	Child care issues	13.1%
Q4. What type of program do you believe has the greatest impact on improving the lives of young people in our community?	Vocational Skills Programs	30.2%
	Education/tutoring programs	28.6%
	Youth leadership programs	20.6%
	Vocational skills programs	
Q5. What factor would most increase the suitability/livability of housing for your clients?	Increased supply of affordable housing	51.6%
	Safer neighborhoods	21.9%
	Rent subsidies	12.5%
Q6. What is the most significant health obstacle for your clients?	Affordability/accessibility to mental health services (for behavior, drug abuse, alcoholism)	33.3%
	Affordability of health services (including insurance, medicine)	30.2%
	Accessibility of health services/medicine (including transportation)	22.2%
Q7. Which of the following public services would most improve the well-being of your clients?	Family services (counseling/referral)	27.9%
	Infant and child care services	21.3%
	Emergency food services	16.4%
	Youth services	16.4%

Question	Responses	Highest %
Q8. Which of the following jobs/employment programs would have the greatest impact for your clients?	Skilled employment training program (welding, air conditioning, auto mechanic)	45.5%
	Adult education Program (GED, English, Math, Reading)	24.2%
	Personal Finance Program	16.7%
Q9. During the last 12 months, which of the following needs have been most requested by your clients (select top 2 most frequently-requested services)	Safe and affordable housing	38.7%
	Assistance with utility bills	38.7%
	Emergency food	32.3%
	Employment/job training	27.4%
Q10. Which communities does your agency serve?	86.2% of agencies serve the City of Bakersfield (although the majority of agencies have County-wide service areas)	86.2%
Q11. What age group does your agency serve?	0-18 years (although the majority of agencies serve all ages)	75%
Q12. If your agency provides public services to families/individuals, what income level(s) are served?	0-\$20,000 per year	40%
	All income levels	56.7%

**Community Dialogue: Neighborhood/Collaborative Groups’ Needs Assessments (See Appendix B))**

CAPK staff actively participated in several neighborhood collaborative groups, agency task forces, and local needs assessments over the last two years. **Appendix B** provides a summary of those events, including a listing of identified community needs from those activities. Some of the community needs include:

- Eradicating obesity, diabetes, high blood pressure
- School gardens and physical activities
- Jobs
- Safe Housing availability
- Emergency Food donations
- Health Care Reform
- Fathers’ Engagement/Areas for Socialization
- Adult Education/Literacy
- Spanish language mental health education

- Full implementation of transitional kindergarten
- After-school programs
- Listening Corner for families
- Support Resource Centers
- Community gardens
- Community Fruit Gleaning Projects
- Open Street Project
- Virginia Ave. Park Project (development of improvements and activities)
- Safety-Neighborhood Watch Programs
- Food Insecurity (Food Policy Council; County Nutrition Action Plan; CX3-Communities of Excellence)
- East Bakersfield Improvements (infrastructure, safety, economic development, safe routes to schools, )
- Education, GED, Life-long learning
- Job readiness, self-sufficiency
- Youth engagement, leadership

#### **Health Needs Assessments (See Appendix C)**

CAPK contributed toward the countywide Healthy Kern Community Health Needs Assessment in 2011 and 2012. The 2010 Kern County Community Needs Assessment combines quantitative and qualitative information based on review of health and quality of life data and interviews with community leaders and representatives of local agencies. The needs assessment is a collaborative effort by Bakersfield Memorial Hospital, Delano Regional Medical Center, Kaiser Permanente, Kern County Department of Public Health, Mercy Hospitals of Bakersfield, San Joaquin Community Hospital, and other local partners. The 2010 assessment is a web-based, living community needs assessment, which uses the Healthy Communities Network (HCN) Web tool to display health status and track progress in the community. The 2010 assessment highlights important issues in the community. In October of 2012, CAPK staff participated with the collaborative to prioritize these needs. The top five priority areas were agreed upon by the collaborative and include:

1. Obesity
2. Basic Needs: Poverty and Unemployment
3. Educational Attainment
4. Access to Health care

The collaborative has created a set of interview questions and obtained input from key stakeholders in the community to validate the top issues, identify gaps, and suggest evidenced-based and/or promising practices to address the issues. Next steps will be to create the strategic plan to target the top priority areas. **Appendix C** is HealthyKern's Needs Assessment Priority Tracker which provides current statistics of key indicators

and status of each with respect to progress towards improved outcomes.

### **2-1-1 Kern Helpline Unmet Needs (See Appendix D)**

The 2-1-1 program links individuals to information and referrals for services in the community. Callers whose needs cannot be met by available agencies are tracked by *type* of need not able to be met, the reason *why* the need could not be met, and the *number* of unmet needs per type of reason. Based on the tracking report from 3/1/2012 through 12/31/2012 (**Appendix D**), the greatest gaps in services existed for food, rental assistance, and clothing. A majority of the callers requesting emergency food who could not be helped (143 calls) called when no agency was open. A large percentage of the number of callers requesting rent payment assistance who could not be helped was due to the lack of available financial assistance (275). The callers requesting clothing assistance whose needs could not be met were unable to be referred because an agency was not open at the time of the call, the agency had a full waiting list, or the client was ineligible for services.

### **CAPK Guiding Coalition-Strategic Planning**

CAPK is undertaking a Strategic Transformation Planning process which consists of redefining the agency's mission and vision, establishing short term and long term goals, and development of action plans and their implementation. The process has resulted in the following preliminary (draft) long-term goals which may be used in the formulation of CAPK's future strategic plan:

#### Long-term Goals -- External

1. Strengthen the foundation of education for life-long learning.
2. Develop a community-wide culture that faces the reality of poverty, takes action, and solves issues
3. Improve the quality of life for senior citizen
4. Promote stability, security and safety through the creation of individual assets
5. Get people/youth work experience, training and a foundation of job skills for future employment.

#### Long-term Goals -- Internal

1. CAPK is recognized by the entire community as an agency that has a compelling shared vision, collaborates internally and externally, offers a healthy and supportive culture, and cares about people's well-being
2. CAPK is sustainable and successful in developing and maximizing the talents of its people, as well as the benefits of its many assets and resources.

## 2014-15 CAP Goals, Priority Needs, Strategies

The following goals, priority needs, and strategies are the result of the Needs Assessment for this 2014-15 CAP.

### **CSBG Goal 1. Low income people become more sufficient**

- A. **Priority Need:** Unemployed or underemployed low-income persons are fully employed with a living wage sufficient to support families. Educational and training placement opportunities for low-income people in the community are preserved or increased, including vocational, literacy, and life skill training, ABE/GED, and post-secondary education.

**1. Strategy:** Partner with public agencies (Employment Development Department, Employers Training Resource), major employers in Kern County, school districts, and others to develop/expand skilled job training programs for low-income persons who are unemployed/underemployed. Areas of possible skilled training include: air conditioning service/repair; auto mechanics; cosmetology; clerical/computer application; welding.

**2. Strategy:** Support partnerships with other agencies in Kern County (i.e. Bakersfield Adult School, Community Colleges, Kern High School District, FIELD) to develop/expand GED, Adult Basic Skills, English as a Second Language programs in order to serve a greater number of low-income students.

**3. Strategy:** Identify opportunities to develop/expand youth employment/leadership programs at the Shafter Youth Center and Friendship Housing Community Center. Identify/pursue partnerships with other youth services providers to leverage funds to maximize youth program impacts.

### **CSBG Goal 2: The conditions in which low-income people live are improved**

- A. **Priority Need:** Safe affordable housing units are created in the community

**1. Strategy:** Expand and/or modify existing CAPK Individual Development Account (IDA) Program through developing effective partnerships with lending institutions, mortgage companies, realtors, and others to assist low-income persons in saving for housing.

**2. Strategy:** Continue to implement/expand assistance to persons

requiring tax assistance through Volunteer Income Tax Assistance (VITA).

**3. Strategy:** Identify funding opportunities, develop programs, and build partnerships with public and nonprofit agencies in order to increase the supply of affordable housing.

B. Priority Need: Accessible and affordable health care services/facilities, including mental health services, for low-income people created or maintained.

**1. Strategy:** Continue delivery of family services to East Kern County residents through the East Kern Differential Program and Mojave Family Resource Center and develop partnerships with public and nonprofit agencies to increase family/mental health services in other parts of Kern County.

**2. Strategy:** Implement HIV/Aids Testing Program to meet current needs in Kern County.

C. Priority Need: Accessible, safe, and affordable child care or child development placement opportunities for low-income families created or maintained.

**1. Strategy:** Conduct a full Community Assessment to identify current child care/preschool needs in Kern County and child education development service delivery strategies of the Head Start/Early Head Start Programs.

**2. Strategy:** Continue to implement/expand Migrant AP Child Care program to provide children of migrant farm workers with a safe, nurturing, and educationally growing environment.

**CSBG Goal 3: Low-Income people own a stake in their community**

A. Priority Need: Increase the number of low-income people mobilized as a direct result of community action initiative to engage in activities that support and promote their own well-being and that of their community.

**1. Strategy:** Expand opportunities to engage youth by developing new and expanding existing youth programs including: jobs/employment skills, pregnancy prevention, and anti-gang programs at the Shafter Youth Center and Friendship Housing Community Center. Identify/pursue partnerships with other youth services providers to leverage funds to maximize youth program impacts.

**2. Strategy:** Continue to engage CAPK staff with the low-income

community by increasing agency participation in resource fairs and other community dialoguing activities and by collecting/evaluating community needs data and CAPK customers service information throughout the program year.

**3. Strategy:** Provide more opportunities and training to CAPK clients through engaging them in advisory councils and community service projects.

**CSBG Goal 4: Partnerships among supporters and providers of service to low-income people are achieved**

A. Priority Need: Increase the number of organizations, both public and private, community action actively works with to expand resources and opportunities in order to achieve family and community outcomes.

**1. Strategy:** Attend collaborative round tables, resource fairs, and other interagency events to increase awareness and partnerships between other public service providers.

**CSBG Goal 5: Agencies increase their capacity to achieve results**

A. Priority Need: Increase the number of dollars mobilized to achieve program objectives.

**1. Strategy:** Increase amounts and percentages of funding from: Community Services Block Grant; (CSBG) Non-CSBG Federal Programs; State Programs; Local Public Funding; Private Sources (including foundations and individual contributors, goods and services donated).

**CSBG Goal 6: Low-Income People, Especially Vulnerable Populations, Achieve Their Potential by Strengthening Family and Other Supportive Systems**

A. Priority Need: Increase the level of services to beneficiaries who may be vulnerable and have emergency needs, so they can maintain an independent living situation as a result of those services.

**1. Strategy:** Expand/enhance existing programs and seek additional opportunities/partnerships to increase service delivery to meet basic/emergency needs for food (Food Bank Programs), nutrition/education (WIC Program), fuel/energy bills (Energy Program) and information/referral (2-1-1 Helpline).

**2. Strategy:** Collaborate with service providers to support provision of services to those needing temporary shelter.

**Assessment of Existing Resources:**

Conduct an assessment of existing resources providing the minimum services listed in Government Code section 12745(f). Provide a narrative of the services below. These services shall include, but shall not be limited to, all of the following:

1. A service to help the poor complete the various required application forms, and when necessary and possible, to help them gather verification of the contents of completed applications.

All of CAPK's programs offer assistance to applicants in completing forms and gathering documentation required for services needed. As necessary, information, applications, and forms are provided in English and Spanish. CAPK makes every effort to provide an applicant with a translator if needed.

2. A service to explain program requirements and client responsibilities in programs serving the poor.

Assistance to clients is provided by CAPK's program staff when forms must be completed and documents gathered. Applications, program requirements, and other forms are provided to clients in English and Spanish. Program brochures and information distributed to the public are available in Spanish and in English. For instance, the Head Start Program provides a Parent Handbook to families upon a child's enrollment in the program. The handbook outlines eligibility/program requirements as well as responsibilities such as parent involvement and policies and procedures. One section of the handbook is in English and the other is in Spanish. CAPK also makes every effort to provide translator services particularly for public meetings. For instance, translation services/equipment is provided at Head Start Policy Council Meetings, Board of Directors Meetings, Public Hearings, and other public meetings as necessary. Information on the CAPK Web site can be translated into any one of 35 languages.

3. A service to provide transportation, when necessary and possible.

CAPK's service area incorporates all 8,100 square miles of Kern County. Given the high cost of transportation and this large service area, CAPK is able to offer limited transportation services to clients beyond what is provided by specific programs.

Limited transportation is offered through the Head Start program, assisting parents and children to health and employment appointment and meetings. The Shafter Youth Center (SYC) and Friendship House Community Center also offer assistance to youth who require transportation to the centers and to program-related activities, if needed.

4. A service which does all things necessary to make the programs accessible to the poor, so that they may become self-sufficient.

CAPK's large geographic service area and the remote location of many of Kern County's smaller communities present significant challenges with respect to program accessibility; however, CAPK strives to make programs and services accessible to the greatest numbers of those in need. The Food Bank provides emergency food services to all areas of the County including many of the more remote outlying rural communities. In the fall of 2013, the Food Bank will begin offering a mobile farmers market (Kern Nutrition on Wheels) for children at three (3) elementary schools -two of which are located in the rural communities of Shafter and Lost Hills. CAPK's Energy Program provides weatherization services to outlying areas. In addition to sites located in outlying areas throughout the County, CAPK's WIC program operates a mobile service to outlying areas site in northern Kern County (Wasco), western Kern County (Derby Acres, Tupman, Maricopa, Mettler, McKittrick, Blackwells Corner), and in eastern Kern County (Inyokern, Randsburg/Johanasburg and North Edwards). CAPK's HIV Testing and Prevention Program provides services at sites located in several outlying areas including Delano, Lake Isabella, Ridgecrest, Taft, Mojave, Lamont, and Wasco.

To satisfy Government Code 12754 (a) provide specific information about how much and how effectively assistance is being provided to deal with those problems, and causes, and establish priorities among projects, activities, and areas as needed for the best and most efficient use of resources.

CAPK's efforts to deal with the problem of accessibility of programs to all residents of Kern County include, but aren't limited to, conducting outreach and education to all parts of Kern County, utilization of community partners in service delivery, mobile program services such as WIC, emergency food distribution, and limited transportation services. Accessibility of programs is enhanced through information provided via CAPK's Web site, Facebook page, and the 2-1-1 Kern Helpline. CAPK's Web site is updated frequently to provide the most current information concerning program services and how they can be accessed.

## VII. Statewide Priority

As identified in Government Code 12745(e) the department may prescribe statewide priorities among eligible activities or strategies that shall be considered and addressed in the local planning process and described in the CAP submitted to the state.

Additionally, each eligible entity shall be authorized to set its own program priorities in conformance to its own determination of local needs.

Does the Agency accept the Family Self-Sufficiency Statewide Priority?  YES  NO

(If "No", answer question 3)

1. What is the agency's definition of Family Self-Sufficiency?

Self-sufficiency is the capacity of an individual or family to maintain a total family income at a level that enables a family unit to support its basic needs with minimal or no outside assistance.

2. Describe the strategies utilized to support and achieve the Family Self-Sufficiency priority.

CAPK accepts the Family Self-Sufficiency Statewide Priority as a strategy used in local planning as required by Government Code Section 12745(e). There is no one program or effort that can achieve family self-sufficiency on its own. CAPK has developed programs that assist low-income families in meeting certain challenges to self-sufficiency while partnering with other service providers in identifying, developing, and implementing innovative programs to address the challenges of food security, education, child care, housing, health care, and others. Stabilizing these challenges is the first step towards achieving self-sufficiency, and success requires outside assistance from other agencies, individuals and families. The objectives of CAPK's programs and services are to assist individuals and families stabilize specific needs so they can achieve self-sufficiency. The range of programs and services offered by CAPK include:

- a. Early childhood education (Head Start/Early Head Start; Migrant AP)
- b. Emergency food (Food Bank)
- c. Youth services (Shafter Youth Center; Friendship House Community Center)
- d. Food and nutrition education (Women, Infants, and Children)
- e. Utility payment and weatherization assistance (Energy)
- f. Income tax preparation assistance (VITA)
- g. HIV/AIDS education and counseling
- h. Information/referral assistance for social service programs (2-1-1 Kern Helpline)

CAPK has existing partnerships with other service providers to assist in meeting the Family Self-Sufficiency Priority by providing for the following needs:

- Financial literacy and asset building- The United Way of Kern County provides funding for the Individual Development Account (IDA) program which is co-located with CAPK's VITA Program.
- Family resource and case management- The Kern County Network for Children and First 5 Kern have provided funds to CAPK to operate its East Kern Differential Response (DR) Program serving the communities of Boron, California City, Edwards AFB, Edwards, Keene, Mojave, Rosamond, and Tehachapi. The program focuses on family services and the needs of child safety and early intervention.
- Food security- The United Way of Kern County and the California Endowment have partnered with CAPK to form a Food Policy Council that will develop a 10-Year Plan to end hunger in Kern County. CAPK is also partnering with several elementary schools in Kern County in the implementation of the Kern Nutrition On Wheels (KNOW) Program, a children's mobile farmers market.
- Youth pre-employment training- With funding from the Kern Community Foundation Women and Girls' Fund, CAPK and the Kern High School District Career Resource Department have partnered to implement a pre-employment resource program at the Friendship House Community Center. The program targets 50 low-income, at-risk young women (ages 14 to 18) with focus on career-development and employment.

In addition to providing quality and innovative programs and partnering with other agencies to effectively move families towards self-sufficiency, CAPK will continue to employ educated, trained, and certified staff and develop creative uses of resources to support the family-development approach to self-sufficiency.

3. If the agency rejects the statewide priority, state the reason(s) for the agency's rejection.

Not Applicable

## VIII. Federal Assurances

Public Law 105-285 establishes federal assurances eligible entities are to comply with. Eligible entities are to provide a narrative description for the activities applicable to the services provided by the organization.

### **APPLICABLE ASSURANCES:**

Check **each applicable** activity supported by the agency as identified in the following assurances and provide a narrative description of that activity.

1. Public Law § 676(b) (1) (A):  
To support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under part A of Title IV of the Social Security Act (42 U.S.C. 601 et seq.), homeless families and individuals, migrant or seasonal farm workers and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals—
  - i. remove obstacles and solve problems that block the achievement of self-sufficiency, (including self-sufficiency for families and individuals who are attempting to transition off a State program carried out under part A of title IV of the Social Security Act);

CAPK programs remove obstacles and solve problems that block the achievement of self-sufficiency through a system of services that not only meet the immediate emergency needs of children and families, but address the skills and knowledge that they need to transition off public assistance programs and sustain self-sufficiency. CAPK programs help individuals who are seeking services to identify *the cause(s)* of their problems and find ways *to solve* their problems through connecting these individuals to resources both within the agency and outside of the agency's scope of work. Additionally, emergency services and assistance provide a safety net for families and individuals to ensure progress is made toward self-sufficiency while working to prevent at-risk families from becoming dependent on Temporary Assistance for Needy Families (TANF).

Specific types of programs include:

Head Start/Early Head Start- Case management services through the early childhood education program offering a multigenerational approach that engages children and parents. Through the Head Start program, Family Service Workers collaborate with parents to develop a Family Partnership Agreement, establish family goals, and provide counseling, guidance, and referrals to assist families in attaining their goals. Goals range from securing employment, securing additional education or vocational assistance, acquiring health insurance, increasing their involvement in their child's

education, and more.

Parent and Family Engagement Program - Provides services to build relationships with families that support family well-being, strong relationships between parents and their children, and ongoing learning and development for both parents and children. Information, referrals, and resources are provided to address identified goals, and workshops are offered based on parent/guardian interests.

Pregnancy Prevention Program: The Friendship House Community Center Teen Pregnancy Prevention Program is focused on decreasing sexual risk taking among youth, increasing the use of clinical services, and delaying the initiation of sex among pre-sexually active youth. To date, the Teen Pregnancy Prevention Program has enrolled 53 program participants, of which 52 have completed at least 8 hours of the prevention education program. The Friendship House Health Educator presented the prevention education program to 37 of those 52 youth, during the after-school program at the Friendship House, and presented the program to 15 additional youth at the Boys & Girls Club of Kern County.

Women, Infants, and Children (WIC): This program provides supplemental food assistance, health and nutrition education to pregnant or breastfeeding women. In 2012, CAPK's WIC Program managed 20,775 authorized cases at 22 sites in Kern County, 4 in San Bernardino County, and 1 mobile unit. According to a study conducted in 2012 entitled, "WIC Participation and Attenuation of Stress-Related Child Health Risks of Household Food Insecurity and Caregiver Depressive Symptoms", food insecurity can be a factor contributing to cumulative stress of the parent/caregiver. This stress is in turn associated with child health risks which can compromise children's functioning, resulting in lifelong negative consequences to their health and well-being. The study found that a community nutrition program such as WIC lessens child health risks associated with household food insecurity and caregiver depressive symptoms. WIC program benefits extend beyond providing nutritional benefits to the family by reducing the caregiver emotional distress and the child's health risks associated with food insecurity.<sup>34</sup>

Emergency Food Program- CAPK Food Bank provides emergency food assistance to clients who do not have enough money during the month to provide for their basic needs. By providing emergency food services, CAPK is helping food insecure families to prepare their children for a better education. In a report entitled, "Child Food Insecurity: The Economic Impact on our Nation", research indicates that children ages 0-3 years old who live in food insecure homes have a higher chance of negative brain and cognitive development, placing them at greater risks for health problems,

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<sup>34</sup>Children's HealthWatch Web site

[http://www.childrenshealthwatch.org/upload/resource/Black\\_WIC\\_ArchivesPEDsAdolMed\\_2012.pdf](http://www.childrenshealthwatch.org/upload/resource/Black_WIC_ArchivesPEDsAdolMed_2012.pdf).

developmental delay, and impaired school performance. Food insecurity among children 0-5 years old will affect their school readiness for preschool. In addition, a controlled Early Childhood Longitudinal Study (ECLS) found food insecurity to have negative impacts on school performance, social functioning, weight status and the health of children in kindergarten to third grade. Even in kindergarten, children in households with food insecurity score lower and learn less during the school year.<sup>35</sup> By addressing emergency food needs of families, other long term health and academic benefits for children will result.

Individual Development Account (IDA) and Financial Literacy- Programs are essential components to helping CAPK clients achieve and sustain self-sufficiency. These programs teach clients how to manage their finances and plan for the future. Under the IDA program, clients are provided a match of 2 to 1 for every dollar saved up to \$4,000 towards the purchase of a new home, the start of a new business, or to pursue a higher education. CAPK is currently looking to expand its capacity by partnering with local lending institutions to serve more clients.

- ii. secure and retain meaningful employment;

CAPK is one of the largest nonprofit agencies in Kern County employing an annual staff of over 700 individuals. Many of CAPK's staff have, at some time in their lives, also been clients. The Head Start program, under the agency's Child Education and Development Services Division (CEDS), provides the greatest outcomes in the agency's efforts to help clients to secure and retain meaningful employment. Over the years, the CEDS division has provided entry-level positions with full benefits to Head Start parents and other low-income residents annually. CAPK has recruited, trained, and hired many of the parents to work as classroom staff. Parents hired by CAPK gain valuable experience and are provided education assistance to advance through the child care system at CAPK or even move on to higher-level positions outside of the agency. Additionally, Head Start Family Service Workers assist parents in acquiring basic life and employability skills, job search skills, child care referrals, securing health care, and obtaining transportation to and from job interviews. This is accomplished through referrals to the County of Kern's Career Services Center, a One-Stop Job Center for job training assistance, interviewing techniques, clothing vouchers, and bus passes to meet their transportation needs, follow-up support, and through referrals to other agencies and organizations such as the Bakersfield Adult School, the Mexican American Opportunity Foundation (MAOF), and Employers Training Resource.

In addition to the agency's hiring, training, and job referral practices, child care services

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<sup>35</sup> Child Food Insecurity: The Economic Impact on Our Nation  
<http://feedingamerica.org/SiteFiles/child-economy-study.pdf>.

provided through the CAPK Migrant Child Care Alternative Payment (MCAP) program help migrant and seasonal farm workers sustain employment by caring for their children while they work. The children of migrant farm workers are provided with safe, nurturing, and educationally growing environments. To be eligible for the program, parents must be working, seeking employment, incapacitated, homeless and seeking permanent housing, or attending vocational training.

- ☒ iii. attain an adequate education, with particular attention toward improving literacy skills of low-income families in the communities involved, which may include carrying out family literacy initiatives;

Head Start/Early Head Start Program

CAPK's Head Start/Early Head Start and Migrant Child care Alternative Payment programs focus on preparing children for kindergarten and training parents to be their children's primary teachers. Children and parents are taught to value education and support life-long learning. Case management activities include assistance for parents in furthering their education and in providing basic literacy skills. The CEDS Career Development office assists staff and parent/guardians in planning, implementing, and completing their educational goals, including General Education Development (GED), an English as a Second Language (ESL) program, and accredited college courses. To ensure that CEDS programs have quality staff, parents/guardians are encouraged to apply for positions within the agency. Non-English speaking parents within the CEDS program are encouraged to learn English and are provided referrals to service providers and programs that offer English as a Second Language classes. Parents are further encouraged to obtain their GED and complete college-level classes as needed. Program funds are available to allow classes to be taken free of charge, with assistance including purchasing books, tuition, and paying for parking.

CEDS child care staff may be offered the opportunity to complete their Associate of Arts and Bachelors of Arts degrees in early childhood education or related fields. Assistance is similar to that provided to the parents and includes educational leave from their normal job duties/hours if classroom hours conflict with their work schedule. As required by Head Start/Early Head Start policies and procedures, staff follows up with each family to determine whether the kind, quality, and timeliness of services received through referrals met with families' expectations and circumstances, and documents responses.

CAPK continues to seek collaboration with community colleges, Bakersfield Adult School, Kern High School District, and other educational service providers to increase accessibility/affordability of GED and Adult Basic Education classes to low income residents of Kern County.

- iv. make better use of available income;

CAPK operates a Volunteer Income Tax Assistance (VITA) program, which provides individuals and families free tax preparation services. The program helps families to identify Earned Income Tax Credit (EITC) and other tax credits including child/dependent care costs that they might qualify for, but not be aware of, resulting in larger refunds to participants. During the 2011 tax season 4,353 returns were completed, bringing \$9,378,611 back into the Kern County economy. A total of 55 volunteers provided 3,907 hours of volunteer time during the 2011 tax season.

The agency's Individual Development Account (IDA) program provides a \$2 to \$1 match for every dollar saved towards pursuing a higher education, starting a business, or buying a home. The program has had 11 cases and 2 graduations. As part of the IDA program, an extensive education component provides information and guidance in budgeting, money management, credit cards, loans, risks and benefits of credit, and strategies for achieving financial goals.

- v. obtain and maintain adequate housing and a suitable living environment;

CAPK provides referrals to residents seeking information regarding housing resources via the 2-1-1 Information and Referral Service. 2-1-1 Kern County is the only Information and Referral program of its kind in the County. The service uses a toll-free number that can be reached from anywhere in Kern County. The 2-1-1 staff conducts an assessment of each caller before providing at least 3 referrals to an appropriate service/agency. All Information & Referral Specialists are Spanish/English bilingual and are able to offer services in a culturally relevant manner to Spanish-speaking callers. Multilingual live interpreter services are accessible to persons with hearing impairments through a dedicated TTY line. This service is provided 24 hours a day, 7 days a week. 2-1-1 services can also be accessed on-line at [www.capk.org](http://www.capk.org). The 2-1-1 database contains information on more than 1,200 social service programs in Kern County. Demographic and unmet needs of callers are also tracked.

- vi. obtain emergency assistance through loans, grants or other means to meet immediate and urgent family and individual needs; and

Food Bank

The CAPK Food Bank provides direct emergency food assistance to the economically disadvantaged, senior citizens, homeless individuals and families, victims of crime or disaster, the unemployed, migrant and seasonal agricultural workers, and any other

persons that are in need of emergency food in Kern County. In all of 2012, the Food Bank met the hunger needs of 126,858 food insecure families throughout Kern County. The average food bag provided to families is between 25 to 30 pounds of food for a family of four. For families of five or more, the food bag averages between 50 and 70 pounds of food. A meal consists of: rice, beans, canned fruit, vegetable, meats, sauces, canned beef stew, peanut butter, and frozen meat and is supplemented by local donations of bread and other fruit. All direct food services are free of charge to those in need and any individual is able to receive food from the Food Bank through a written referral or through self-referral up to twelve times per year.

Through the Food Bank's Snack Attack program, over 2,500 children in after-school programs throughout the County were provided healthy foods on a monthly basis in 2012. Additionally, through the Food Bank's Backpack Buddies program, 255 unduplicated students in Lost Hills, McFarland, and Lamont received nutritious goodies to supplement their weekends in 2012. Children in the Backpack Buddies program receive backpacks filled with kid-friendly foods to supplement their nutritional needs over the weekend. Every backpack includes the following food items (subject to donations on hand): Protein - meat stews with vegetables, canned chicken or tuna, peanut butter, canned beans; Fruits & Vegetables – Fruit cups packed in 100% juice, 100% fruit juice, canned vegetables; Grains – cereal, macaroni and cheese, canned pasta meals; Healthy snacks – yogurt cereal bars, fruit filled cereal bars, crackers; Dairy – shelf-stable milk (plain/chocolate).

#### HEAP

The CAPK Low-Income Home Energy Assistance Program (HEAP) provides emergency utility assistance to eligible low-income residents of Kern County. Emergency services are provided to clients who have a 48-hour notice or their utilities that have been disconnected. An applicant can only receive this benefit once in a 12-month period. To qualify, the applicant must reside in Kern County, have a total household income at or below 150% of the federal poverty income guidelines, and have a utility bill with at least 22 days of service. During the 2011/12 fiscal year, \$5,455,595 in utility payment assistance was provided to a total of 12,300 families throughout Kern County.

#### 2-1-1 Kern Helpline

Kern County residents with emergency needs can also access CAPK's 2-1-1 Information and Referral service line, 24 hours/7 days a week. The program offers assistance in locating social services programs free of charge and is available to help residents identify local resources in their times of need. Last year, 2-1-1 received 57,438 calls.

- vii. achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots partnerships with

local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to;

- ☒ I. document best practices based on successful grassroots intervention in urban areas, to develop methodologies for widespread replication; and;

Community involvement- Head Start/Early Head Start and Youth Centers

Best practices are evidenced in many of CAPK's programs. For example, the Head Start Programs Policy Council is an example of grassroots intervention. Parents of children enrolled in the Head Start/Early Head Start program are encouraged to become involved in the broader community through volunteering in their child's classroom and becoming involved in the shared governance of the Head Start contract by participating in the Parent Policy Council. This experience develops leadership skills, including how to conduct a meeting, comprehend and analyze a budget, interview prospective staff, and advocate for the needs of their families. These experiences build parents' self-confidence and self-esteem and provide positive role models to their children based on their involvement in their education and in the community. Furthermore, this experience may lead to future participation in school PTAs, school board or city council meetings, and will provide experiences that will enable parents to advocate for their needs in their workplace.

The Friendship House Community Center has an active Advisory Board that assists in developing programs and networking with the community. The Board is comprised of community and business representatives. Similarly, the Shafter Youth Center is currently forming an Advisory Council that will include youth representatives.

Partnerships with Law Enforcement Agencies

CAPK partners with various law enforcement agencies as well as the Housing Authority of the County of Kern (HACK). CAPK's Board of Directors includes a representative from the Mayor of Bakersfield. He is a City of Bakersfield police officer from the Crime Prevention Unit and has been active in CAPK for over 9 years and keeps the agency informed of the needs of the community. He also attends a variety of community events and disseminates information on the services offered by CAPK to the community as well as to other police officers on the force. CAPK collaborates with the Housing Authority of Kern County in providing child care in Housing Authority residential complexes, as well as, in the Sunset Migrant Camp, and the Shafter Migrant Camp. CAPK's Shafter Youth Center and Friendship House Community Center have established relationships with local law enforcement and other first-responders and have developed innovative grassroots programs as detailed in the next section of the CAP.

- ☒ II. strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

CAPK is strengthening and improving relationships with law enforcement agencies, particularly with respect to youth involvement activities at the Shafter Youth Center in the City of Shafter and the Friendship House Community Center in southeast Bakersfield.

#### Shafter Youth Center

The Shafter Youth Center program staff has an on-going partnership with the local Police Activity League (PAL) which provides youth athletics through an indoor soccer program. Other community policing efforts at the Shafter Youth Center include presentations by the Shafter Police Department to the children which consist of topics such as bullying, “stranger-danger, and drugs/alcohol. The center has also collaborated with the California Highway Patrol Department which has presented programs to the children dealing with helmet/seatbelt/traffic safety and driving safety (for older teens). Hall Ambulance has made presentations to the children at the Shafter Youth Center including a 9-1-1 and basic CPR program, and the Kern County Fire Department has presented a fire safety program including a tour of the a fire truck and fire drill exercise.

#### Friendship House Community Center

In January of 2012, the Friendship House Community Center partnered with the Kern County Sheriff’s Department to host a week-long Winter Camp for community youth. There were 55 program participants who were provided educational workshops on the topics of drug prevention, bullying, child safety, bike safety, and gang prevention. The participants also received a visit from SWAT and were able to sit in a SWAT vehicle and meet the SWAT tactical team and K-9 unit. The camp also consisted of a community service project where program youth, Friendship House staff and Kern County Sheriff officers conducted a community clean-up, picking up trash in southeast Bakersfield. The last day of the camp consisted of a field trip to the Kern County Sheriff’s Department where program youth were able to view air support helicopters, receive a K-9 demonstration, and take a tour of the Sheriff’s office.

In addition, the Kern County Sheriff officers and new recruits served as volunteers, along with CAPK staff, the Dr. Pepper Snapple Group, KaBoom!, and other community volunteers, to help assist with building a playground at the Friendship House Community Center on June 1, 2012.

The Sheriff’s Activity League (SAL) of Bakersfield partnered with the Friendship House which allowed its health educator to provide the Kaiser Teen Pregnancy Prevention Program to 15 SAL participants in December of 2012.

Food Bank Referrals

Through the mutual efforts of the Bakersfield Police Department and CAPK, the agency began a CAPK Food Bank referral system that allows field and other officers to hand out Food Bank referrals to individuals in the community in need of food.

2. Public Law § 676(b) (1) (B):

To address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as—

- (i) programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and

CAPK's Family, Youth and Community Services Division provides oversight of the Friendship House Community Center and the Shafter Youth Center. Both centers have engaged area youth in various community mentoring activities.

Friendship House Community Center

The Center provides youth a place for social, educational and recreational activities. The Center has recently provided the following programs/activities that involve youth development and intervention:

- December, 2012- Winter Camp for Community Youth- 55 program participants were provided educational workshops on the topics of drug prevention, bullying, child safety, bike safety, and gang prevention. The participants also received a program from SWAT and K-9. The camp also consisted of a community service project where program youth, FHCC staff and Kern County Sheriff deputies conducted a community clean-up, and the last day of the camp consisted of a field trip to the Kern County Sheriff's Department, where program youth viewed air support helicopters, received a K-9 demonstration, and took a tour of the Sheriff's office.
- June 1, 2012- KaBoom! Community Service Project- The Kern County Sheriff deputies and new recruits served as volunteers, along with CAPK staff, the Dr.

Pepper Snapple Group, KaBoom!, and other community volunteers, to assist with building a playground at the Friendship House.

- December, 2012- The Sheriff's Activity League (SAL) of Bakersfield partnered with the Friendship House to permit the Friendship House Community Center's Health Educator to provide the Kaiser Teen Pregnancy Prevention Program to 15 SAL participants in December of 2012.
- Summer, 2013- With funding from the Kern Community Foundation Women and Girls' Fund, CAPK will be implementing a pre-employment resource program at the Friendship House Community Center. The program targets 50 low-income, at-risk young women (ages 14 to 18) with a focus on career-development and employment.

#### Shafter Youth Center

The CAPK Shafter Youth Center (SYC) provides youth/young adults ages 6-21 with programs that focus on nutrition, recreation, education, and active healthy living. Services are open to youth ages 6-21, free of charge Monday – Friday, 2:30-5:30pm (School Days); Monday – Friday, 8:00 -5:00pm (summer). Youth activities/programs include: Annual Boys & Girls Summit, Excel Club, Wii Stay Fit, Shafter PAL Indoor Soccer, Summer Nutrition Program (breakfast and lunch), reading, tutoring, math enrichment activities, team sports, and occasional youth dances.

- (ii) after-school child care programs.

After-school programs are provided at the Shafter Youth Center for youth ages 6-17. Participants are provided homework assistance and take part in recreational activities in a safe and supportive environment. Daily snacks are provided.

The Friendship House Community Center also provides an after-school program Monday-Friday. The center's program includes tutoring, a computer lab, snacks and meals in the summer, arts and crafts, and sports activities.

3. Public Law § 676(b) (1) (C):

To make more effective use of and to coordinate with, other programs related to the purposes of this subtitle (including State welfare reform efforts).

CAPK's program activities are coordinated with other programs, including those responsible for implementing State welfare reform efforts. The Food Bank, WIC, Head

Start, Energy, and 2-1-1 Kern Helpline provide referral services to other agencies including the County Department of Human Services (TANF, CalWorks, CalFresh Programs), State Employment Development Department (Unemployment/Employment Programs), and Employers Training Resource (WIA Programs).

**MANDATORY ASSURANCES:**

A narrative description is to be provided for **each** federal assurance identified in the sections below:

4. Public Law § 676(b) (4):

Will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals.

In 2012, the Food Bank met the hunger needs of 126,858 food insecure families throughout Kern County. The average food bag provided to families is between 25 to 30 pounds of food for a family of four (4). For families of 5 or above, the food bag averages between 50 and 70 pounds of food. A meal consists of: rice, beans, canned fruit, vegetable, meats, sauces, canned beef stew, peanut butter, and frozen meat and is supplemented by local donations of bread and other fruit. This service is provided through a partnership with 75 pantry and 36 commodity sites throughout the roughly 8,171 square miles that make up Kern County. Over the year, the Food Bank staff has worked to promote healthy eating and increased access to fresh produce and other nutrient-rich foods for Kern County's food insecure households. Last year, 26% of food distributed was in the form of fresh produce. In addition, over the last several years, funding has been secured to purchase a new industrial forklift, accessible refrigeration unit, and new freezer to increase the Food Bank's capacity to sustain the procurement of better quality foods.

In addition to increasing the amount of nutrient-rich foods procured and distributed, the CAPK Food Bank collaborates with 14 health and social service organizations per month to provide monthly resource fairs. The monthly resource fairs continue to provide Food Bank clients with the information and resources needed to maintain a healthy lifestyle. Eleven (11) resource fairs were held in 2012 at the Friendship House, Blessing Corner, Hope Center, Isaiah's Phase I & II, New Life Center, and two additional sites in Arvin and Lamont. In September 2012, the Food Bank saw attendance from 1,428 people, 181 in October 2012, 97 in November, and 514 in December.

The CAPK Women, Infant, and Children (WIC) program provides vouchers for nutritious foods, nutrition education, and referrals to health and other social services to participants at no charge. WIC serves Kern County's low-income pregnant, postpartum and breastfeeding women, infants, and children up to age 5 who are deemed nutritionally at-risk by a physician. Women who participate or have family members that participate in other benefit programs, such as the Food Stamp Program, Medicaid, or Temporary Assistance for Needy Families (TANF), automatically meet the income eligibility requirement. Over the last several years, WIC has worked to change the way it provides nutritious meal options to its clients, and provides nutrition education services as well. WIC families can receive fruits, vegetables, and whole grains. Now mothers and children can make healthier choices for healthier habits every day. In addition to new foods, the CAPK WIC program launched a mobile office to reach outlying Kern communities where an expressed gap in the provision of WIC services existed. The WIC mobile unit travels to 12 sites throughout the county, once per month providing WIC vouchers for the purchase of healthy foods, breastfeeding support and pumps, and referrals to other services.

5. Public Law § 676(b) (5):

Entities will coordinate and establish linkages between governmental and other social services programs to assure the effective delivery of such services to low-income individuals and to avoid duplication of such services and a description of how the State and eligible entities will coordinate the provision of employment and training activities, as defined in section 101 of such Act, in the State and in communities with entities providing activities through statewide and local workforce investment system under the Workforce Investment Act of 1998.

The 2-1-1 Kern Helpline Information and Referral Services was created in 1997, to meet the emergency social service needs of Kern County. This service links individuals to information and referrals for services in the community. The referral service operates 24/7.

CAPK administers programs that offer case management through Head Start/Early Head Start and its Parent and Family Engagement Program and the HIV/AIDS Education, Prevention, and Testing Program. Proposed to begin in the summer of 2013, the East Kern Differential Response Program and Mojave Family Resource Center will provide services to the communities of Boron, California City, Edwards AFB, Edwards, Keene, Mojave, Rosamond, and Tehachapi. The East Kern Differential

program focuses on family services and the needs of child safety and early intervention. Included in the case management services are referrals in securing employment, advancing their careers by furthering their education, and refining job search skills. The Mojave Family Resource Center focuses on school readiness by providing pre-school classes to low-moderate income families to better prepare children for kindergarten.

Individuals who need specific job skills are referred to the Career Services Center and Employer's Training Resource. Career Services Center/Employer's Training Resource is the administrative arm of the Kern/Inyo/Mono Workforce Investment Board (WIB), which provides policy guidance. The WIB, through the involvement of community leaders from business, government, education, economic development, training, social services, and the nonprofit community, develops workforce investment strategies to prepare and train the workforce for the needs of the business community. This effort focuses not only on pre-employment strategies (helping unemployed persons prepare for jobs) and employment strategies (helping them find jobs), but also on post-employment strategies (keeping jobs and helping workers boost their pay and responsibilities). CAPK's Executive Director currently sits on the WIB and is involved in the decision-making of vocational and educational training opportunities that will be provided to the Kern County community.

CAPK management and program staff are actively involved and communicate with government and social service programs to ensure a collaboration of efforts and resources.

CAPK has been very active and supportive of Cal/Neva, the association of California and Nevada Community Action Agencies, attending quarterly and annual conferences, conducting workshops, and collaborating with member agencies by exchanging program and administrative information. The agency has participated in national CAP conferences, providing workshops on self-sufficiency and marketing.

6. Public Law § 676(b) (6):

Will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that the emergency energy crisis intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community.

CAPK is the primary Community Service Block Grant (CSBG) funded agency serving the Kern County service area. The agency administers and coordinates activities for CSBG, Home Energy Assistance Program (HEAP), Low-Income Home Energy Assistance Program (LIHEAP), and Department of Energy (DOE) energy contracts. In order to increase participation by all communities within Kern County for the emergency

energy programs, CAPK solicits assistance from a number of collaborative partners that work with low-income residents to disseminate information and recruit clients for energy services.

Services related to emergency energy crisis intervention programs under title XXVI [[42 U.S.C. 8621](#) et seq.] (relating to low-income home energy assistance) include:

- utility payment assistance;
- weatherization repairs, weather-stripping, insulations;
- replacement doors, windows showerheads; and
- installation of carbon monoxide alarms

CAPK is the primary Community Service Block Grant (CSBG) funded agency serving the Kern County service area. The agency administers and coordinates activities for CSBG, Home Energy Assistance Program (HEAP), Low-Income Home Energy Assistance Program (LIHEAP), and Department of Energy (DOE) energy contracts. In order to increase participation by all communities within Kern County for the emergency energy programs, CAPK solicits assistance from a number of collaborative partners that work with low-income residents to disseminate information and recruit clients for energy services.

7. Public Law § 676(b) (9):

Entities will to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations.

The CAPK Food Bank partners with 36 commodity sites and 75 pantries throughout Kern County which include churches and other social service providers. The Food Bank also collaborates with 14 health and social service organizations per month to provide monthly resource fairs. The monthly resource fairs were created in June 2010 out of the success of the annual Community Access to Nutritious Foods (CANF) community health fair. The fairs consist of cooking demonstrations, information on tobacco awareness and prevention, infant health, dental screenings, food stamp outreach, and more. In addition to the Nutrition Program, the monthly resource fairs continue to provide Food Bank clients with the information and resources needed to maintain a healthy lifestyle. Eleven (11) resource fairs were held last year at the Friendship House, Blessing Corner, Hope Center, Isaiah's Phase I & II, New Life Center, and two additional sites in Arvin and Lamont. Vendors and activities at the resource fairs included Kern Health Systems and National Health Services conducting blood screenings and blood pressure

tests, Smileland Dental distributing oral hygiene packs containing toothpaste, floss, and toothbrushes, and Lyle's Beauty School providing free haircuts. In September 2012, the Food Bank saw attendance from 1,428 people, 181 in October 2012, 97 in November, and 514 in December.

8. Public Law § 676(b) (10):

Each eligible entity to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation.

CAPK is governed by a 15-member volunteer Board of Directors which is legally required as a community action agency to include one-third membership for low-income residents or individuals representing low-income residents. Among the five low-income residents is the Head Start Policy Council President. The remaining four members are recruited and selected through a democratic process of elections in four areas of the county as defined by the boundaries of the municipal districts: Bakersfield, East Kern, North Kern, and South Kern. Potential representatives must certify by signature that he/she meets all eligibility requirements. Applicants are provided election rules and official petition forms and elections are held during the week. If no nomination papers are received by the deadline, the Board of Directors has the option of appointing a representative for the District consistent with eligibility criteria.

In addition, in the 42 child care centers, parents of the children enrolled in the Head Start programs participate in Parent Councils, one at each center, as well as, participating in six Regional Policy Councils, and the main program Policy Council. Low-income parents in the programs participate in the design, implementation, and monitoring of the child care program. As issues and concerns are raised, they are brought up the chain of command until a satisfactory answer or resolution to a problem is reached.

9. Public Law § 676(b) (12):

All eligible entities will not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System (ROMA), or another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance

and results that meets the requirements of that section, and a description of outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization.

Since March of 2002, the agency has been reporting outcomes based upon the ROMA system. As of January of 2005, CAPK utilizes the National Performance Indicators (NPIs) to track outcome measures and performance.

10. Public Law § 678D(a)(1)(B):

Ensure that cost and accounting standards of the Office of Management and Budget apply to a recipient of the funds under this subtitle.

CAPK maintains financial records that comply with the cost and accounting standards of the Office of Management and Budget. CAPK conducts a comprehensive agency-wide single audit. CSD representatives are provided copies of each audit and offered access to inspect financial files, processes, and systems.

The Board Chair and the Executive Director assure that CAPK will use CSBG funds in compliance with the Coates Human Services Reauthorization Act of 1998 and Public Law 105-285, and that the eligible beneficiaries will be as defined by California Government Code Section 12730(f). CAPK maintains financial records that comply with the cost and accounting standards of the Office of Management and Budget. CAPK conducts a comprehensive agency-wide single audit. CSD representatives are provided copies of each audit and offered access to inspect financial files, processes, and systems. The Chairman of the Board of Directors and the Executive Director assures that the agency will use CSBG funds in compliance with the Coates Human Services Reauthorization Act of 1998 and Public Law 105-285, and that the eligible beneficiaries will be as defined by California Government Code Section 12730(f).

11. Public Law § 676(b)(3)(A):

Provide a description of the service delivery system, for services provided or coordinated with funds made available through grants under section 675C (a), targeted to low-income individuals and families in communities within the State.

CAPK's service delivery system consists of CSBG-funded programs as well as programs operated with other funding sources. Programs are targeted to low-income families and individuals.

Administrative functions of the agency are provided at CAPK's central office at 300 19<sup>th</sup> Street in Bakersfield. Head Start Program Administrative offices are located at 5005 Business Park North in Bakersfield, CA. With its 11 programs, CAPK maintains

offices in 27 cities/communities and delivers services at 113 different sites. Program sites are located in the communities of Adelanto, Arvin, Bakersfield, Big Bear, Boron, Buttonwillow, California City, China Lake, Crestline, Delano, Frazier Park, Inyokern, Johannesburg, Lake Isabella, Lamont, Lost Hills, Maricopa, McFarland, Mojave, Phelan, Ridgecrest, Rosamond, Shafter, Taft, Tehachapi, Wasco, and Wofford Heights. The agency's statewide Migrant Child care Alternative Payment (MCAP) Program enrolls families throughout six Central Valley counties: Fresno, Kern, Kings, Madera, Merced, and Tulare. In 2012, CAPK contracted to provide Women, Infants, and Children (WIC) services in northwest San Bernardino County. CAPK partners with numerous public and nonprofit agencies in the delivery of services to Kern County residents.

CAPK's Outreach and Marketing Division delivers a comprehensive message to the community about the range of services offered by CAPK. Part of this centralized marketing effort is the agency website located at [www.capk.org](http://www.capk.org). The web site provides a one-stop shop that allows users to access information on all services provided, eligibility requirements, and contact information to access the services of choice. In addition to the agency web site, some programs have a Facebook page that assists with attracting donors and promoting program services. The CAPK Food Bank was the first program within the agency to launch a Facebook page. The page has been a great success and has been instrumental in informing the public of the many outreach efforts committed by the food bank to advocate for hunger-relief and promote healthy eating and a healthy lifestyle. CAPK also has a dedicated YouTube channel that features public service announcements promoting agency programs and events such as awards banquets, donor check presentations, press conferences, etc.

#### **CSBG-Funded Programs:**

The CAPK Food Bank (Food Bank) partners with many social and faith-based organizations in Kern County in distributing emergency food to 36 commodity sites and 75 pantries. With a partnership of over 14 health and social service agencies, the Food Bank also coordinates the delivery of community services at monthly community resource fairs. At the resource fairs, public service organizations and agencies provide information on health and nutrition, infant health, dental screenings, food stamps, and information regarding other services available. Examples of agencies that have participated in the community resource fairs include Kern Health Systems, National Health Services, Inc., Kern County Public Health Department, Planned Parenthood, California Veterans Assistance Foundation, Kern County Children's Dental Health Network, Boys & Girls Club, Career Services Center, United Farm Workers Foundation, Golden Empire Transit, Stay Focused Ministry, Bakersfield Homeless Center, Girl Scouts, CAPK Head Start, 2-1-1 Kern County, CAPK-WIC, Employment Development Department, BARC, Greater Bakersfield Legal Assistance, Santa Barbara Business College, KHSD/Career Resource Department,

CAPK VITA, and Goodwill. Eleven (11) resource fairs were held last year at the Friendship House, Blessing Corner, Hope Center, Isaiah's Phase I & II, New Life Center, and two additional sites in Arvin and Lamont.

The Friendship House Community Center (FHCC) located in southeast Bakersfield engages many partners in its delivery of services to children, youths, and adults. The FHCC collaborates with the Sheriff's Activities League, California Highway Patrol (CHIP'S for Kids) Girls Scouts, the Police Explorers, and Destiny Magazine. The FHCC provides tutoring through an on-going partnership with its service provider and the Bakersfield City School District, teachers, and parents. The pregnancy prevention services are delivered through partnerships with other agencies such as the Boys & Girls Club, and the Sheriff's Activity League.

The HIV Testing/Prevention Program delivers HIV outreach, prevention and testing services in the communities of Bakersfield, Delano, Lake Isabella, Ridgecrest, Taft, Mojave, and Wasco via its network of partners including Aegis Institute, Clinica Sierra Vista, College Community Services, CSO Bakersfield and Lamont, Ebony Counseling Center, KCMH Clinic, Casa Serena, Capistrano, Lincoln St. Jason's Retreat, Turning Point, Westcare, and Bakersfield Medical.

The Women, Infants and Children Program (WIC) provides nutrition education, breast feeding support, and food vouchers for infants, children and women. Services are delivered through a network of partner sites in communities throughout Kern County and northwest San Bernardino County including, Adelanto, Arvin, Bakersfield, Big Bear City, Boron, Buttonwillow, Cal City, China Lake, Crestline, Delano, Lamont, Lost Hills, Mojave, Phelan, Ridgecrest, Rosamond, Shafter, Tehachapi, and Wasco.

The 2-1-1 Kern Helpline provides comprehensive information and referral services that link Kern County residents to community health and human services. Services are funded through a partnership of several agencies including United Way, First 5 Kern, Kern County Department of Public Health Services, and CAPK.

The Shafter Youth Center (SYC) provides education and support services to children and youth who live in and around the City of Shafter. The SYC has developed programs and partnerships with the City of Shafter, Richland School District, and the Shafter Police Activity League.

Volunteer Income Tax Assistance (VITA ) - Free tax preparation and e-filing for individuals and families throughout Kern County. Services are provided year-round.

**Other CAPK programs (non-CSBG funded) include:**

Head Start/Early Head Start- provides comprehensive child education and development child care, and preschool services for income eligible children six weeks to five years of age, and their families. Options include center-based and home-based, an in-home child care option.

Green Energy - Provides weatherization and utility payment assistance to eligible low-income residents in Kern County.

Individual Development Account (IDA) Program - The IDA offers matched savings accounts that can be used for purchasing a home, capitalizing a small business, or continuing education.

Migrant Child Care Alternative Payment (MCAP) Program - Maintains a statewide child care program, with entry into the program available in six counties (Kern, Tulare, Kings, Fresno, Madera, and Merced) followed by assistance statewide. The mission of this program is to provide children of migrant farm workers with a safe, nurturing, and educationally growing environment.

12. Public Law § 676(b)(3)(B):

Provide a description of how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations;

CAPK currently collaborates with many other service/faith-based organizations, county and city departments that provide services throughout the community. CAPK's 2-1-1 Helpline Information and Referral Program provide information, referrals, and follow-up with clients in need of social services throughout the county.

In addition, CAPK staff participates in many committees throughout the county that support or pertain to their specific program and client base. These committees include the Head Start Community Committee, Homeless Collaborative, County Comprehensive Economic Development Strategy Committee, WIB, and the Kern County Voluntary Organizations Active in Disaster (KC VOAD). Participation in these committees provides valuable information on emerging needs and service. CAPK currently collaborates with many other service/faith-based organizations, county and city departments that provide services throughout the community. CAPK's HelpLine/2-1-1 Information and Referral Program provide information, referrals, and follow-up with clients in need of social services throughout the county.

13. Public Law § 676(b)(3)(C):

Provide a description of how funds made available through grants under section 675C (a) will be coordinated with other public and private resources.

CAPK is a large organization, employing approximately 700 people and administering numerous separate contracts and grants. CSBG funds are used in two distinct categories. The primary use of CSBG dollars is to fund a centralized administrative support system for the various contracts and grants from which services are provided. The Finance Division's services include centralized auditing, payroll, accounts payable, and accounts receivable. The Human Resources Division coordinates all hiring, orientation, and benefits services for all CAPK employees. A Planning Research & Development Division coordinates all procurement, contracts, leases, information technology, grant writing, and strategic planning within CAPK.

The second use of CSBG funds is for direct program support for the Food Bank, 2-1-1 Kern, Shafter Youth Center, Friendship House Community Center, VITA, and IDA programs. Funds are allocated from CSBG for salaries to support program staff. This direct support allows for thousands of individuals and families to receive direct services and/or referral services. Kern County's geographic size, 8,171 square miles, makes it necessary for collaboration by the area's safety net system of care in order to remain effective.

As the County's designated Community Action Agency, CAPK coordinates with over 600 social service agencies providing services through over 1,300 programs to the County's low-income residents.

14. Public Law § 676(b)(3)(D):

Provide a description of how the local entity will use the funds to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging effective parenting.

Head Start Family Services provide information, referrals, and resources to families in response to identified family goals.<sup>36</sup> Workshops are offered that are based on parent/guardian interests. Parent and Family Engagement in Head Start/Early Head Start is about building relationships within families that support family well-being, strong relationships between parents and their children, and ongoing learning and development for both parents and children. Head Start Program home visits, coupled with parenting classes and other activities are designed to address the following outcome strategies: (1) decrease the rate of childhood illnesses; (2) decrease behavioral problems; (3) reduce interventions by child welfare, law enforcement, and the courts; (4) decrease the use of tobacco and alcohol in families. Services provided by the CAPK's family advocates include linkages to supportive services,

<sup>36</sup> Community Action Partnership of Kern Head Start Parent Handbook 2012-2013, Inspiring self-sufficiency for children and families!.

transportation, parent education, and access to no or low-cost health care.

CAPK's Migrant AP Child Care Program alternative payment options for child care and development services to migrant children. To qualify for these child care services, parents must move or have moved within a 12-month period to find agricultural work. Families can register in any of six Central Valley counties and thereafter be eligible to receive child care services throughout the state. This unique regional program serves the "migrant community" parents who earn at least 50% of their income from agricultural work. While participating in the program, migrant parents also receive information about child development, home safety, and the social service network of the county in which they are living or working. Family Advocates in each county provide referral services to participating families.

## IX. State Assurances

Agencies are required to provide narrative descriptions of how the organization is meeting each assurance below.

Government Code § 12730(h): "Eligible beneficiaries" means all of the following:

- (1) All individuals living in households with incomes not to exceed the official poverty line according to the poverty guidelines updated periodically in the Federal Register by the United States Department of Health and Human Services, as defined in Section 9902 of Title 42 of the United States Code, as amended.
- (2) All individuals eligible to receive Temporary Assistance for Needy Families under the state's plan approved under Public Law 104-193, the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, and (Chapter 2 (commencing with Section 11200) of Part 3 of Division 9 of the Welfare and Institutions Code) or assistance under Part A of Title IV of the Social Security Act (42 U.S.C. Sec. 601 et seq.).
- (3) Residents of a target area or members of a target group having a measurably high incidence of poverty and that is the specific focus of a project financed under this chapter.

CAPK is a nonprofit 501(c) (3) agency, and is the designated community action agency for Kern County. The mission of the agency is to provide and advocate for resources that will empower Kern County low-income residents to become self-sufficient. Operating under the direction of a 15-member Board of Directors CAPK provides assistance to more than 77,988 low-income individuals and families of all ages and ethnic backgrounds each year.<sup>37</sup> Income eligibility of clients is documented by CAPK and can be based on the nature of the program, the funding source, and the client's background.

CAPK is one of the largest nonprofit organizations in Kern County. The agency provides a wide range of social and emergency services to residents of Kern County, each of which establishes unique eligibility requirements. In general, programs offered by CAPK serve: low-income persons who are living at or below federal poverty level; individuals who receive or are eligible to receive SSI benefits; and families who receive or are eligible to receive TANF benefits; homeless; farm workers; low-income youth; and seniors.

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<sup>37</sup> State of California Department of Community Services and Development CSBG Programmatic Data-Client Characteristic Report (Report period : 0/1/11-12/31/11).

CAPK administers a wide range of programs, each with its unique eligibility requirements. Income guidelines for various government programs such as CSBG, HUD, and CalWORKs may vary, and CAPK has implemented an agency-wide data and information management system known as CAP 60 which assists in tracking client eligibility. Developed specifically to meet the unique needs of CAAs, CAP 60 currently provides program staff with secure on-site, agency-wide data base that includes intake, usage, eligibility and case management capabilities. Client eligibility data is entered into the CAP 60 data base which also enables the creation of a variety of reports.

In general, programs offered by CAPK serve low income individuals and families. Individuals eligible to receive Temporary Assistance to Needy Families (TANF) or Federal Supplemental Security Income (SSI) benefits are also eligible for CAPK programs. Clients who are not eligible for TANF or SSI but who meet Federal Poverty Guidelines are eligible for program services. Federal Poverty Guidelines determine financial eligibility for certain federal programs, including Head Start, WIC, and Green Energy Programs and are updated annually by the Department of Health and Human Services (HHS) in the *Federal Register*- usually in the month of January. CAPK programs update their Federal Poverty Guideline tables as soon they are released by HHS, and updated guidelines are also posted on the CAPK web site so clients can assess their eligibility if desired. Certain populations such as homeless individuals and families, farm workers, low-income youth, and seniors are members of a “target group” identified as having a measurably high incidence of poverty. As with other client data, “target group” data is entered into CAP 60.

Government Code § 12747 (a): Community action plans shall provide for the contingency of reduced federal funding. Provide your agency’s contingency plan for reduced federal funding. Also, include a description of how your agency will be impacted in the event of reduced CSBG funding.

On March 1, 2013, the federal government enacted “sequestration”, a series of automatic across-the-board cuts meant to reduce federal spending. At this time, it appears that this year’s cuts will be at least 5% and will affect all CAPK divisions and programs. The following steps have been taken by CAPK to address these cuts:

- Reducing the number of days of service in the Head Start program
- Closely monitoring all expenditures and limiting spending to the most essential needs
- Continuing a hiring-freeze for non-essential positions

There is the likelihood that sequestration could span several years, and the impacts will be difficult for the organization. However, it could also be viewed as an opportunity for transformation and a healthy rethinking of our current business

model. We must do more with less and move the agency forward on behalf of our clients while continuing to uphold the Promise of Community Action.

Government Code § 12760: Community action agencies funded under this article shall coordinate their plans and activities with other eligible entities funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

CAPK collaborates with numerous other agencies within Kern County to leverage resources and to ensure that the needs of the community are being met. Agencies with whom CAPK has partnerships include:

- Kern County Network for Children
- Kern Health Systems
- Kern County AIDS Advisory Board
- HIV Service Providers
- Adult Viral Hepatitis Statewide Planning Group
- Turning Point Community Advisory Board
- Substance Abuse Providers
- CCICS Change Agent Group
- Kern County Homeless Collaborative Steering Committee
- Homeless Census Committee
- HMIS Data Committee
- Kern County Mental Health Dept./Substance Abuse System of Care
- California Association of Food Banks
- Nutrition Education Consortium WIC Central California Region
- Promotoras
- California WIC Ambassadors
- Call to Action
- Get Moving Kern
- HealthyKern.org
- Breastfeeding Coalition
- Kern Comprehensive Cancer Awareness Partnership KCCAP
- Children's Health Initiative's Outreach and Enrollment Committee
- Network for Children's General Collaborative
- Early Childhood Council of Kern
- Kern County Comprehensive Economic Dev. Strategy Committee
- United Way of Kern County

- California Endowment
- First5Kern

## X. Documentation of Public Hearing(s)

California Government Code 12747(b)-(d) requires all eligible entities to conduct a public hearing in conjunction with their CAP. In pursuant with this Article, agencies are to identify all testimony presented by the low-income and identify whether the concerns expressed by that testimony are addressed in the CAP. If the agency determines that any of these concerns have not been included in the plan it shall specify in its response to the plan information about those concerns and comment as to their validity.

Provide a narrative description of the agency’s public hearing process and methods used to invite the local community to the public hearing(s) are to be captured here. A copy of each public notice published in the media to advertise the public hearing is to be attached; in addition to, a summary of all low-income testimony with an indication of what section of the CAP addresses the concern or an explanation about the validity of the comment. Agencies must also provide a narrative description of other methods used to gather information about the low-income community’s needs. Examples include: Surveys, public forums, secondary data collection, and etcetera.

Below is an example of a diagram that can be used to capture and identify testimony of the low income.

Name	Low-Income	Comment/Concern	Was the concern addressed in the CAP?	If so, indicate the page #	If not, indicate the reason
John Doe	✓	Job training needs	Yes	32	N/A
Jane Doe	✓	Transportation needs in ABC, CA	No	N/A	Due to limited funding, agency meets 50% of the transportation needs in ABC, CA.

1. Attach a narrative description of the agency’s public hearing process. Also, describe the methods used to invite the local community to the public hearings.  
Note: Public hearing(s) shall not be held outside of the service area(s).

A copy of the draft CAP has been made available to all community members and residents within the service area via the CAPK Web site. Flyers with public hearing

information were sent to all CAPK programs. In addition, email notification was sent to stakeholders, agencies, and organizations representing and/or servicing the poor, as well as others to provide them an opportunity to review and comment on the document. All testimony provided during this process has been addressed as appropriate in the Final CAP.

The public hearing was held on June 11, 2013 at the CAPK administrative office located at 300 19<sup>th</sup> Street in Bakersfield, CA.

2. Provide one (1) copy of each public notice published in the media to advertise the public hearing.
3. Attach a summary of all testimony presented by the poor and identify the following:
  - Was the testimony addressed in the CAP? (If so, indicate the page).
  - If the testimony was not addressed in the CAP, provide an explanation.

Testimony provided at the June 11, 2013 public hearing is as follow:

4. Attach a narrative description of other methods the agency used to gather information regarding the needs of the community (i.e. surveys and public forums).

Additional methods used to gather information regarding the needs of the Kern County residents include demographic research and data analysis; community needs surveys; agency surveys; review of current and past partner agency reports; community engagements, including community collaborative meetings (community dialogue), research and documentation to the 2013 Head Start Community Assessment.

## **XI. Monitoring and Evaluation Plan**

To ensure a CSBG eligible entity is involved in the evaluation of its community action programs the agency is to provide a narrative description of the specific method(s) of evaluation, frequency, and monitoring that ensures program and fiscal performance in accordance with the objectives in the agency's CAP. The narrative description must satisfy two criteria:

1. Data is collected to measure the progress of the agency's goals.

Monitoring and evaluation are focused in two areas: programmatic and financial. Program monitoring and evaluation are components in each of the agency's grants which allow staff to track and measure program performance, document achievements, and compare with stated program goals and objectives. Each program utilizes their unique method of collecting data, as required by the grant to document the success in the program.

There are a number of tools used to track and record services rendered and results of the services. As individual grants often require use of their software system to track client services, CAPK has developed databases to summarize individual performance into a uniform reporting, which is used in submitting CSBG reports to CSD Financial monitoring. Evaluation is performed at the program level by the Finance Division. The program managers initiate all requests for expenses including staffing, operating costs, check requests, purchase orders, etc. On a monthly basis the Finance Division prepares financial statements that are available to the program staff and are presented monthly to the Board of Directors. The Finance Division is responsible for submitting financial statements to CSD. The Finance Division coordinates various program audits, as required, and the annual, single, agency-wide audit by an independent certified public accounting firm.

CAPK manages a diverse array of programs: consequently, data collection tools are just as diverse. Many programs have multiple funders that use program specific software, other funders require the program to input data using online applications or through a Web portal. Other funders not do require specific data collection tools and programs, and opt to have CAPK's IT staff design data collection tools for them. CAPK reports on 28 of the CSD's NPI indicators, many programs report on several different indicators, and some indicators, have as many as five programs reporting on one projection. To ensure consistency with such a diverse set of reporting tools and to monitor progress towards CAPK's NPI projections, the Partnership has developed a program matrix tool for data collection. The matrix tool documents projections and progress by each program and the projections and progress by each NPI. The matrix tool is further broken down by program where several programs can report on the same indicator

and each program can compare its progress to its projections at six and twelve month intervals.

The matrix tool is disseminated to senior staff and program managers four weeks prior to the end of the reporting period. After the end of the reporting period, each program creates an NPI indicator report, documenting outcomes on the matrix tool and returning the tool to the Director of Family, Youth and Community Services. Every program reporting on projections is required to submit the reports used to obtain the NPI projections as backup documentation.

To ensure that the supporting documentation is accurate, CAPK has implemented quality assurance and retention plans. The Director of Family, Youth and Community Services is responsible for collecting, maintaining, and verifying documentation used to substantiate the program and aggregate totals reported for each CSBG NPIs. The supporting documents are stored at CAPK's main office and are easily accessible for review. Reporting and monitoring procedures are reviewed on an ongoing basis to ensure appropriate controls are in place at the program and aggregate reporting level.

In order to reflect accurate client numbers for the CSBG reports, the following have been implemented:

- i. The responsibility for preparing CSBG reports is with the Director of Family, Youth, and Community Services. Reporting and monitoring procedures are reviewed on an ongoing basis to ensure appropriate controls are in place within individual reporting programs.
- ii. Training on procedures for affected program staff are conducted at regularly scheduled intervals and prior to reporting dates.

The Director of Family, Youth and Community Services will schedule periodic monitoring of reporting programs for the CSBG contract to ensure timeliness and accuracy of data. is audited for any errors and/or inconsistencies are corrected if needed.

2. Ensure reports are prepared and submitted to CSD in accordance with contractual requirements.

Training notifications are sent to Directors and Program Managers four weeks before the end of the reporting period. Training sessions include a review of the indicators, requirements of the indicators, copies of the program matrix tool showing each program's goals and if applicable, the 6-month reported projections followed by a question-and-answer forum. Anyone needing additional help can schedule a one-on-one meeting with the Director of Family, Youth and Community Services.

Program Managers are required to submit their reports by e-mail and submit all

backup documentation to the Director of Family, Youth and Community Services no more than one month after the end of the reporting period. The data collected is aggregated for each indicator reported. Final totals are entered into the required forms and submitted by e-mail to Community Service and Development, CSBG unit. The data is audited for any errors and/or inconsistencies are corrected if needed.

## **XII. CSBG/ National Programs Indicators (NPI) CAP Projections (CSD 801 CAP)**

The U.S. Department of Health and Human Services, Office of Community Services issued the attached *National Indicators of Community Action Performance*. The list contains 16 broad outcome measures or indicators that will capture the universal accomplishments of the various local and state CSBG agencies in our Community Services Network. These indicators are very important in telling the story of what community action accomplishes as a national Network. At the same time, these indicators have been designed to evaluate performance of community action in assessing the needs of our communities and to address poverty alleviation in a comprehensive way.

As part of the CAP process, each agency is asked to review and identify the appropriate National Indicators, and develop two years of projections/goals and strategies based on these indicators. These National Indicators were developed using the six National Goals and Outcome Measures. For the most part, you will be able to identify and develop strategies based on the national indicators.

The CSBG/NPI CAP Projections (CSD 801 CAP) will be monitored and evaluated by CSD Field Operations Representatives.

1. To access the CSBG/NPI CAP Projections (CSD 801 CAP) visit the CSD Provider's website at <http://providers.csd.ca.gov/CSBG> under the "Forms" tab.
2. When completed, save the Excel spreadsheets and include the workbook as an attachment to the CAP.

### **XIII. Appendices (Optional)**

If an agency chooses to provide additional documentation, it should be labeled as an appendix (i.e., Appendix A: Community Survey Results). All appendices are to be attached to the CAP submission and mailed to CSD.

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## 2014-2015 CSBG/NPI CAP Projections

Contractor Name: Community Action Partnership of Kern  
 Contact Person and Title: Romala Ramkissoon, Director of Family, Youth & Community Services  
 Phone Number: 661-336-5236 Ext. Number: -1177  
 E-mail Address: [rramkiss@capk.org](mailto:rramkiss@capk.org) Fax Number: 661-322-2237

**Goal 1: Low-income people become more self-sufficient.**

**NPI 1.1: Employment**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Although the national economy is showing signs of a slow recovery, many Kern County residents continue to struggle with lower incomes, the effects of poverty, and the need for assistance through federal "safety-net" programs. In 2011, the median household income in Kern County was \$45,224, down from the 2010 figure of \$46,952, and \$12,000 less than the California median household income of \$57,287. In 2011, 25% of people in Kern County were living below the federal poverty level and 20.2% of all families had incomes below the poverty level, up 3% from the 2010 figure of 17%. Over 35% of related children under the age of 18 were living below the poverty level in 2011, and 44% of families with a female householder with no husband present had incomes below the poverty level.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

<b>National Performance Indicator 1.1</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<p><b>Employment</b></p> <p>The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following:</p>	<p><b>Number of Participants Expected to Achieve Outcome (#)</b></p>
A. Unemployed and obtained a job	
B. Employed and maintained a job for a least 90 days	
C. Employed and obtained an increase in employment income <b>and/or benefits</b>	
D. Achieved "living wage" employment and/or benefits	

*In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

*Goal 1: Low-income people become more self-sufficient.*

### NPI 1.2: Employment Supports

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Although the national economy is showing signs of a slow recovery, many Kern County residents continue to struggle with lower incomes, the effects of poverty, and the need for assistance through federal "safety-net" programs. In 2011, the median household income in Kern County was \$45,224, down from the 2010 figure of \$46,952, and \$12,000 less than the California median household income of \$57,287. In 2011, 25% of people in Kern County were living below the federal poverty level and 20.2% of all families had incomes below the poverty level, up 3% from the 2010 figure of 17%. Over 35% of related children under the age of 18 were living below the poverty level in 2011, and 44% of families with a female householder with no husband present had incomes below the poverty level.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

The Shafter Youth Center and Friendship House Community Center are after-school programs that is provided at no-cost to the residents of Shafter and southeast Bakersfield. Program delivery at the centers includes: homework assistance; tutoring; teen pregnancy prevention programs; recreational activities; arts and crafts; a boxing program; and computer classes. Our Migrant Childcare Alternative Payment program provides access to child care to migrant families and our Energy programs provides utility assistance to eligible residents and weatherization services.

<b>National Performance Indicator 1.2</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<p><b>Employment Supports</b></p> <p>The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by <u>one or more</u> of the following:</p>	<p><b>Number of Participants Expected to Achieve Outcome (#)</b></p>
A. Obtained skills/competencies required for employment	
B. Completed ABE/GED and received certificate or diploma	
C. Completed post-secondary education program and obtained certificate or diploma	
D. Enrolled children in "before" or "after" school programs	150
E. Obtained care for child or other dependant	1,110
F. Obtained access to reliable transportation and/or driver's license	
G. Obtained health care services for themselves or a family member	
H. Obtained safe and affordable housing	
I. Obtained food assistance	
J. Obtained non-emergency LIHEAP energy assistance	6,500
K. Obtained non-emergency WX energy assistance	1,000
L. Obtained other non-emergency energy assistance (State/local/private energy programs. Do Not Include LIHEAP or WX)	

*In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

*Goal 1: Low-income people become more self-sufficient.*

***NPI 1.3: Economic Asset Enhancement and Utilization***

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Annual household incomes in Kern County are extremely low compared to state averages. This makes it difficult for families to meet financial obligations while providing their families with a secure living environment. In 2011, Kern County's median family income was estimated at \$45,224 compared to \$57,287 for the State. California and Kern County have seen steady decreases in median household income over the past 3 years. However, Kern County's incomes have decreased almost twice as fast as that of the state as a whole. Additionally, in the same period, 28.9% of Kern households had an annual income of less than \$25,000 compared to only 22.1% in the State.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

A program that will increase net income to families in Kern is CAPK's Voluntary Income Tax Assistance (VITA) Program which provides free income tax preparation services to low-moderate income clients who meet the program's eligibility requirements. Participants who qualify are also made aware of and are encouraged to apply for the Earned Income Tax Credit (EITC) which results in a tax credit or direct funds for most low-income clients.

<b>National Performance Indicator 1.3</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Economic Asset Enhancement and Utilization</b>	<b>Number of Participants Expected to Achieve Outcome (#)</b>
<b>ENHANCEMENT</b>	
<b>A.</b> Number and percent of participants in tax preparation programs who qualified for any type of Federal or State tax credit and the expected aggregated dollar amount of credits.	3,000
<b>B.</b> Number and percent of participants who obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments.	
<b>C.</b> Number and percent of participants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings.	
<b>UTILIZATION</b>	
<b>D.</b> Number and percent of participants demonstrating ability to complete and maintain a budget for over 90 days	
<b>E.</b> Number and percent of participants opening an Individual Development Account (IDA) or other savings account	
<b>F.</b> Number and percent of participants who increased their savings through IDA or other savings accounts and the aggregated amount of savings	
<b>G.</b> Number and percent of participants capitalizing a small business due to accumulated savings	
<b>H.</b> Number and percent of participants pursuing post-secondary education with accumulated savings	
<b>I.</b> Number and percent of participants purchasing a home with accumulated savings	
<b>J.</b> Number and percent of participants purchasing other assets with accumulated savings	
<i>In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.</i>	

## 2014-2015 CSBG/NPI CAP Projections

Contractor Name: Community Action Partnership of Kern  
 Contact Person and Title: Romala Ramkissoon, Director of Family, Youth & Community Services  
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 E-mail Address: rramkiss@capk.org Fax Number: 661-322-2237

***Goal 2: The conditions in which low-income people live are improved.***

**NPI 2.1: Community Improvement and Revitalization**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

While the national economy is showing signs of a slow recovery, Kern County continues to experience high rates of unemployment, underemployment, and housing-cost burden. In January of 2013, the County's unemployment rate was 14.1% as employers shed 13,200 jobs in categories from farming and retail to management and education. Unemployment rates within individual communities of Kern County vary between 7.3% in Ridgecrest to 33.1% in Arvin. Families who pay more than 30% of their income for housing are considered to be cost burdened and may have difficulty affording other necessities such as food and clothing. There are 15,134 households in the county that have extremely low incomes or very low incomes and have a rent cost burden that exceeds 50% of their income.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

<b>National Performance Indicator 2.1</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Community Improvement and Revitalization</b>	<b>Number of Projects or Initiatives Expected to Achieve (#)</b>
Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by <u>one or more</u> of the following:	
<b>A.</b> Jobs created, or saved, from reduction or elimination in the community.	
<b>B.</b> Accessible "living wage" jobs created, or saved, from reduction or elimination in the community.	
<b>C.</b> Safe and affordable housing units created in the community	
<b>D.</b> Safe and affordable housing units in the community preserved or improved through construction, weatherization, or rehabilitation achieved by community action activity or advocacy	
<b>E.</b> Accessible and affordable health care services/facilities for low-income people created or saved from reduction or elimination	
<b>F.</b> Accessible safe and affordable child care or child development placement opportunities for low-income families created or saved from reduction or elimination	
<b>G.</b> Accessible "before school" and "after school" program placement opportunities for low-income families created or saved from reduction or elimination	
<b>H.</b> Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation.	
<b>I.</b> Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post-secondary education	

*In the rows below, please include any additional indicators for NPI 2.1 that were not captured above.*

**2014-2015 CSBG/NPI CAP Projections**

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**2014-2015 CSBG/NPI CAP Projections**

*Goal 2: The conditions in which low-income people live are improved.*

**NPI 2.2: Community Quality of Life and Assets**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

National Performance <u>Indicator 2.2</u>	CAP 2 YEAR PROJECTIONS Number of Program Initiatives or Advocacy Efforts Expected to Achieve (#)
<b>Community Quality of Life and Assets</b>  The quality of life and assets in low-income neighborhoods are improved by Community Action initiative or advocacy, as measured by <u>one or more</u> of the following:	
A. Increases in community assets as a result of a change in law, regulation, or policy, which results in improvements in quality of life and assets	
B. Increase in the availability or preservation of community facilities	
C. Increase in the availability or preservation of community services to improve public health and safety	
D. Increase in the availability or preservation of commercial services within low-income neighborhoods	
E. Increase or preservation of neighborhood quality-of-life resources	

*In the rows below, please include any additional indicators for NPI 2.2 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

*Goal 2: The conditions in which low-income people live are improved.*

### NPI 2.3: Community Engagement

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

The County of Kern continues to experience higher unemployment rates than the State of California. In 2011, 24.5% of individuals in Kern County were living in poverty with 35.3% of Kern children (under age of 18) living in poverty; these percentages compare to a rate of 16.6% and 22.8%, respectively, for the State of California. The median household income in Kern County is \$45,224 compared to the state's \$57,287.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

There is a tremendous need to provide training, opportunities for low-income residents to become involved in their children's education and development, in their families, and in the communities in which they live. Disenfranchised low-income families need to become part of the process and engaged in the lives of their children. Frameworks for inclusion must be identified to provide an opportunity for low-income residents to participate in the operation, planning, and development of services offered in their community.

National Performance <u>Indicator 2.3</u>	CAP 2 YEAR PROJECTIONS Number of Total Contribution by Community Expected to Achieve (#)
<b>Community Engagement</b>  The number of community members working with Community Action to improve conditions in the community.	
<b>A.</b> Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives	
<b>B.</b> Number of volunteer hours donated to the agency (This will be All volunteer hours)	465,000

*In the rows below, please include any additional indicators for NPI 2.3 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

*Goal 2: The conditions in which low-income people live are improved.*

### NPI 2.4: Employment Growth from ARRA Funds

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

<b>National Performance Indicator 2.4</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Employment Growth from ARRA Funds</b>	<b>Number of Jobs Expected to Achieve (#)</b>
The total number of jobs created or saved, at least in part by ARRA Funds, in the community.	
<b>A.</b> Jobs created at least in part by ARRA funds	
<b>B.</b> Jobs saved at least in part by ARRA funds	
<i>In the rows below, please include any additional indicators for NPI 2.4 that were not captured above.</i>	

## 2014-2015 CSBG/NPI CAP Projections

Contractor Name:	Community Action Partnership of Kern		
Contact Person and Title:	Romala Ramkissoon, Director of Family, Youth & Community Services		
Phone Number:	661-336-5236	Ext. Number:	-1177
E-mail Address:	rramkiss@capk.org	Fax Number:	661-322-2237

***Goal 3: Low-income people own a stake in their community.***

**NPI 3.1: Community Enhancement Through Maximum Feasible Participation**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

**Due to Kern's agricultural base, the County consistently experiences higher unemployment rates than the State of California. Kern's poverty level is 24.5% with 35.3% of Kern children (under age of 18) living in poverty compared to a rate of 16.6% and 22.8% for the State. The median household income in Kern County is \$45,224 compared to the state's \$57,287.**

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

There is a tremendous need to provide training and opportunities for low-income residents to become involved in their children's education and development, in their families and in the communities in which they live. Disenfranchised low-income families need to become part of the process and engaged in the lives of their children's education. Frameworks for inclusion must be identified to provide an opportunity for low-income people to participate in the operation, planning and development of services offered in their community.

National Performance <u>Indicator 3.1</u>	CAP 2 YEAR PROJECTIONS
<b>Community Enhancement Through Maximum Feasible Participation</b>  The number of volunteer hours donated to Community Action.	<b>Total Number of Volunteer Hours Expected to Achieve (#)</b>
<b>A.</b> The total number of volunteer hours donated by low-income individuals to Community Action. (This is ONLY the number of volunteer hours from individuals who are low-income.)	5,400

*In the rows below, please include any additional indicators for NPI 3.1 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

*Goal 3: Low-income people own a stake in their community.*

### **NPI 3.2: Community Empowerment Through Maximum Feasible Participation**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Low-income families often live in isolation and lack the opportunity to gain the skills and experiences that need to improve their abilities to advocate for themselves, their families and communities. Participating in an organized setting of community involvement can empower them to advocate for their needs.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

CAPK encourages low-income individuals to participate on boards, councils and other non-governance activities to increase their participation in the programs we implement. Training is provided in conducting meetings, Roberts Rule of Order, budgeting, goal setting and advocacy to develop parents and clients. Expanding this philosophy throughout all our programs will increase their potential for maximum feasible participation.

<b>National Performance                      Indicator 3.2                      Community Empowerment Through Maximum Feasible Participation</b>	<b>CAP 2 YEAR                      PROJECTIONS                      Number of Low-                      Income People                      Expected to Achieve                      (#)</b>
The number of low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by <u>one or more</u> of the following:	
<b>A.</b> Number of low-income people participating in formal community organizations, government, boards, or councils that provide input to decision making and policy setting through Community Action efforts	124
<b>B.</b> Number of low-income people acquiring businesses in their community as a result of Community Action assistance	
<b>C.</b> Number of low-income people purchasing their own home in their community as a result of Community Action assistance	
<b>D.</b> Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action	88
<i>In the rows below, please include any additional indicators for NPI 3.2 that were not captured above.</i>	

## 2014-2015 CSBG/NPI CAP Projections

Contractor Name:	Community Action Partnership of Kern		
Contact Person and Title:	Romala Ramkissoon, Director of Family, Youth & Community Services		
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E-mail Address:	rramkiss@capk.org	Fax Number:	661-322-2237

***Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.***

**NPI 4.1: Expanding Opportunities through Community-Wide Partnerships**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Kern County is California's third largest county in land area (8,172 square miles). The county contains 11 incorporated cities and 41 unincorporated communities. In 2011, Kern's total population was 851,710 persons. The sheer size of the county coupled with the existence of many rural communities in the area creates a challenge in the communication and delivery of services to low-income Kern county residents. There is a need for formal and continuing collaboration and communication within existing networks and faith-based organizations to identify and reach the many low-income residents in need.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

The success of many of CAPK's programs is dependant on extensive and formal collaboration with city, county, state, federal, private organizations, businesses and faith-based organizations serving mutual clients or offering related services. Collaboration includes referrals to and from partners, payment of services, donations and participation on advisory boards, committees or active roles in focus groups, conferences, and training sessions.

National Performance <u>Indicator 4.1</u>	CAP 2 YEAR PROJECTIONS	
<b>Expanding Opportunities Through Community-Wide Partnerships</b>	<b>Number of Organizations Expected to Achieve (#)</b>	<b>Number of Partnerships Expected to Achieve (#)</b>
The number of organizations, both public and private, Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.		
<b>A.</b> Non-Profit		255
<b>B.</b> Faith Based		138
<b>C.</b> Local Government	18	
<b>D.</b> State Government	4	
<b>E.</b> Federal Government	2	
<b>F.</b> For-Profit Business or Corporation	150	
<b>G.</b> Consortiums/Collaboration	4	
<b>H.</b> Housing Consortiums/Collaboration	2	
<b>I.</b> School Districts	40	
<b>J.</b> Institutions of post secondary education/training	8	
<b>K.</b> Financial/Banking Institutions	2	
<b>L.</b> Health Service Institutions	4	
<b>M.</b> State wide associations or collaborations	6	



## 2014-2015 CSBG/NPI CAP Projections

*In the rows below, please add other types of partners with which your CAA has formed relationships that were not captured above.*

<b>N. Total number of organizations and total number of partnerships CAAs work with to promote family and community outcomes (automatically calculates)</b>	<b>240</b>	<b>393</b>

## 2014-2015 CSBG/NPI CAP Projections

Contractor Name:	Community Action Partnership of Kern		
Contact Person and Title:	Romala Ramkissoon, Director of Family, Youth & Community Services		
Phone Number:	661-336-5236	Ext. Number:	1177
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**Goal 5: Agencies increase their capacity to achieve results.**

**NPI 5.1: Agency Development**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

CAPK is a large agency with over 700 employees and a 15 member volunteer Board of Directors. Recruiting staff and board members can be challenging. There is a need to provide education and training to entry level staff, as well as, to provide enhanced training to staff promoted to positions with greater responsibilities, with administrative duties and that supervises staff. Board members and staff must also be provided education and training on how Community Action Agencies work and interact with the community, government, other non-profits and the private sector to meet the needs of low-income residents.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

CAPK offers line staff and managers extensive training in family development, child development, ethics, supervisory skills, advocacy and other areas that assist staff in delivering quality service to low-income residents. Staff also attend professional workshops and training sessions. Members of the Board of Directors are offered opportunities to attend regional, state and national training on being productive and active members. Programs like Head Start also provide Board training on governance, program monitoring, and risk management.

National Performance <u>Indicator 5.1</u>	CAP 2 YEAR PROJECTIONS Number of Resources in Agency Expected to Achieve (#)
<b>Agency Development</b> The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	
<b>A.</b> Number of Certified Community Action Professionals	
<b>B.</b> Number of ROMA Trainers	
<b>C.</b> Number of Family Development Trainers	6
<b>D.</b> Number of Child Development Trainers	10
<b>E.</b> Number of staff attending trainings	1,420
<b>F.</b> Number of board members attending trainings	12
<b>G.</b> Hours of staff in trainings	30,000
<b>H.</b> Hours of board members in trainings	300

*In the rows below, please include any additional indicators that were not captured above.*

--	--

## 2014-2015 CSBG/NPI CAP Projections

Contractor Name: Community Action Partnership of Kern  
 Contact Person and Title: Romala Ramkissoon, Director of Family, Youth & Community Services  
 Phone Number: 661-336-5236 Ext. Number: 1177  
 E-mail Address: rramkiss@capk.org Fax Number: 661-322-2237

**Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.**

### **NPI 6.1: Independent Living**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Kern County contains 11 incorporated cities and 41 unincorporated communities with an estimated 849,457 residents. Of the total population, 208,117 (24.5%) live below the poverty level. Of the 24.5% living in poverty, 35.3% are children. Additionally 9.2% are seniors 65 years and older. Seniors who live in poverty are an especially vulnerable group due to increased physical limitations, medical needs, and social isolation. Vulnerable populations may require emergency services such as food and energy assistance and may benefit from information and referrals to numerous public service agencies and resources.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

CAPK's Energy program provides utility and weatherization assistance to seniors throughout the county. Our 2-1-1 Kern County, which is a 24/7 information and referral service, provides free access to social and community services to meet the needs of our seniors. In addition, our HIV/Aids programs provides free testing to high-risk individuals, and the Food Bank provides food assistance to those in need.

<b>National Performance Indicator 6.1</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<p><b>Independent Living</b></p> <p>The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:</p>	<p><b>Number of Vulnerable Individuals Living Independently Expected to Achieve (#)</b></p>
<p><b>A.</b> Senior Citizens (<i>seniors can be reported twice, once under Senior Citizens and again, if they are disabled, under Individuals with Disabilities, ages 55-over.</i> )</p>	7,400
<p><b>B.</b> Individuals with Disabilities</p>	6,500
<p><b>Ages:</b></p>	
<p><b>a.</b> 0-17</p>	
<p><b>b.</b> 18-54</p>	
<p><b>c.</b> 55-over</p>	
<p><b>d.</b> Age Unknown</p>	
<b>Total Individuals with Disabilities:</b>	

*In the rows below, please include any additional indicators for NPI 6.1 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

**Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.**

**NPI 6.2: Emergency Assistance**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

In 2010, Kern County ranked 53 out of 58 California counties for food insecurity. Additionally, 40.5% of the adult population lives in food insecure households compared to 34.8% of adults state-wide. In February 2013, a Food Research and Action Center report, "Food Hardship in America 2012: A Closer Look at Hunger," ranked Bakersfield 1st of the 100 largest metropolitan statistical areas in the US for food insecurity. Kern's poverty level of 24.5% likely contributes to these alarming statistics.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

CAPK's Food Bank distributes food to residents in need at pantry sites throughout Kern County. Our Energy Program through its HEAP services assists residents in danger of having their utilities disconnected by assisting with their utility bills.

<b>National Performance Indicator 6.2</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Emergency Assistance</b>  The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided.	<b>Number of Individuals Expected to Achieve (#)</b>
<b>A.</b> Emergency Food	18,000
<b>B.</b> Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources	6,500
<b>C.</b> Emergency Rent or Mortgage Assistance	
<b>D.</b> Emergency Car or Home Repair (i.e. structural appliance, heating systems, etc.)	
<b>E.</b> Emergency Temporary Shelter	
<b>F.</b> Emergency Medical Care	
<b>G.</b> Emergency Protection from Violence	
<b>H.</b> Emergency Legal Assistance	
<b>I.</b> Emergency Transportation	
<b>J.</b> Emergency Disaster Relief	
<b>K.</b> Emergency Clothing	

*In the rows below, please include any additional indicators for NPI 6.2 that were not captured above.*

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## 2014-2015 CSBG/NPI CAP Projections

**Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.**

### **NPI 6.3: Child and Family Development**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

In 2011, over 39% of California's 3-5 year olds were not enrolled in nursery school, preschool, or kindergarten; over 35% of related children under the age of 18 were living below the poverty level; and 9.4% of children under 18 years of age had no health insurance coverage. Many children are unprepared for kindergarten in Kern County, and many older children drop out of high school (16.9%). In January 2013, the Kern County Homeless Collaborative revealed that roughly 13% of children are homeless in Kern County.

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

Through the Head Start and State of California Department of Education funding our program offers a holistic approach in the services provided including finding medical homes for those without one, dental exams, immunizations. At the Shafter Youth Center and the Friendship House Community Center participants are provided with a wide range of classes including pregnancy prevention, homework assistance, and recreational activities. Women, Infants and Children's program teaches mothers the benefits of breastfeeding and proper nutrition for them and their children.

<b>National Performance Indicator 6.3</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Child and Family Development</b>  The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by <u>one or more</u> of the following:	<b>Number of Participants Expected to Achieve Outcome (#)</b>
<b>INFANTS &amp; CHILDREN</b>	
<b>A.</b> Infants and children obtain age appropriate immunizations, medical, and dental care	9,600
<b>B.</b> Infant and child health and physical development are improved as a result of adequate nutrition	40,000
<b>C.</b> Children participate in pre-school activities to develop school readiness skills	9,700
<b>D.</b> Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade	3,000
<b>YOUTH</b>	
<b>E.</b> Youth improve health and physical development	
<b>F.</b> Youth improve social/emotional development	
<b>G.</b> Youth avoid risk-taking behavior for a defined period of time	800
<b>H.</b> Youth have reduced involvement with criminal justice system	
<b>I.</b> Youth increase academic, athletic, or social skills for school success	800
<b>PARENTS AND OTHER ADULTS</b>	
<b>J.</b> Parents and other adults learn and exhibit improved parenting skills	
<b>K.</b> Parents and other adults learn and exhibit improved family functioning skills	12,800

*In the rows below, please include any additional indicators for NPI 6.3 that were not captured above.*

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**2014-2015 CSBG/NPI CAP Projections**

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**2014-2015 CSBG/NPI CAP Projections**

**Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.**

**NPI 6.4: Family Supports**

**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

<b>National Performance  <u>Indicator 6.4</u></b>	<b>CAP 2 YEAR          PROJECTIONS</b>
<b>Family Supports (Seniors, Disabled and Caregivers)</b>  Low-income people who are <b>unable to work</b> , especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by one or more of the following:	<b>Number of          Participants          Expected to Achieve          Outcome          (#)</b>
<b>A.</b> Enrolled children in before or after school programs	
<b>B.</b> Obtained care for child or other dependent	
<b>C.</b> Obtained access to reliable transportation and/or driver's license	
<b>D.</b> Obtained health care services for themselves or family member	
<b>E.</b> Obtained and/or maintained safe and affordable housing	
<b>F.</b> Obtained food assistance	
<b>G.</b> Obtained non-emergency LIHEAP energy assistance	
<b>H.</b> Obtained non-emergency WX energy assistance	
<b>I.</b> Obtained other non-emergency energy assistance. (State/local/private energy programs. Do Not Include LIHEAP or WX)	
<i>In the rows below, please include any additional indicators for NPI 6.4 that were not captured above.</i>	

## 2014-2015 CSBG/NPI CAP Projections

**Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.**

### **NPI 6.5: Service Counts**

**Problem Statement:** (If additional space is needed, please attach a separate sheet.)

Poverty, unemployment, and food insecurity are serious and significant issues facing many populations in Kern County. Faced with escalating costs of housing, fuel, utilities, and health care, many of Kern's low-income families have to decide whether to pay their bills or go hungry. According to the California Food Policy Advocates' 2010 Food Insecurity Profile, Kern County ranked 53 out of 58 California counties for food insecurity. In 2011, a reported 24.5% of the total population (208,117 people) lived in poverty; of these individuals, 35.3% were under the age of 18. Additionally, 40.5% of the adult population live in food insecure households compared to 34.8% of adults state-wide.

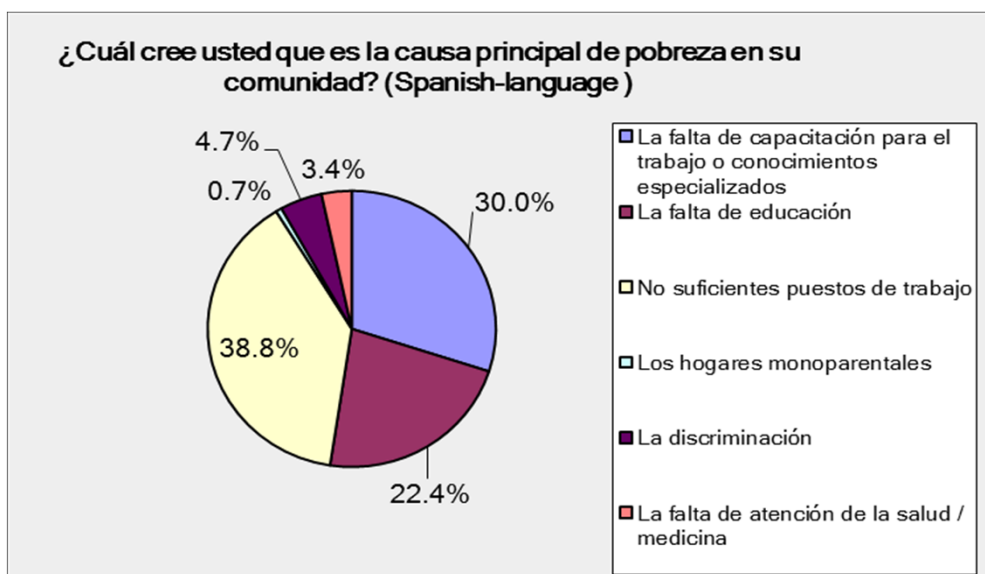
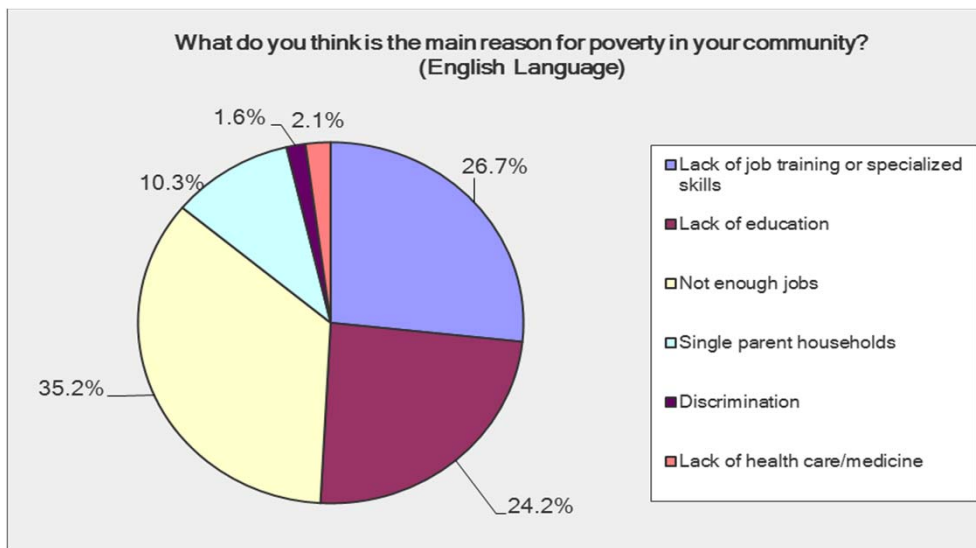
**Program Activities and Delivery Strategies:** (If additional space is needed, please attach a separate sheet.)

The CAPK Food Bank, through its various programs and volunteers, distributes food at various sites throughout Kern County. The number of individuals and families seeking food assistance has increased over the past few months due to the downturn in the economy. The availability of 2-1-1 system is a valuable asset to our residents. Many individuals and families do not know where to go for help. Having an information and referral system like 2-1-1 quickly directs residents to the resources they need.

<b>National Performance Indicator 6.5</b>	<b>CAP 2 YEAR PROJECTIONS</b>
<b>Service Counts</b>	<b>Number of Services Expected (#)</b>
The number of services provided to low-income individuals and/or families, as measured by one or more of the following:	
<b>A. Food Boxes</b>	25,000
<b>B. Pounds of Food</b>	13,000,000
<b>C. Units of Clothing</b>	
<b>D. Rides Provided</b>	
<b>E. Information and Referral Calls</b>	94,000
<i>In the rows below, please include any additional indicators for NPI 6.5 that were not captured above.</i>	

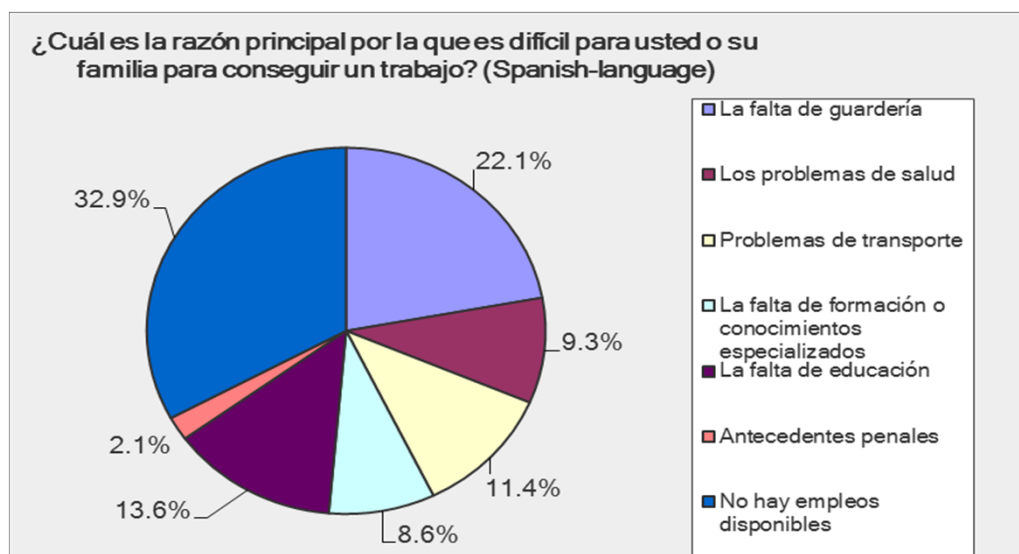
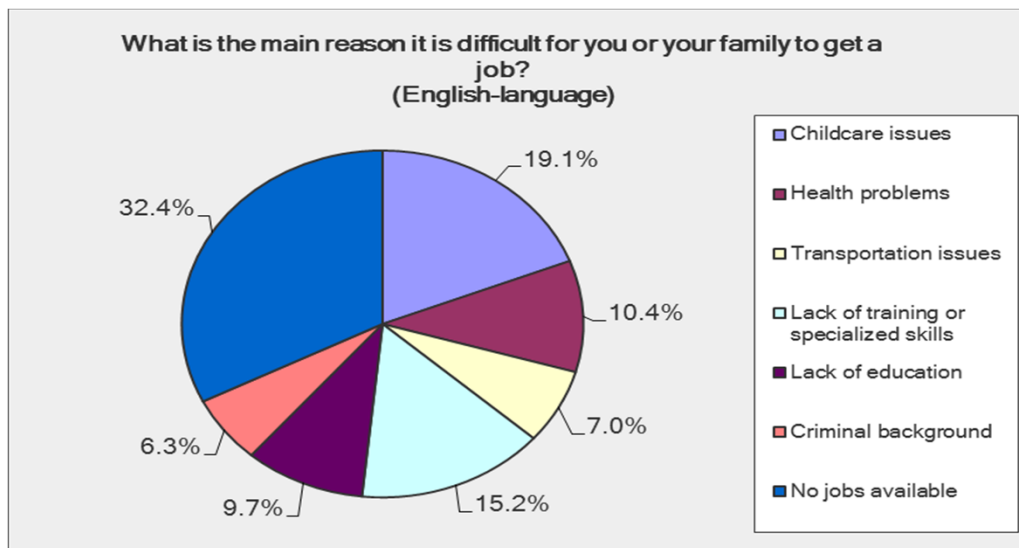
# APPENDIX 'A' -CAPK Community Needs Survey Responses

Q1: What do you think is the main reason for poverty in your community?						
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Lack of job training or specialized skills	26.7%	117	30.0%	44	27.5%	161
Lack of education	24.2%	106	22.4%	33	23.8%	139
Not enough jobs	35.2%	154	38.8%	57	36.1%	211
Single parent households	10.3%	45	0.7%	1	7.9%	46
Discrimination	1.6%	7	4.7%	7	2.4%	14
Lack of health care/medicine	2.1%	9	3.4%	5	2.4%	14
Other		28		6		33
<b>answered question</b>		<b>438</b>		<b>147</b>		<b>585</b>
<b>skipped question</b>		<b>22</b>		<b>4</b>		



## CAPK Community Needs Survey Responses

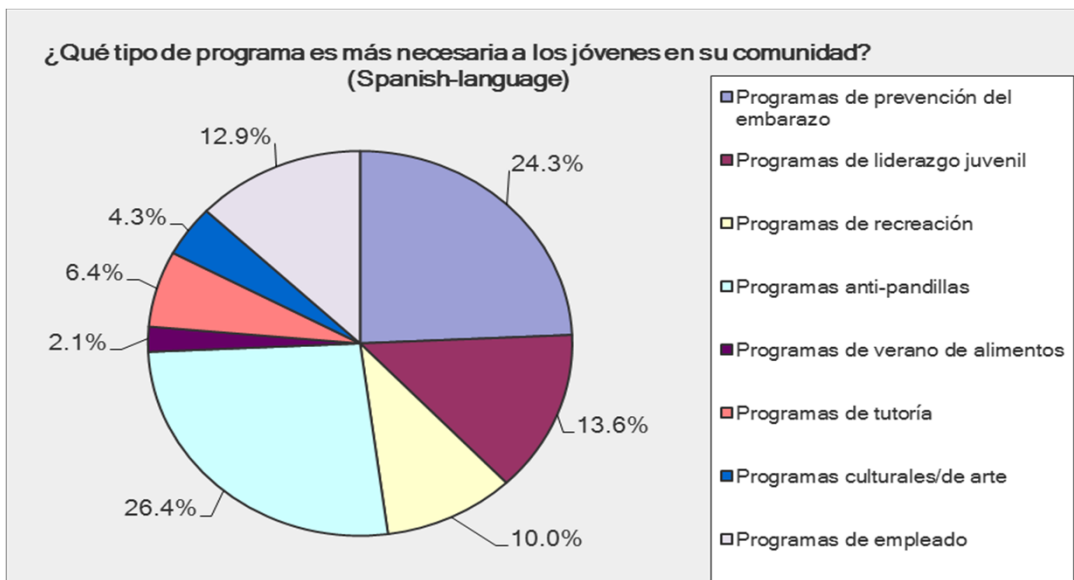
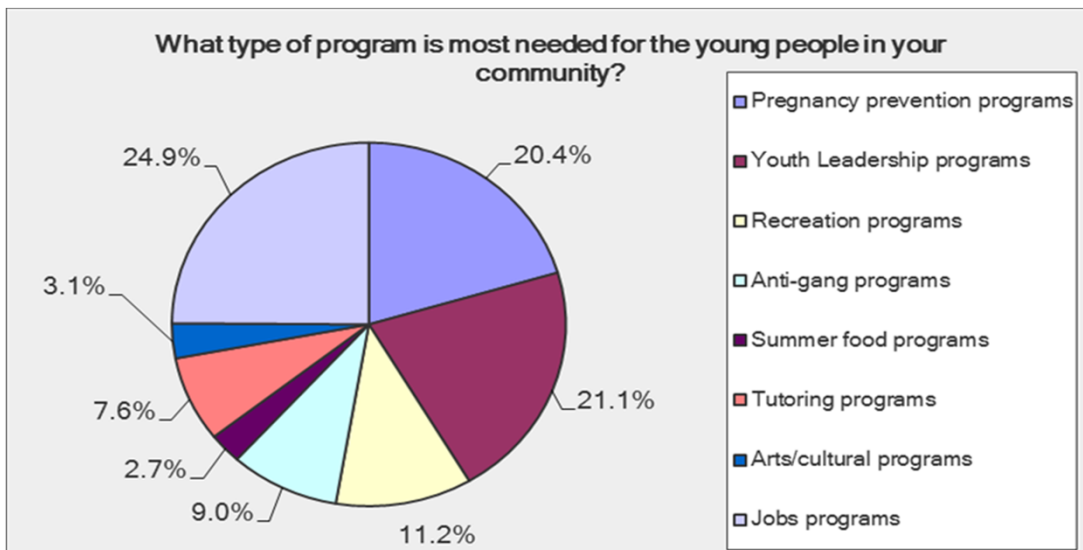
Q2: What is the main reason it is difficult for you or your family to get a job?						
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Toal Response Count
Childcare issues	19.1%	79	22.1%	31	19.9%	110
Health problems	10.4%	43	9.3%	13	10.1%	56
Transportation issues	7.0%	29	11.4%	16	8.1%	45
Lack of training or specialized skills	15.2%	63	8.6%	12	13.5%	75
Lack of education	9.7%	40	13.6%	19	10.6%	59
Criminal background	6.3%	26	2.1%	3	5.2%	29
No jobs available	32.4%	134	32.9%	46	32.5%	180
Other (please specify)		41		12		
<b><i>answered question</i></b>		<b>414</b>		<b>140</b>		<b>554</b>
<b><i>skipped question</i></b>		<b>46</b>				



## Community Needs Survey Residents-Kern County

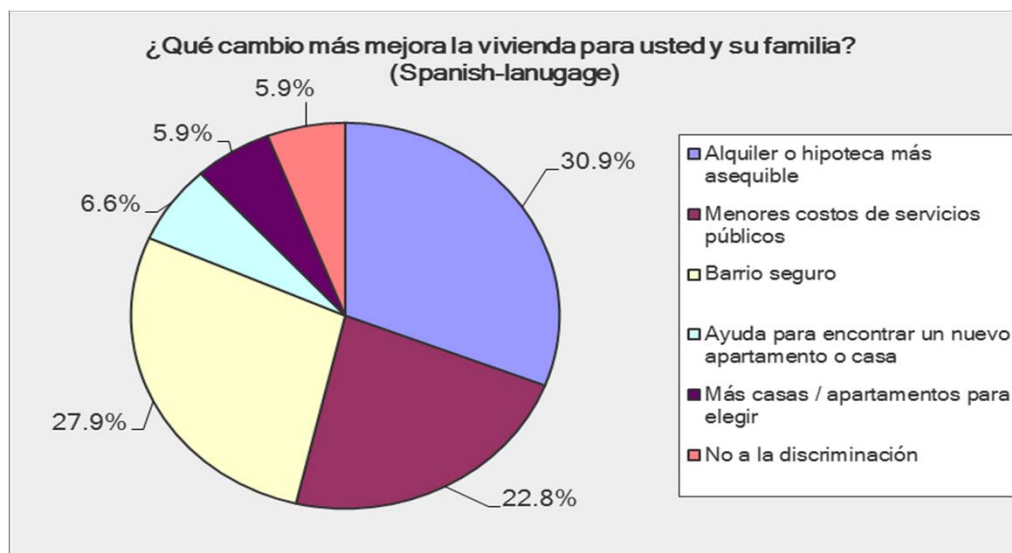
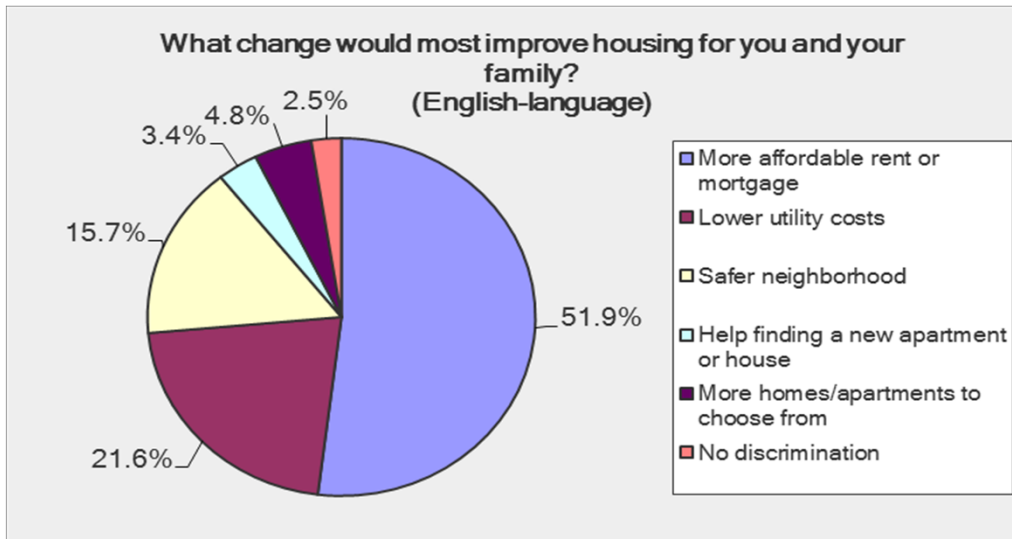
### Q3. What type of program is most needed for the young people in your community?

Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Pregnancy prevention programs	20.4%	91	24.3%	34	21.3%	125
Youth Leadership programs	21.1%	94	13.6%	19	19.3%	113
Recreation programs	11.2%	50	10.0%	14	10.9%	64
Anti-gang programs	9.0%	40	26.4%	37	13.1%	77
Summer food programs	2.7%	12	2.1%	3	2.6%	15
Tutoring programs	7.6%	34	6.4%	9	7.3%	43
Arts/cultural programs	3.1%	14	4.3%	6	3.4%	20
Jobs programs	24.9%	111	12.9%	18	22.0%	129
Other (please specify)		15		4		
<b><i>answered question</i></b>		<b>435</b>		<b>144</b>		<b>586</b>
<b><i>skipped question</i></b>		<b>14</b>		<b>7</b>		<b>21</b>



## Community Needs Survey Residents-Kern County

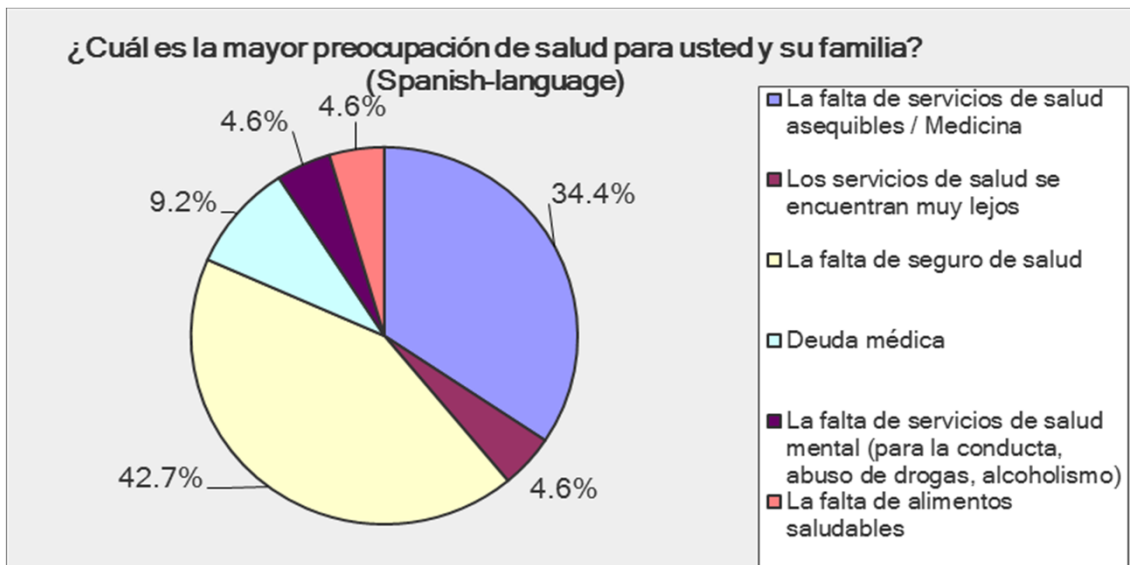
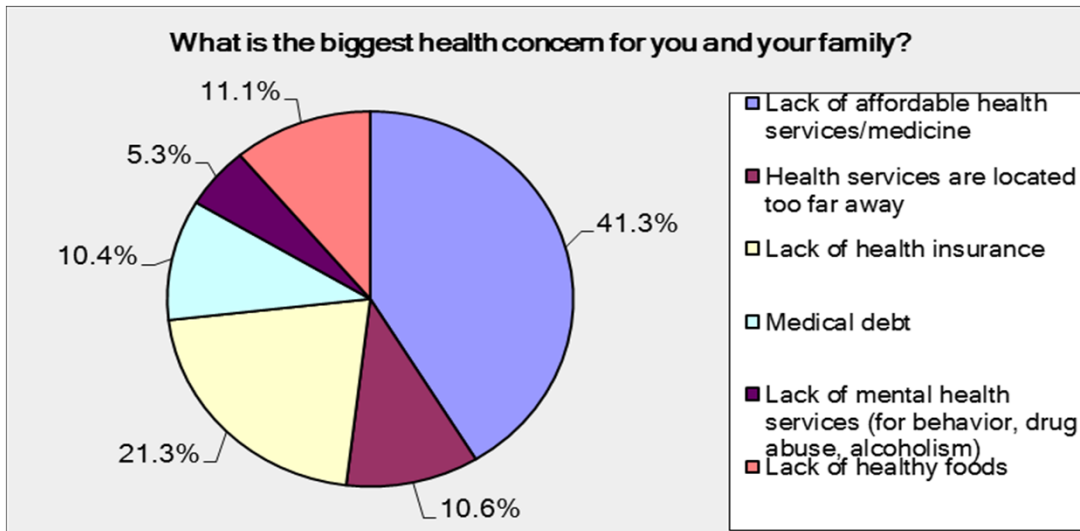
Q4 What change would most improve housing for you and your family?						
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
More affordable rent or mortgage	51.9%	228	30.9%	42	47.0%	270
Lower utility costs	21.6%	95	22.8%	31	21.9%	126
Safer neighborhood	15.7%	69	27.9%	38	18.6%	107
Help finding a new apartment or house	3.4%	15	6.6%	9	4.2%	24
More homes/apartments to choose from	4.8%	21	5.9%	8	5.0%	29
No discrimination	2.5%	11	5.9%	8	3.3%	19
Other (please specify)		14				
<b><i>answered question</i></b>		<b>439</b>		<b>136</b>	<b>100.0%</b>	<b>575</b>
<b><i>skipped question</i></b>		<b>21</b>				



## Community Needs Survey Residents-Kern County

### Q5. What is the biggest health concern for you and your family?

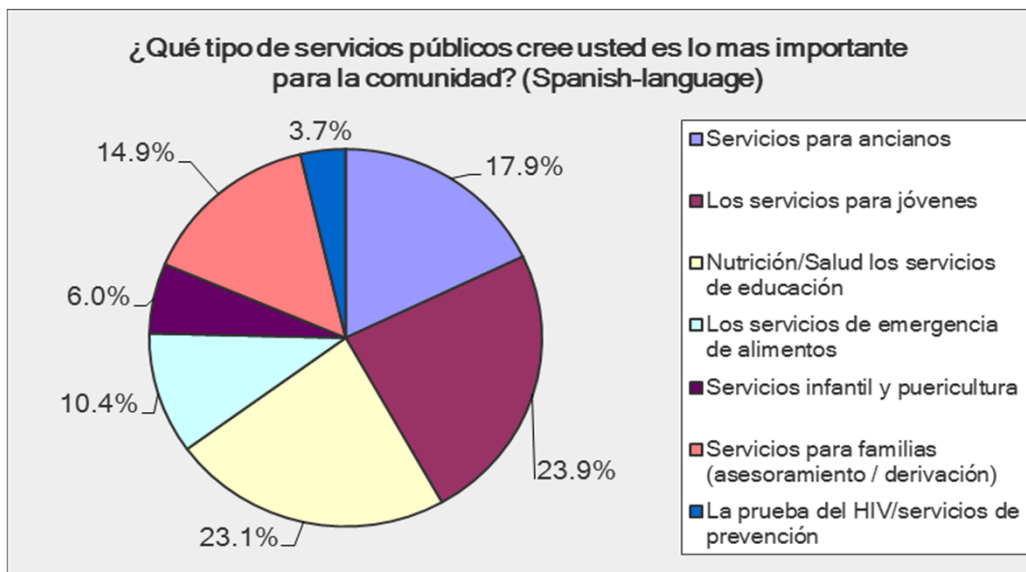
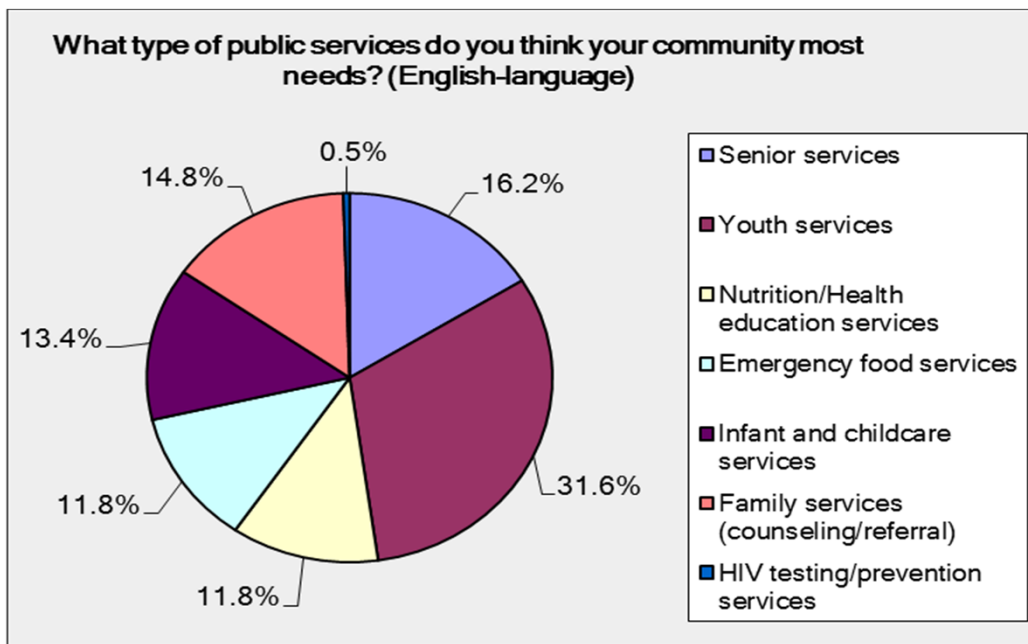
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Lack of affordable health services/medicine	41.3%	163	34.4%	45	39.5%	208
Health services are located too far	10.6%	42	4.6%	6	9.1%	48
Lack of health insurance	21.3%	84	42.7%	56	26.6%	140
Medical debt	10.4%	41	9.2%	12	10.1%	53
Lack of mental health services (for behavior, drug abuse, alcoholism)	5.3%	21	4.6%	6	5.1%	27
Lack of healthy foods	11.1%	44	4.6%	6	9.5%	50
Other (please specify)		34		6		40
<b><i>answered question</i></b>		<b>395</b>		<b>131</b>	<b>100.0%</b>	
<b><i>skipped question</i></b>		<b>65</b>		<b>16</b>		<b>526</b>



## Community Needs Survey Residents-Kern County

### Q6. What type of public services do you think your community most needs?

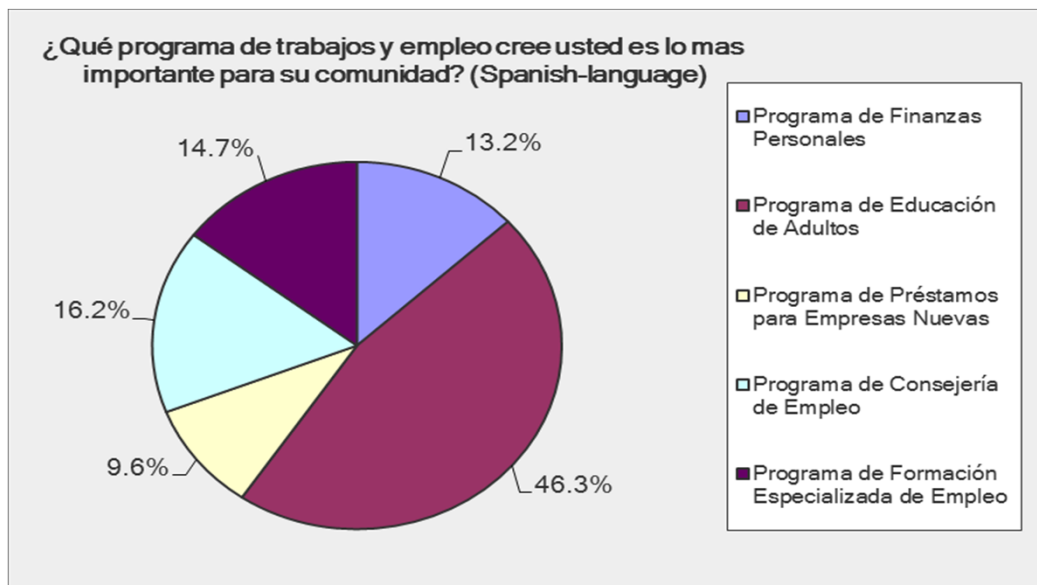
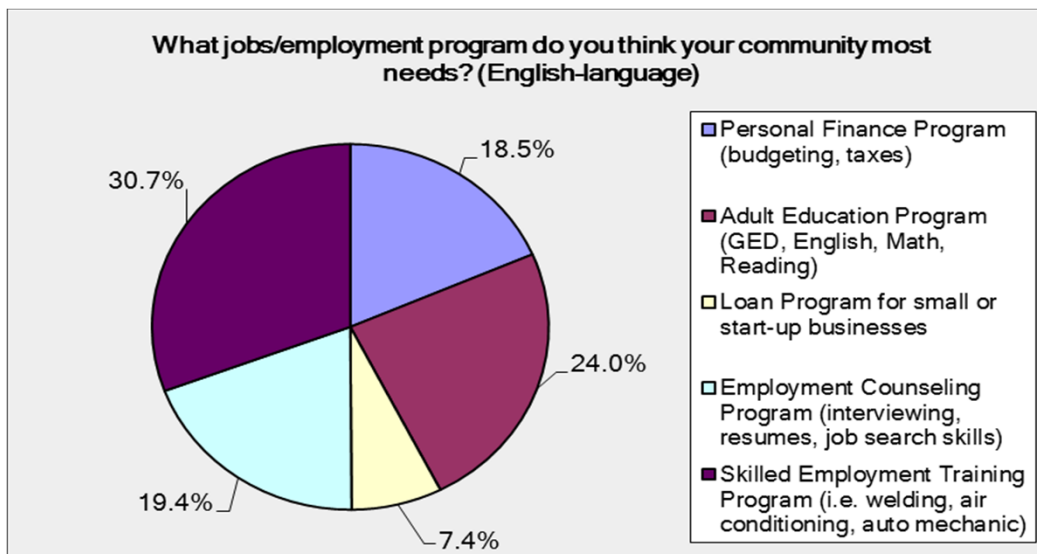
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Senior services	16.2%	70	17.9%	24	16.6%	94
Youth services	31.6%	137	23.9%	32	29.8%	169
Nutrition/Health education	11.8%	51	23.1%	31	14.5%	82
Emergency food services	11.8%	51	10.4%	14	11.5%	65
Infant and childcare services	13.4%	58	6.0%	8	11.6%	66
Family services	14.8%	64	14.9%	20	14.8%	84
HIV testing/prevention services	0.5%	2	3.7%	5	1.2%	7
Other (please specify)		14				
<b><i>answered question</i></b>		<b>433</b>		<b>134</b>	<b>100.0%</b>	<b>567</b>
<b><i>skipped question</i></b>		<b>27</b>		<b>13</b>		



## Community Needs Survey Residents-Kern County

### Q7. What jobs/employment program do you think your community most needs?

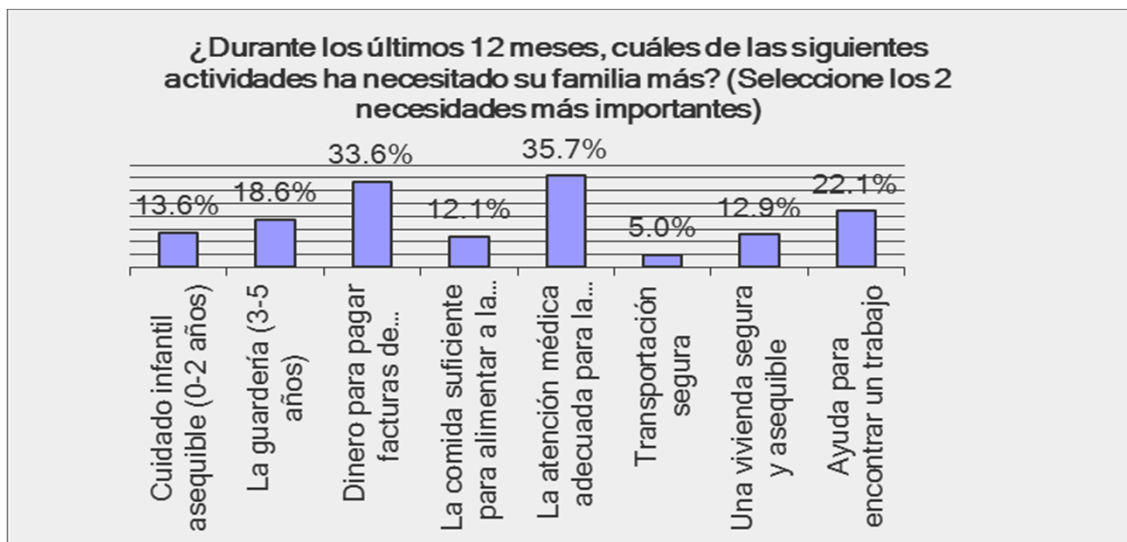
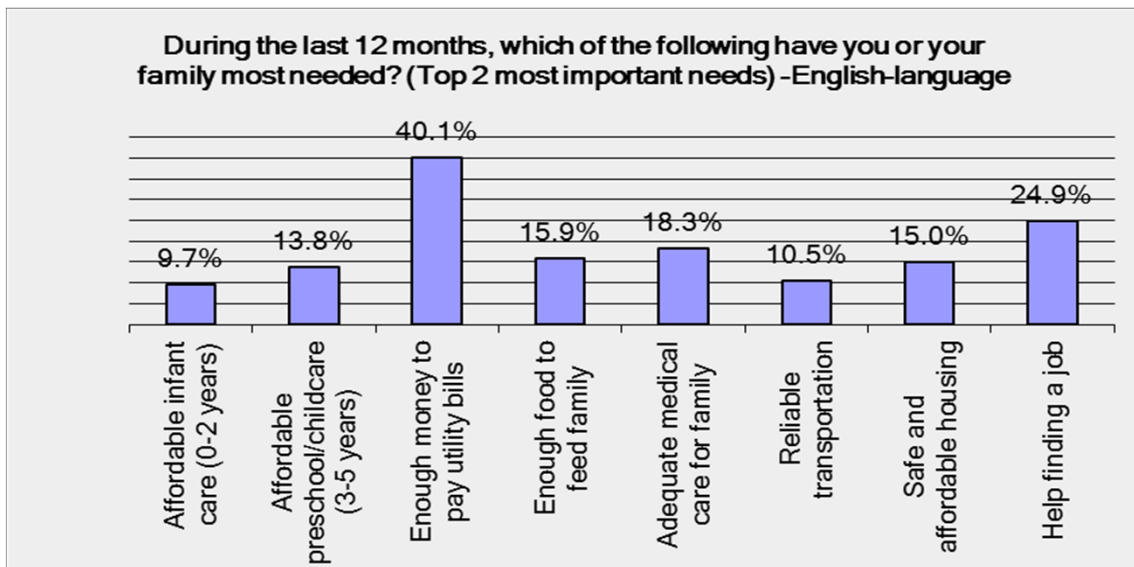
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Personal Finance Program	18.5%	80	13.2%	18	17.2%	98
Adult Education Program (GED, English, Math, Reading)	24.0%	104	46.3%	63	29.3%	167
Loan Program for small or start-up businesses	7.4%	32	9.6%	13	7.9%	45
Employment Counseling Program (interviewing, resumes, job search skills)	19.4%	84	16.2%	22	18.6%	106
Skilled Employment Training Program	30.7%	133	14.7%	20	26.9%	153
Other (please specify)		8		4		
<i>answered question</i>		<b>433</b>		<b>136</b>	<b>100.0%</b>	<b>569</b>
<i>skipped question</i>		<b>27</b>		<b>7</b>		



## Community Needs Survey Residents-Kern County

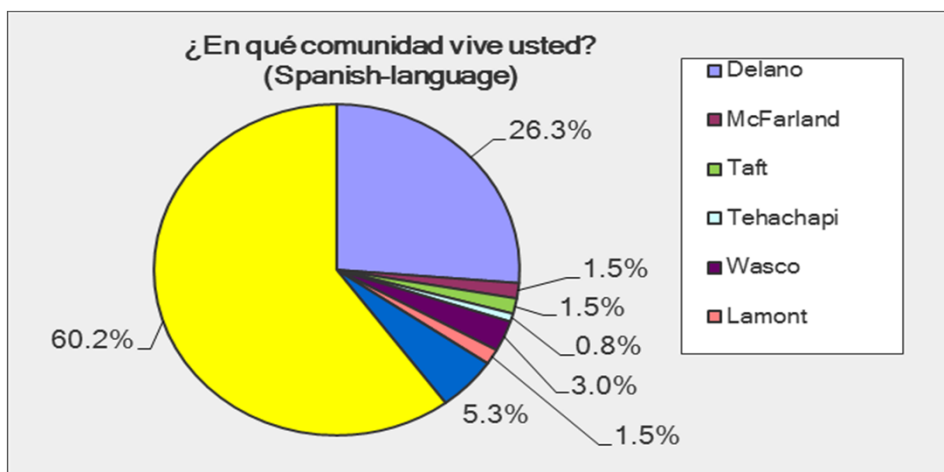
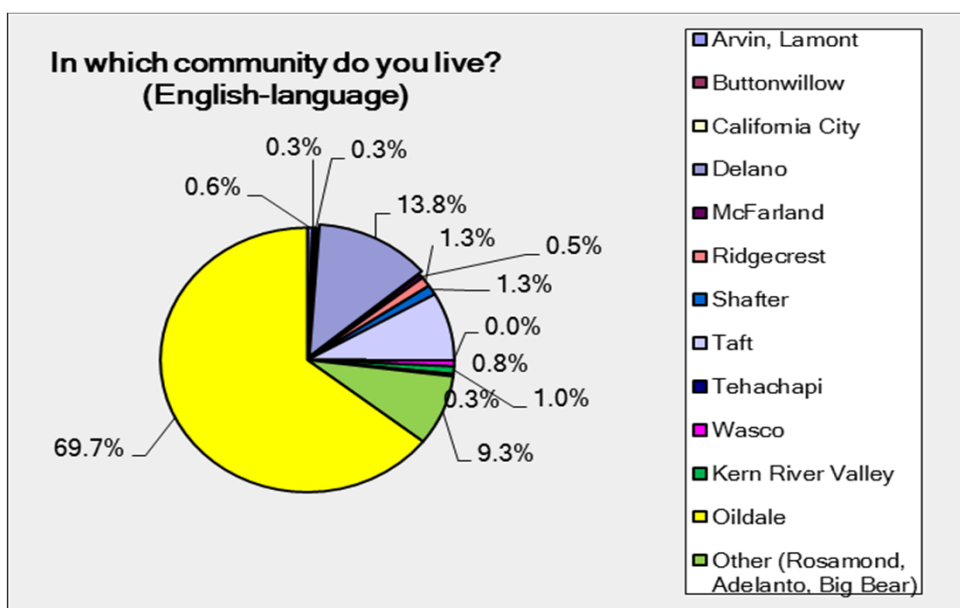
**Q8. During the last 12 months, which of the following have you or your family most needed? (Select the top 2 most important needs)**

Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Affordable infant care (0-2 years)	9.7%	41	13.6%	19	7.2%	60
Affordable preschool/childcare (3-5 years)	13.8%	58	18.6%	26	10.0%	84
Enough money to pay utility bills	40.1%	169	33.6%	47	25.7%	216
Enough food to feed family	15.9%	67	12.1%	17	10.0%	84
Adequate medical care for family	18.3%	77	35.7%	50	15.1%	127
Reliable transportation	10.5%	44	5.0%	7	6.1%	51
Safe and affordable housing	15.0%	63	12.9%	18	9.7%	81
Help finding a job	24.9%	105	22.1%	31	16.2%	136
Other (please specify)		19				
<b>answered question</b>		<b>643</b>		<b>215</b>	<b>100.0%</b>	<b>839</b>
<b>skipped question</b>		<b>39</b>		<b>7</b>		



## Community Needs Survey Residents-Kern County

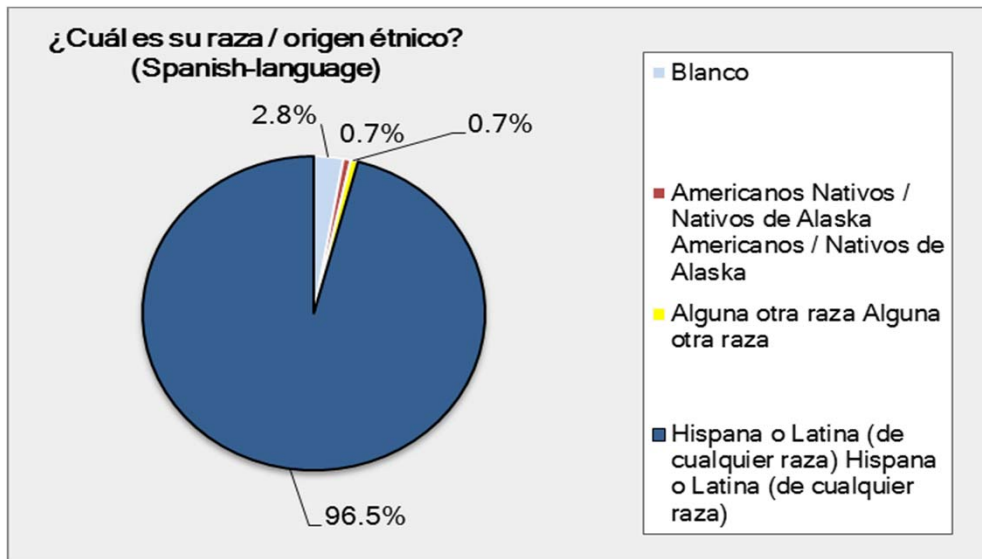
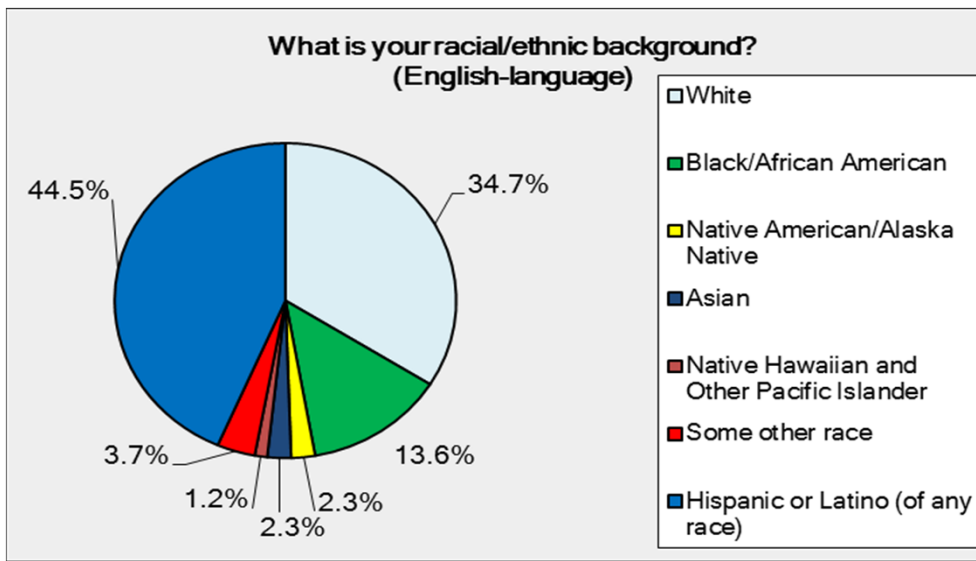
Q9. In which community do you live?						
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Arvin, Lamont	0.6%	6	1.5%	2	1.5%	8
Buttonwillow	0.3%	1	0.0%	0	0.2%	1
California City	0.3%	1	0.0%	0	0.2%	1
Delano	13.8%	55	26.3%	35	16.3%	90
McFarland	0.5%	2	1.5%	2	0.7%	4
Ridgecrest	1.3%	5	0.0%	0	0.9%	5
Shafter	1.3%	5	0.0%	0	0.9%	5
Taft	9.0%	9	1.5%	2	2.0%	11
Tehachapi	0.0%	0	0.8%	1	0.2%	1
Wasco	0.8%	3	3.0%	4	1.3%	7
Kern River Valley	1.0%	4	0.0%	0	0.7%	4
Oildale	0.3%	1	0.0%	0	0.2%	1
Other (Rosamond, Adelanto, Big Bear)	9.3%	48	5.3%	7	10.0%	55
Bakersfield	69.7%	278	60.2%	80	65.0%	358
<i>answered question</i>		<b>418</b>		<b>133</b>	<b>100.0%</b>	<b>551</b>
<i>skipped question</i>		<b>50</b>		<b>14</b>		



## Community Needs Survey Residents-Kern County

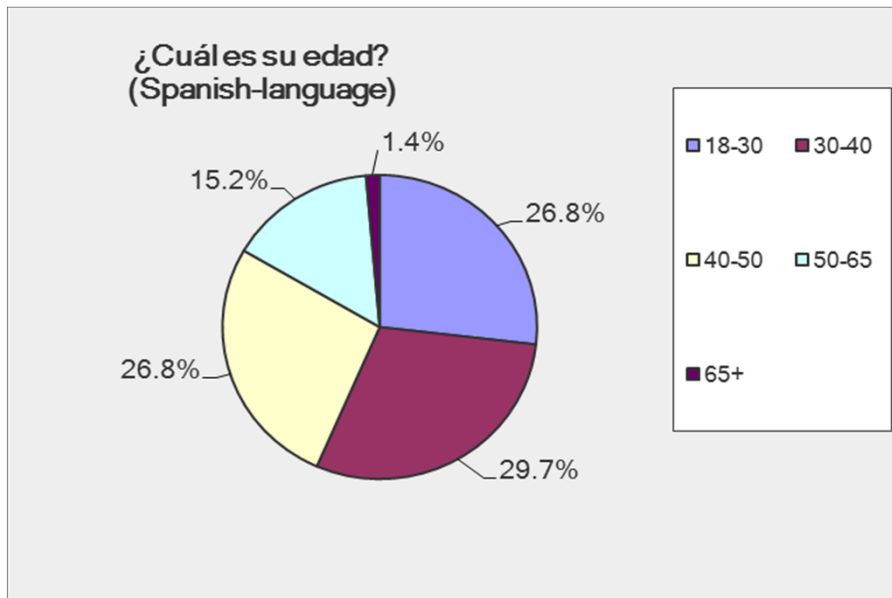
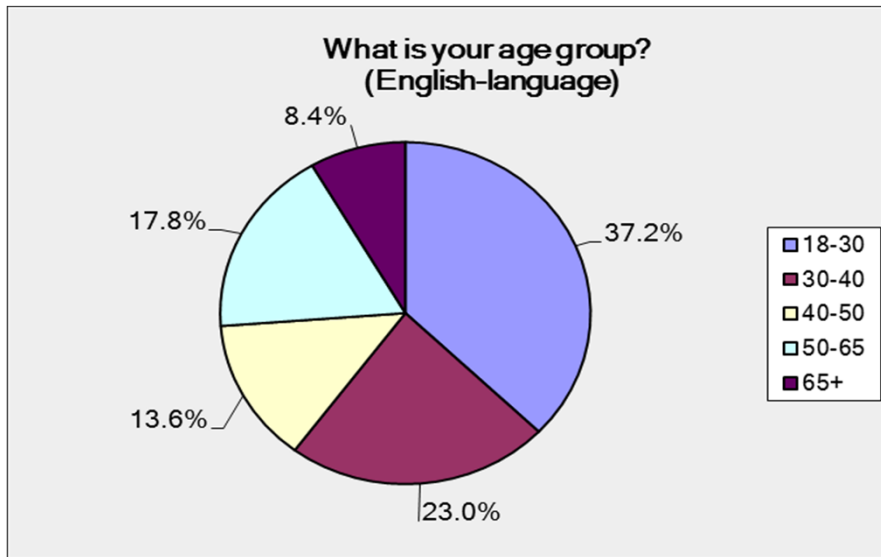
### Q10. What is your racial/ethnic background?

Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
White	34.7%	151	2.8%	4	26.3%	155
Black/African American	13.6%	62	0.0%	0	10.5%	62
Native American/Alaska Native	2.3%	10	0.0%	0	1.7%	10
Asian	2.3%	10	0.0%	0	1.7%	10
Native Hawaiian and Other Pacific Islander	1.2%	5	0.0%	0	0.8%	5
Some other race	3.7%	16	0.7%	1	2.9%	17
Hispanic or Latino (of any race)	44.5%	194	96.5%	136	56.0%	330
<b>answered question</b>		<b>448</b>		<b>141</b>	<b>100.0%</b>	<b>589</b>
<b>skipped question</b>		<b>22</b>	<b>6</b>			



## Community Needs Survey Residents-Kern County

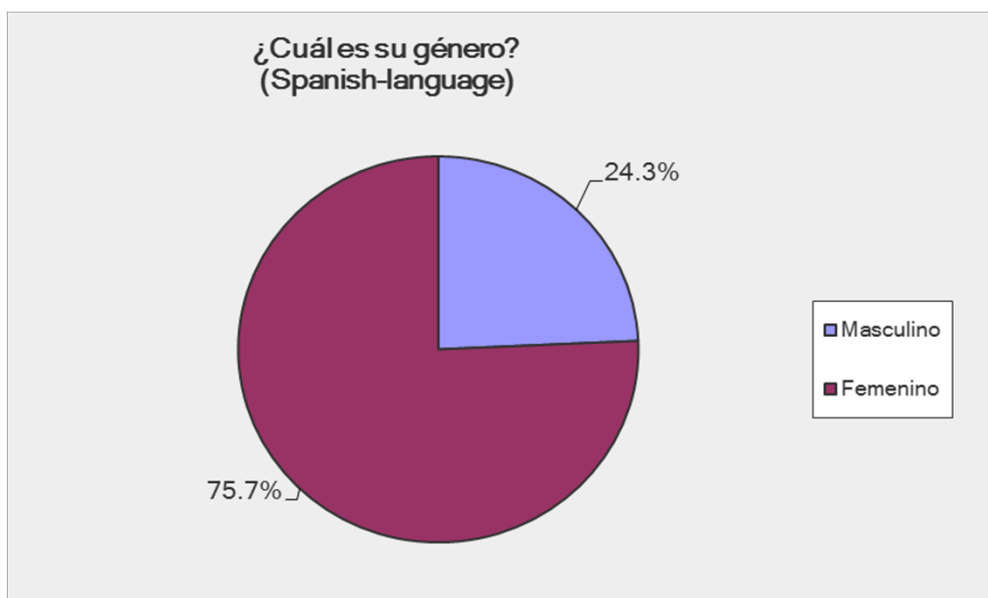
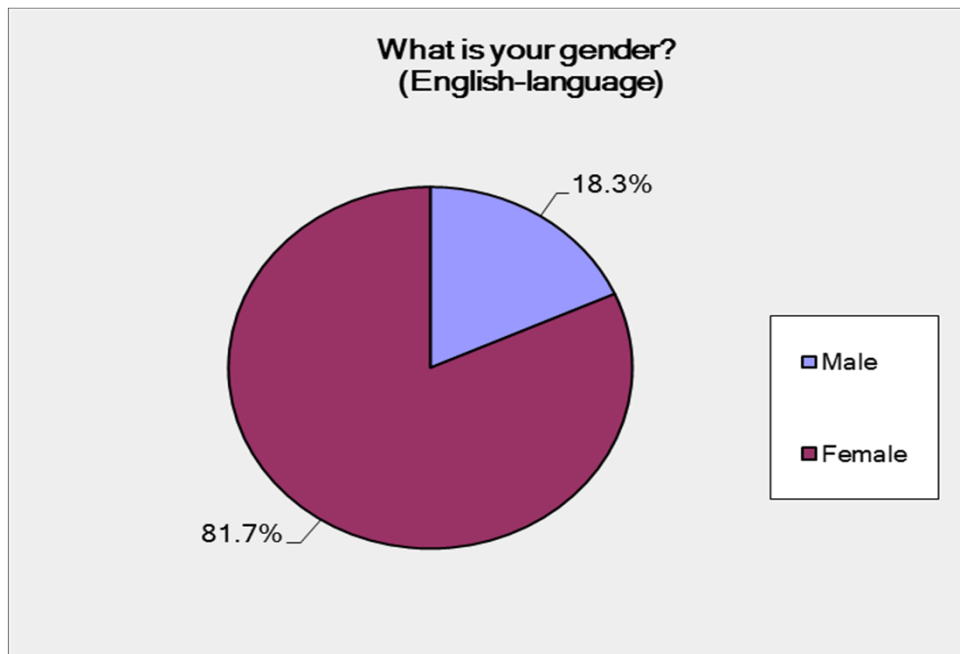
Q11. What is your age group?						
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
18-30	37.2%	164	26.8%	37	34.9%	201
30-40	23.0%	103	29.7%	41	25.0%	144
40-50	13.6%	59	26.8%	37	16.7%	96
50-65	17.8%	76	15.2%	21	16.8%	97
65+	8.4%	36	1.4%	2	6.6%	38
<i>answered question</i>		<b>438</b>		<b>138</b>	100.0%	<b>576</b>
<i>skipped question</i>		<b>22</b>		<b>9</b>		



## Community Needs Survey Residents-Kern County

### Q.12 What is your gender?

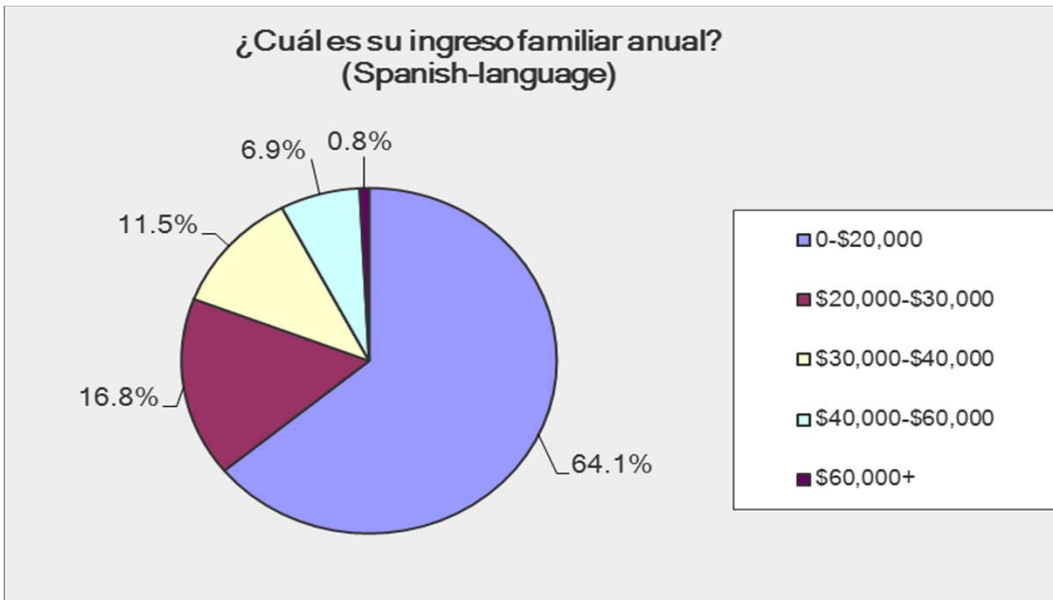
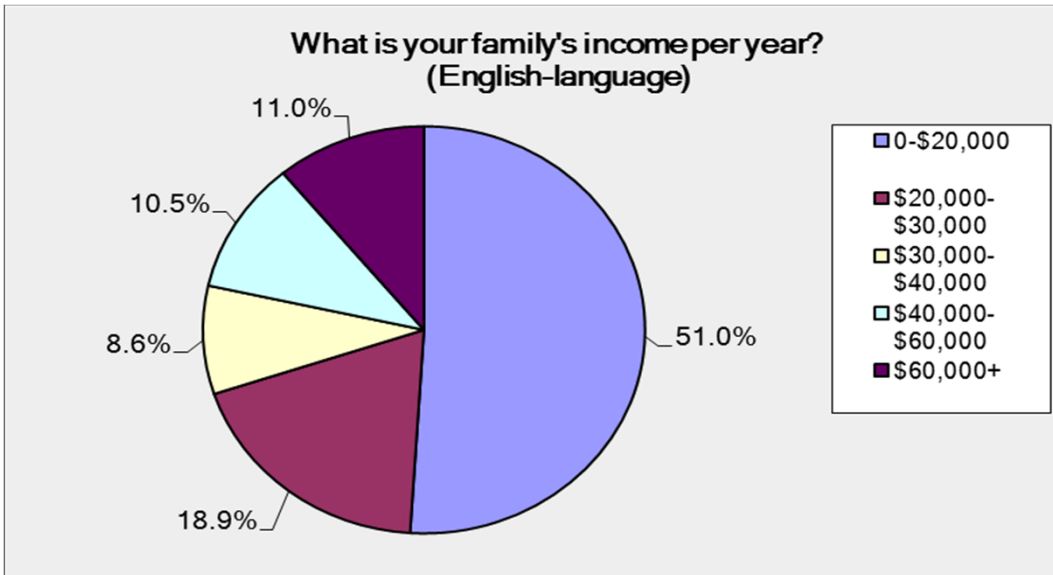
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
Male	18.3%	78	24.3%	33	19.6%	111
Female	81.7%	353	75.7%	103	80.4%	456
<i>answered question</i>		<b>431</b>		<b>136</b>	100.0%	<b>567</b>
<i>skipped question</i>		29		11		



## Community Needs Survey Residents-Kern County

### Q13. What is your family's income per year?

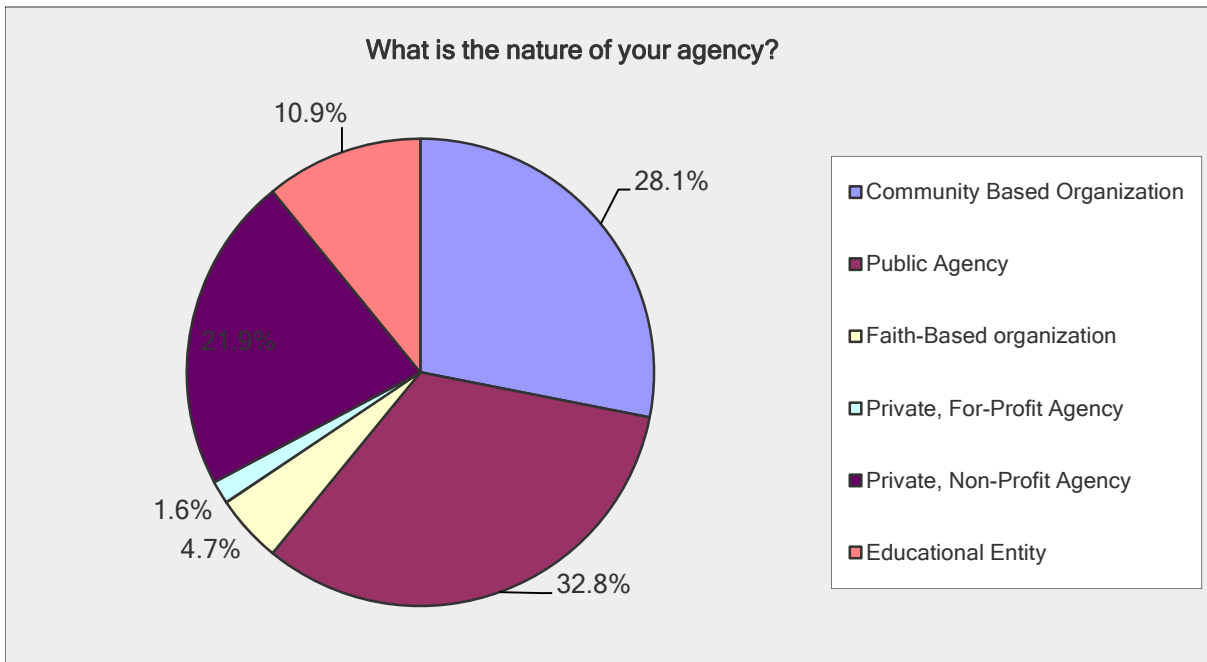
Answer Options	English Response Percent	English Response Count	Spanish Response Percent	Spanish Response Count	Total Response Percent	Total Response Count
0-\$20,000	51.0%	218	64.1%	84	53.9%	302
\$20,000-\$30,000	18.9%	83	16.8%	22	18.8%	105
\$30,000-\$40,000	8.6%	36	11.5%	15	9.1%	51
\$40,000-\$60,000	10.5%	46	6.9%	9	9.8%	55
\$60,000+	11.0%	46	0.8%	1	8.4%	47
<i>answered question</i>		<b>429</b>		<b>131</b>	<b>100.0%</b>	<b>560</b>
<i>skipped question</i>		<b>31</b>		<b>16</b>		



## APPENDIX A(1)- Agency Client Needs Survey Responses

### Q1. What is the nature of your agency?

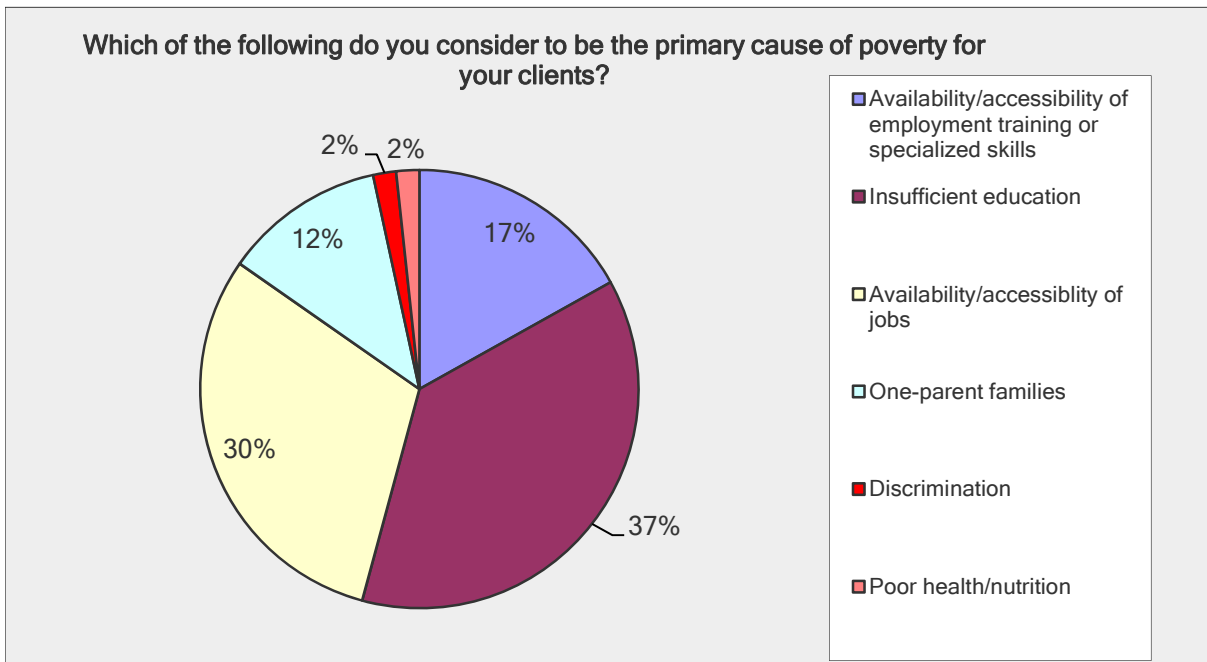
Answer Options	Response Percent	Response Count
Community Based Organization	28.1%	18
Public Agency	32.8%	21
Faith-Based organization	4.7%	3
Private, For-Profit Agency	1.6%	1
Private, Non-Profit Agency	21.9%	14
Educational Entity	10.9%	7
Other (please specify)		4
<b>answered question</b>		<b>64</b>
<b>skipped question</b>		<b>2</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

Q2. Which of the following do you consider to be the primary cause of poverty for your clients?

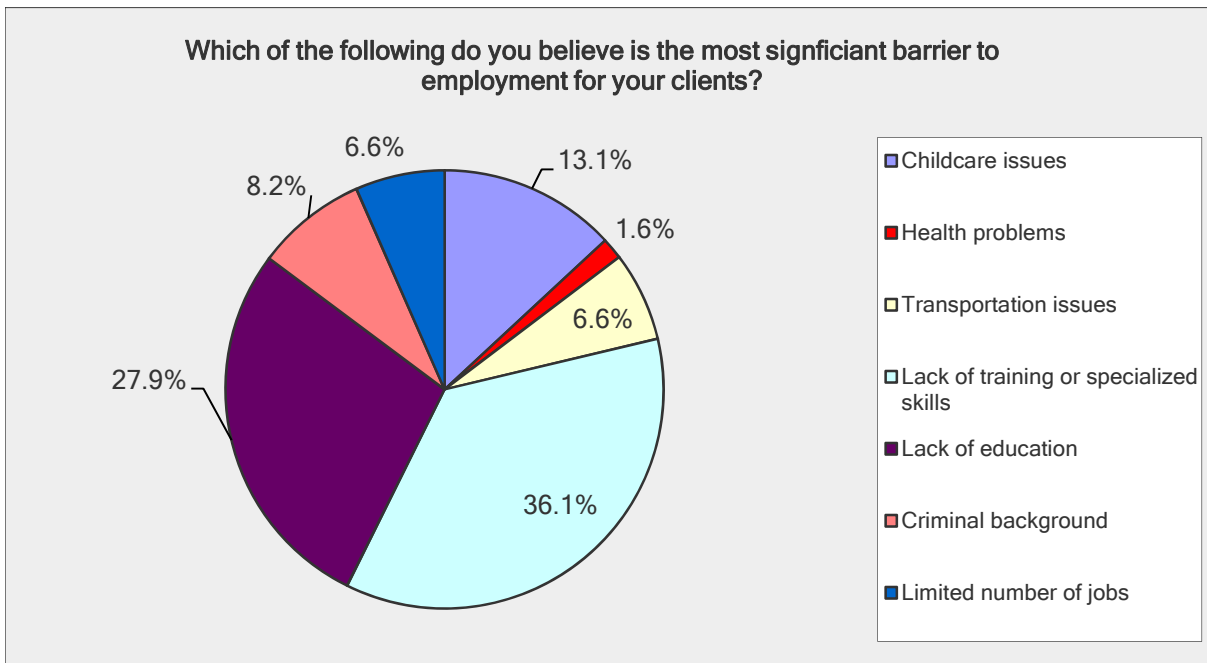
Answer Options	Response Percent	Response Count
Availability/accessibility of employment training or specialized skills	16.9%	10
Insufficient education	37.3%	22
Availability/accessibility of jobs	30.5%	18
One-parent families	11.9%	7
Discrimination	1.7%	1
Poor health/nutrition	1.7%	1
Other (please specify)		10
<i>answered question</i>		<b>59</b>
<i>skipped question</i>		<b>7</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

Q3. Which of the following do you believe is the most significant barrier to employment for your clients?

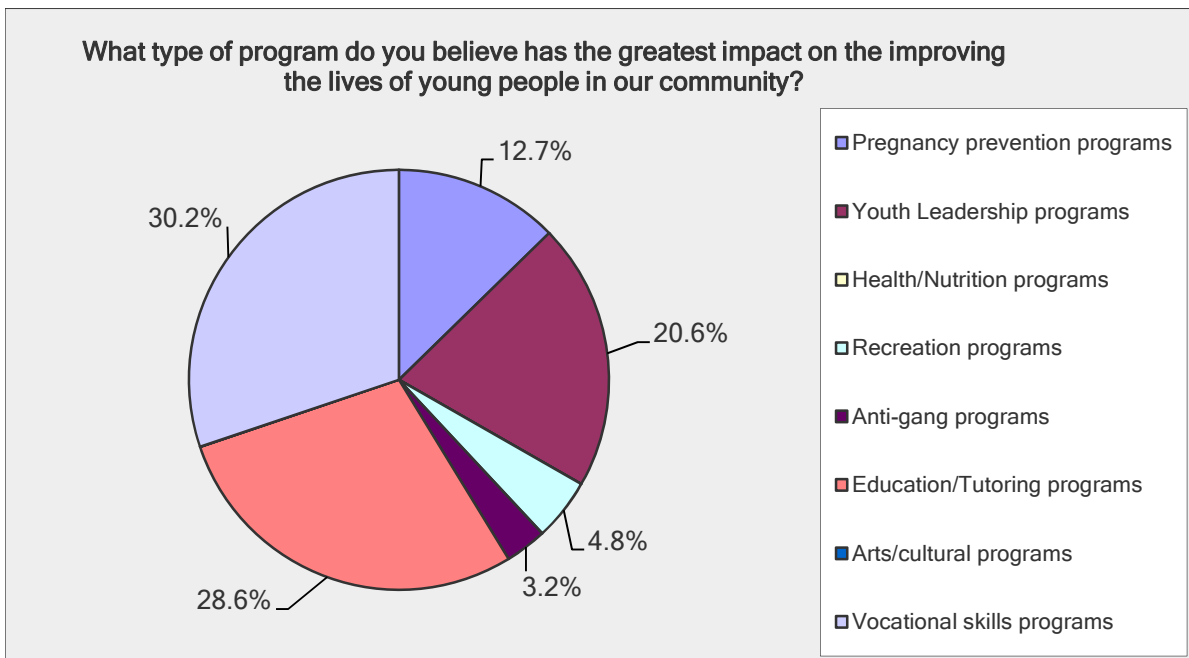
Answer Options	Response Percent	Response Count
Childcare issues	13.1%	8
Health problems	1.6%	1
Transportation issues	6.6%	4
Lack of training or specialized skills	36.1%	22
Lack of education	27.9%	17
Criminal background	8.2%	5
Limited number of jobs	6.6%	4
Other (please specify)		7
<i>answered question</i>		<b>61</b>
<i>skipped question</i>		<b>5</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

**Q4. What type of program do you believe has the greatest impact on the improving the lives of young people in our community?**

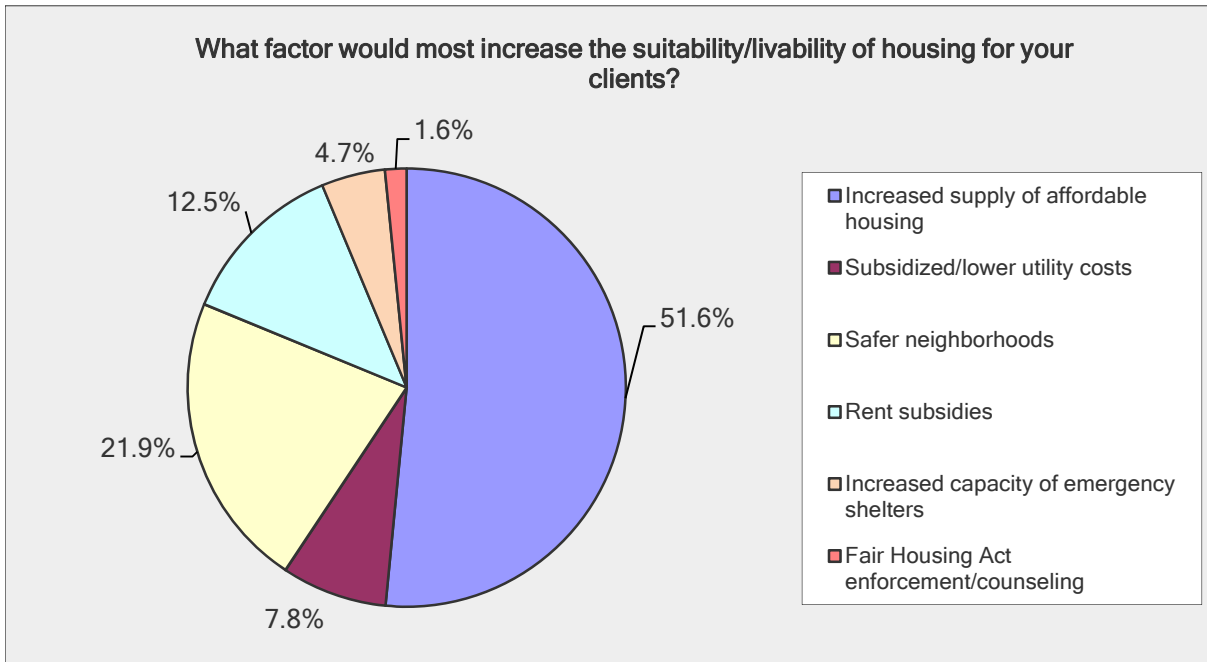
Answer Options	Response Percent	Response Count
Pregnancy prevention programs	12.7%	8
Youth Leadership programs	20.6%	13
Health/Nutrition programs	0.0%	0
Recreation programs	4.8%	3
Anti-gang programs	3.2%	2
Education/Tutoring programs	28.6%	18
Arts/cultural programs	0.0%	0
Vocational skills programs	30.2%	19
Other (please specify)		6
<i>answered question</i>		<b>63</b>
<i>skipped question</i>		<b>3</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

### Q5. What factor would most increase the suitability/livability of housing for your clients?

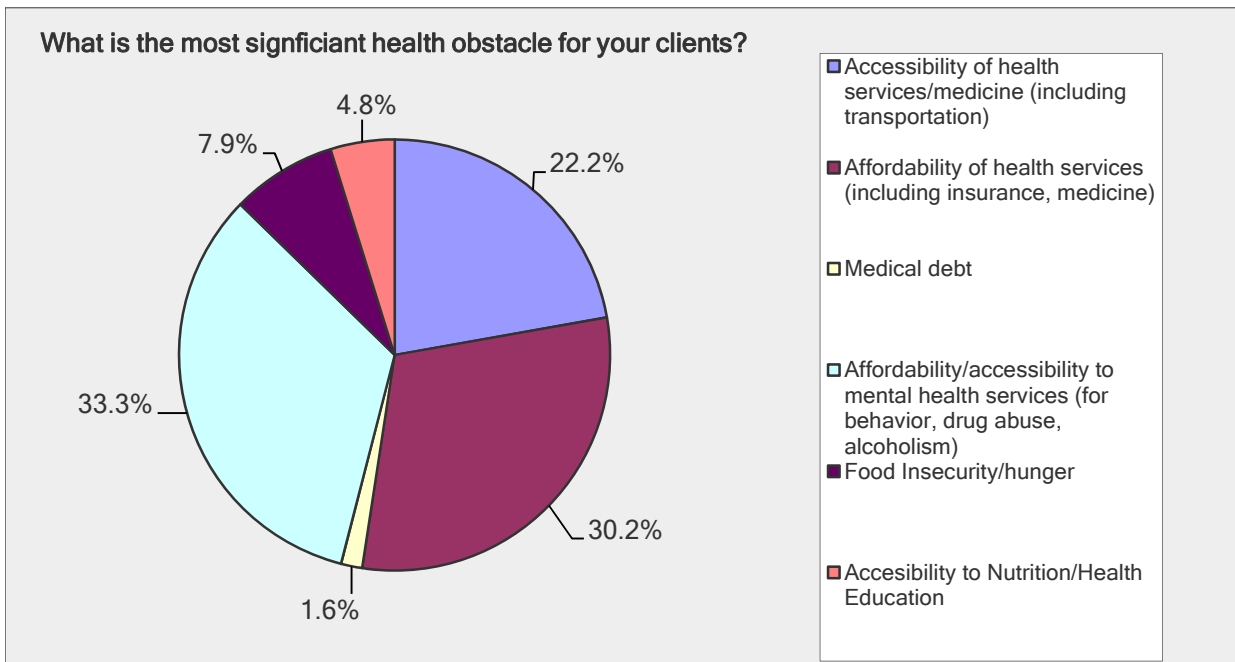
Answer Options	Response Percent	Response Count
Increased supply of affordable housing	51.6%	33
Subsidized/lower utility costs	7.8%	5
Safer neighborhoods	21.9%	14
Rent subsidies	12.5%	8
Increased capacity of emergency shelters	4.7%	3
Fair Housing Act enforcement/counseling	1.6%	1
Other (please specify)		3
<i>answered question</i>		<b>64</b>
<i>skipped question</i>		<b>2</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

### Q6. What is the most significant health obstacle for your clients?

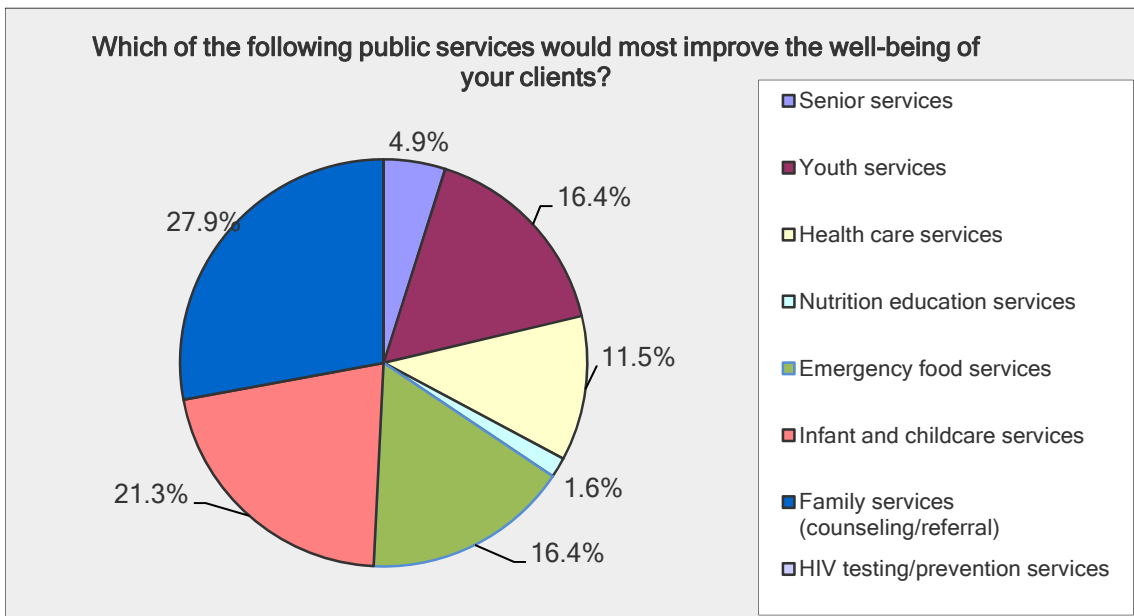
Answer Options	Response Percent	Response Count
Accessibility of health services/medicine (including transportation)	22.2%	14
Affordability of health services (including insurance, medicine)	30.2%	19
Medical debt	1.6%	1
Affordability/accessibility to mental health services (for behavior, drug abuse, alcoholism)	33.3%	21
Food Insecurity/hunger	7.9%	5
Accessability to Nutrition/Health Education	4.8%	3
Other (please specify)		4
<i>answered question</i>		<b>63</b>
<i>skipped question</i>		<b>3</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

Q7. Which of the following public services would most improve the well-being of your clients?

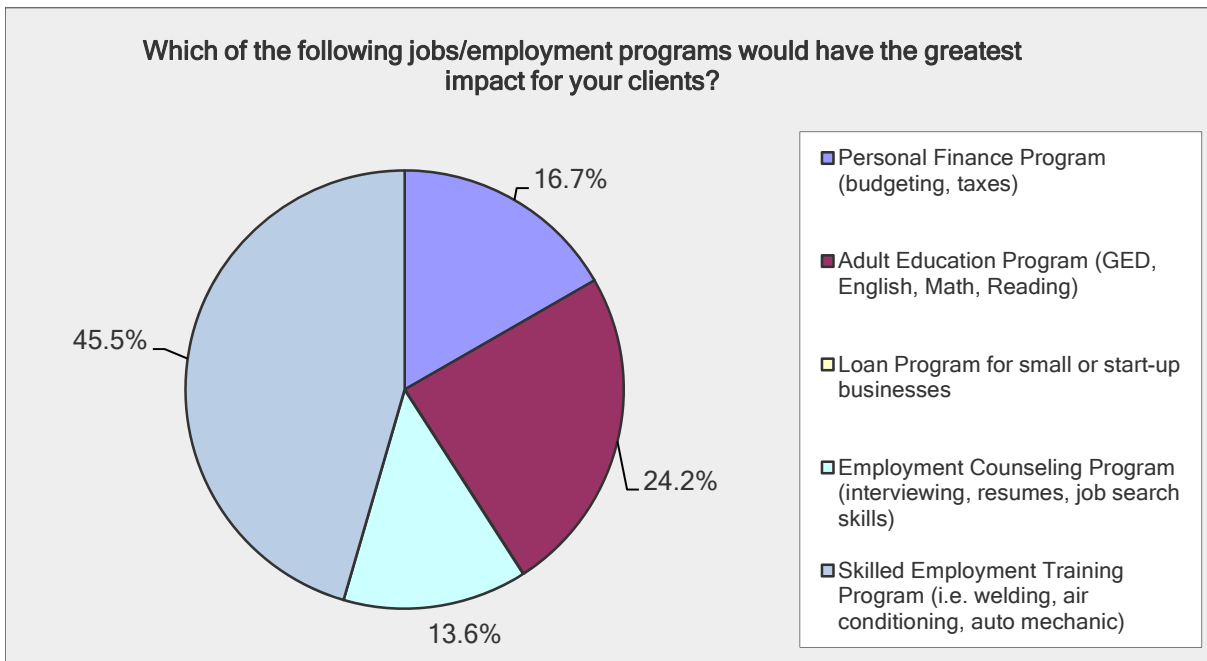
Answer Options	Response Percent	Response Count
Senior services	4.9%	3
Youth services	16.4%	10
Health care services	11.5%	7
Nutrition education services	1.6%	1
Emergency food services	16.4%	10
Infant and childcare services	21.3%	13
Family services (counseling/referral)	27.9%	17
HIV testing/prevention services	0.0%	0
Other (please specify)		8
<b>answered question</b>		<b>61</b>
<b>skipped question</b>		<b>5</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

**Q8. Which of the following jobs/employment programs would have the greatest impact for your clients?**

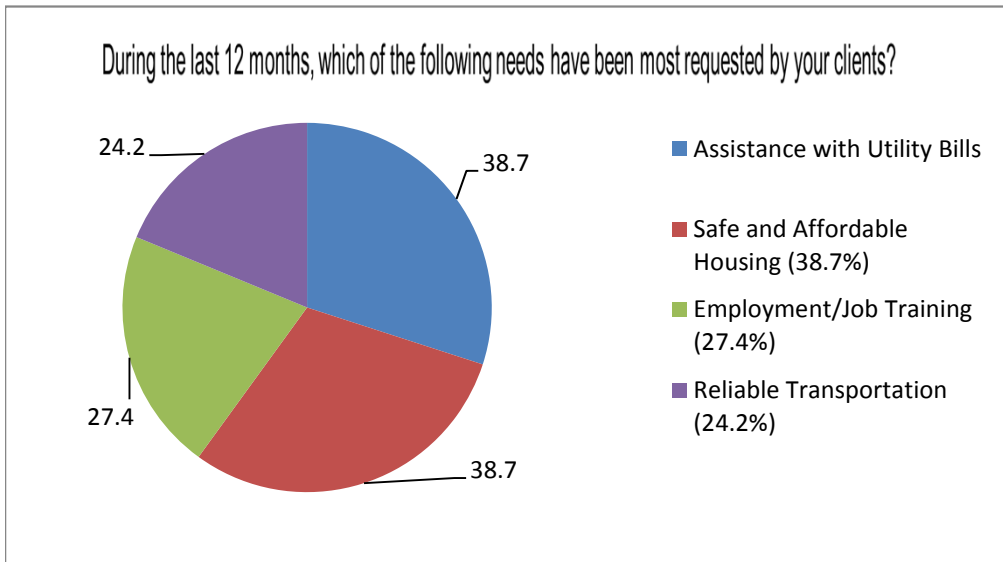
Answer Options	Response Percent	Response Count
Personal Finance Program (budgeting, taxes)	16.7%	11
Adult Education Program (GED, English, Math, Reading)	24.2%	16
Loan Program for small or start-up businesses	0.0%	0
Employment Counseling Program (interviewing, resumes, job search skills)	13.6%	9
Skilled Employment Training Program (i.e. welding, air conditioning, auto mechanic)	45.5%	30
Other (please specify)		2
<i>answered question</i>		<b>66</b>
<i>skipped question</i>		<b>0</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

**Q9. During the last 12 months, which of the following needs have been most requested by your clients? (Select the top 2 most frequently-requested services)**

Answer Options	Response Percent	Response Count
Affordable infant/toddler care (0-3 years)	16.1%	10
Affordable preschool/childcare (3-5 years)	19.4%	12
Assistance with utility bills	38.7%	24
Employment/job training	27.4%	17
Emergency food	32.3%	20
Affordable medical care for family	12.9%	8
Reliable transportation	24.2%	15
Safe and affordable housing	38.7%	24
Help finding a job	21.0%	13
Other (please specify)		6
<i>answered question</i>		<b>62</b>
<i>skipped question</i>		<b>4</b>



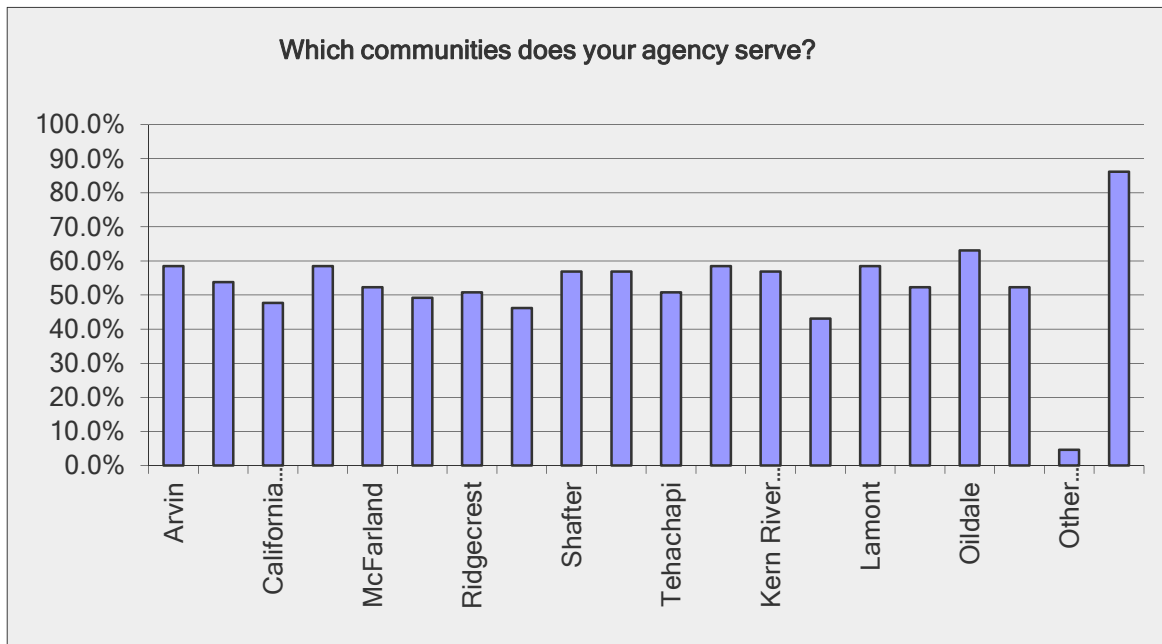
### Responses with greatest % Priority Need

Priority Need	Percent
Assistance with Utility Bills	38.7
Safe and Affordable Housing (38.7%)	38.7
Employment/Job Training (27.4%)	27.4
Reliable Transportation (24.2%)	24.2

## APPENDIX A(1)- Agency Client Needs Survey Responses

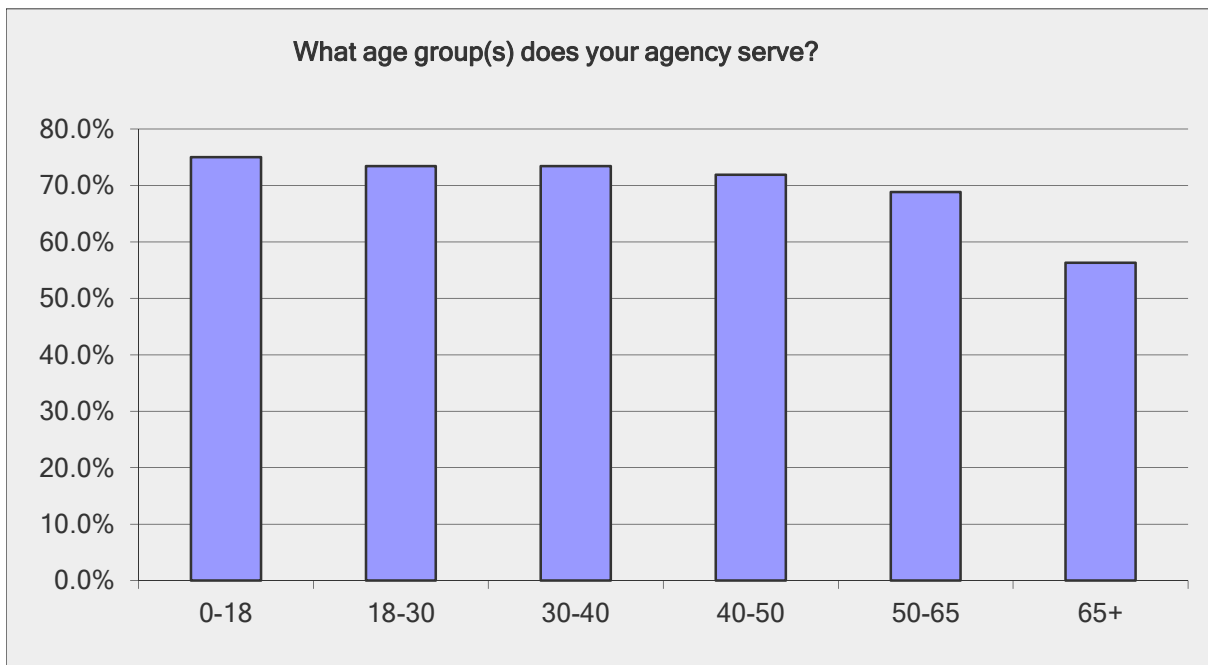
### Q10. Which communities does your agency serve?

Answer Options	Response Percent	Response Count
Arvin	58.5%	38
Buttonwillow	53.8%	35
California City	47.7%	31
Delano	58.5%	38
McFarland	52.3%	34
Mojave	49.2%	32
Ridgecrest	50.8%	33
Rosamond	46.2%	30
Shafter	56.9%	37
Taft	56.9%	37
Tehachapi	50.8%	33
Wasco	58.5%	38
Kern River Valley	56.9%	37
Boron	43.1%	28
Lamont	58.5%	38
Lost Hills	52.3%	34
Oildale	63.1%	41
Frazier Park	52.3%	34
Other Community _____	4.6%	3
Bakersfield (PLEASE SPECIFY ZIP CODE BELOW)	86.2%	56
<i>answered question</i>		<b>65</b>
<i>skipped question</i>		<b>1</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

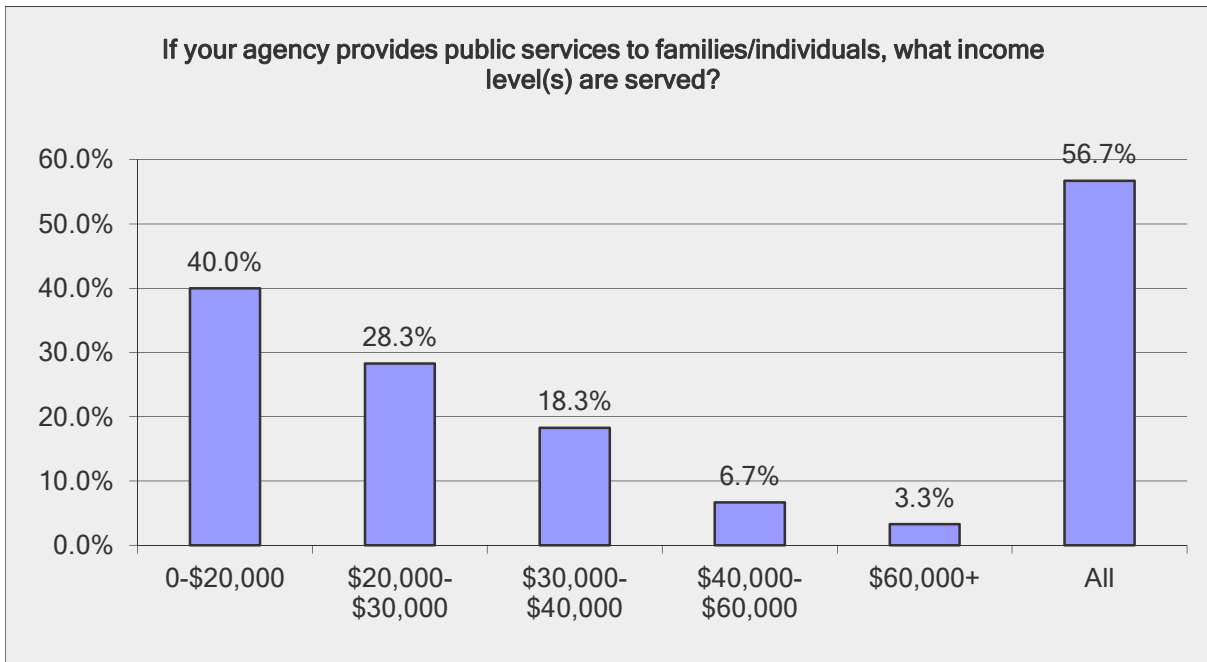
Q11. What age group(s) does your agency serve?		
Answer Options	Response Percent	Response Count
0-18	75.0%	48
18-30	73.4%	47
30-40	73.4%	47
40-50	71.9%	46
50-65	68.8%	44
65+	56.3%	36
<i>answered question</i>		<b>64</b>
<i>skipped question</i>		<b>2</b>



## APPENDIX A(1)- Agency Client Needs Survey Responses

**Q12. If your agency provides public services to families/individuals, what income level(s) are served?**

Answer Options	Response Percent	Response Count
0-\$20,000	40.0%	24
\$20,000-\$30,000	28.3%	17
\$30,000-\$40,000	18.3%	11
\$40,000-\$60,000	6.7%	4
\$60,000+	3.3%	2
All	56.7%	34
<i>answered question</i>		<b>60</b>
<i>skipped question</i>		<b>6</b>





# COMMUNITY NEEDS SURVEY

## Multiple Choice Questions

Your opinion is important to us! This survey is being taken by Community Action Partnership of Kern (CAPK) in order to identify unmet needs in your community. CAPK is Kern County's federally designated Community Action Agency in the fight against poverty. The results of this survey will help CAPK in responding to the challenges facing individuals and families who are disadvantaged. Please answer the following questions and only select one answer for each question unless otherwise stated. Thank you for your time.

### 1. What do you think is the main reason for poverty in your community?

- Lack of job training or specialized skills
- Lack of education
- Not enough jobs
- Single parent households
- Discrimination
- Lack of health care/medicine

Other (please specify)

### 2. What is the main reason it is difficult for you or your family to get a job?

- Childcare issues
- Health problems
- Transportation issues
- Lack of training or specialized skills
- Lack of education
- Criminal background
- No jobs available

Other (please specify)

### 3. What type of program is most needed for the young people in your community?

- Pregnancy prevention programs
- Youth Leadership programs
- Recreation programs
- Anti-gang programs
- Summer food programs
- Tutoring programs
- Arts/cultural programs
- Jobs programs

Other (please specify)

### 4. What change would most improve housing for you and your family?

- More affordable rent or mortgage
- Lower utility costs
- Safer neighborhood
- Help finding a new apartment or house
- More homes/apartments to choose from
- No discrimination

Other (please specify)

**5. What is the biggest health concern for you and your family?**

- Lack of affordable health services/medicine
- Health services are located too far away
- Lack of health insurance
- Medical debt
- Lack of mental health services (for behavior, drug abuse, alcoholism)
- Lack of healthy foods

Other (please specify)

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**6. What type of public services do you think your community most needs?**

- Senior services
- Youth services
- Nutrition/Health education services
- Emergency food services
- Infant and childcare services
- Family services (counseling/referral)
- HIV testing/prevention services

Other (please specify)

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**7. What jobs/employment program do you think your community most needs?**

- Personal Finance Program (budgeting, taxes)
- Adult Education Program (GED, English, Math, Reading)
- Loan Program for small or start-up businesses
- Employment Counseling Program (interviewing, resumes, job search skills)
- Skilled Employment Training Program (i.e. welding, air conditioning, auto mechanic)

Other (please specify)

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**8. During the last 12 months, which of the following have you or your family most needed?**

**(Select the top 2 most important needs)**

- Affordable infant care (0-2 years)
- Affordable preschool/childcare (0-3 years)
- Enough money to pay utility bills
- Enough food to feed family
- Adequate medical care for family
- Reliable transportation
- Safe and affordable housing
- Help finding a job

Other (please specify)

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**9. In which city / community do you live? If you live in the City of Bakersfield, please also write your zip code. (Please write in your answer.)**

**10. What is your racial/ethnic background?**

- White  Native Hawaiian and Other Pacific Islander  Asian  
 Black/African American  Some other race  
 American American/Alaska Native  Hispanic or Latino (of any race)

**11. What is your age group?**

- 18-30  50-65  
 30-40  65+  
 40-50

**12. What is your gender?**

- Male  Female

**13. What is your family's income per year?**

- 0-\$20,000  \$40,000-\$60,000  
 \$20,000-\$30,000  \$60,000+  
 \$30,000-\$40,000

**THANKS AGAIN FOR YOUR TIME!!**

Thank you for your participation in our survey! Your answers will help Community Action Partnership identify unmet needs of individuals, families, and communities in Kern County. Note: If you are completing a paper survey, please return it to the below address by April 22, 2013 to:

Community Action Partnership of Kern  
Planning, Research and Development  
300 19th Street  
Bakersfield, CA 93301



# ENCUESTA COMUNITARIA

Tu opinión es muy importante para nosotros. Esta encuesta está siendo tomada por la Asociación de Acción Comunitaria de Kern (CAPK) con el fin de identificar las necesidades no satisfechas en su comunidad. CAPK es designado por el gobierno federal del Condado de Kern Agencia de Acción Comunitaria en materia de lucha contra la pobreza. Los resultados de esta encuesta nos ayudará CAPK para responder a los desafíos que enfrentan las personas y familias que están en desventaja. Por favor, conteste las siguientes preguntas y sólo selecciona una respuesta para cada pregunta a menos que se indique lo contrario. Muchas gracias por su tiempo.

## 1. ¿Cuál cree usted que es la causa principal de pobreza en su comunidad?

- |  |  |
|--|--|
| <input type="checkbox"/> La falta de capacitación para el trabajo o conocimientos especializados | <input type="checkbox"/> Los hogares monoparentales                  |
| <input type="checkbox"/> La falta de educación   | <input type="checkbox"/> La discriminación                           |
| <input type="checkbox"/> No suficientes puestos de trabajo                                       | <input type="checkbox"/> La falta de atención de la salud / medicina |

Otro (por favor explicar)

## 2. ¿Cuál es la razón principal por la que es difícil para usted o su familia para conseguir un trabajo?

- |  |  |
|--|--|
| <input type="radio"/> La falta de guardería                                | <input type="radio"/> La falta de educación      |
| <input type="radio"/> Los problemas de salud                               | <input type="radio"/> Antecedentes penales       |
| <input type="radio"/> Problemas de transporte                              | <input type="radio"/> No hay empleos disponibles |
| <input type="radio"/> La falta de formación o conocimientos especializados |  |

Otro (por favor explicar)

## 3. ¿Qué tipo de programa es más necesaria a los jóvenes en su comunidad?

- |  |  |
|--|--|
| <input type="radio"/> Programas de prevención del embarazo | <input type="radio"/> Programas de verano de alimentos |
| <input type="radio"/> Programas de liderazgo juvenil       | <input type="radio"/> Programas de tutoría             |
| <input type="radio"/> Programas de recreación              | <input type="radio"/> Programas culturales/de arte     |
| <input type="radio"/> Programas anti-pandillas             | <input type="radio"/> Programas de empleado            |

Otro (por favor explicar)

#### 4. ¿Qué cambio más mejora la vivienda para usted y su familia?

- Alquiler o hipoteca más asequible
- Ayuda para encontrar un nuevo apartamento o casa
- Menores costos de servicios públicos
- Más casas / apartamentos para elegir
- Barrio seguro
- No a la discriminación

Otros (por favor de explicar)

#### 5. ¿Cuál es la mayor preocupación de salud para usted y su familia?

- La falta de servicios de salud asequibles / Medicina
- Deuda médica
- Los servicios de salud se encuentran muy lejos
- La falta de servicios de salud mental (para la conducta, abuso de drogas, alcoholismo)
- La falta de seguro de salud
- La falta de alimentos saludables

Otro (por favor explicar)

#### 6. ¿Qué tipo de servicios públicos cree usted es lo mas importante para la comunidad?

- Servicios para ancianos
- Servicios infantil y puericultura
- Los servicios para jóvenes
- Servicios para familias (asesoramiento / derivación)
- Nutrición/Salud los servicios de educación
- La prueba del HIV/servicios de prevención
- Los servicios de emergencia de alimentos

Otro (por favor explicar)

#### 7. ¿Qué programa de trabajos y empleo cree usted es lo mas importante para su comunidad?

- Programa de Finanzas Personales (presupuestos, impuestos)
- Programa de Educación de Adultos (GED, Inglés, Matemáticas, Lectura)
- Programa de Préstamos para Empresas Nuevas
- Programa de Consejería de Empleo (entrevistas, hojas de vida, las habilidades de búsqueda de empleo)
- Programa de Formación Especializada de Empleo (soldadura, aire acondicionado, mecánico de automóviles etc.)

Otro (por favor explicar)

**8. ¿Durante los últimos 12 meses, cuáles de las siguientes actividades ha necesitado su familia más? (Seleccione los 2 necesidades más importantes)**

- |  |  |
|--|--|
| <input type="checkbox"/> Cuidado infantil asequible (0-2 años)                       | <input type="checkbox"/> La atención médica adecuada para la familia |
| <input type="checkbox"/> La guardería (3-5 años)                                     | <input type="checkbox"/> Transportación segura                       |
| <input type="checkbox"/> Suficiente dinero para pagar facturas de servicios públicos | <input type="checkbox"/> Una vivienda segura y asequible             |
| <input type="checkbox"/> La comida suficiente para alimentar a la familia            | <input type="checkbox"/> Ayuda para encontrar un trabajo             |

Otro (por favor explicar)

**9. ¿En qué comunidad vive usted? (G]j Jj Y'Yb'6U\_YfgZY'Xždcf'ZUj cf'YgW]VU'gi 'WéX]Wé'XY'n]d'HUa V]f'b'É**

ZIP: \_\_\_\_\_

**10. ¿Cuál es su raza / origen étnico?**

- |   |  |
|---|--|
| <input type="checkbox"/> Blanco                         | <input type="checkbox"/> Nativo de Hawaii y otra de las islas del Pacífico |
| <input type="checkbox"/> Negro / Afro Americano         | <input type="checkbox"/> Alguna otra raza                                  |
| <input type="checkbox"/> Americanos / Nativos de Alaska | <input type="checkbox"/> Hispana o Latina (de cualquier raza)              |
| <input type="checkbox"/> Asiático                       |  |

**11. ¿Cuál es su edad?**

- |                             |                             |                           |
|-----------------------------|-----------------------------|---------------------------|
| <input type="radio"/> 18-30 | <input type="radio"/> 40-50 | <input type="radio"/> 65+ |
| <input type="radio"/> 30-40 | <input type="radio"/> 50-65 |                           |

**12. ¿Cuál es su género?**

- Masculino     Femenino

**13. ¿Cuál es su ingreso familiar anual?**

- |   |   |                                 |
|---|---|---------------------------------|
| <input type="radio"/> 0-\$20,000        | <input type="radio"/> \$30,000-\$40,000 | <input type="radio"/> \$60,000+ |
| <input type="radio"/> \$20,000-\$30,000 | <input type="radio"/> \$40,000-\$60,000 |                                 |

**Gracias nuevamente por su tiempo!**

Gracias por su participación en nuestra encuesta! Sus respuestas nos ayudarán a identificar las necesidades en su comunidad. Nota: Si usted está completando la encuesta en papel, por favor, envíela a la siguiente dirección antes del 22 de abril, 2013:

Community Action Partnership of Kern  
Planning, Research and Development  
300 19th Street  
Bakersfield, CA 93301

## Multiple Choice Questions

This Client Needs Survey is being conducted by Community Action Partnership of Kern (CAPK) in order to evaluate how community needs are perceived by public service providers in Kern County. CAPK is Kern County's federally designated Community Action Agency in the fight against poverty. A Resident Needs Survey being conducted concurrently with this Agency Survey. Results from both surveys will be used in preparation of the CAPK 2014-15 Community Action Plan. Please answer the following questions and only select one answer for each question unless otherwise stated. Thank you for participating in our survey.

### 1. What is the nature of your agency?

- Community Based Organization
- Public Agency
- Faith-Based organization
- Private, For-Profit Agency
- Private, Non-Profit Agency
- Educational Entity

Other (please specify)

### 2. Which of the following do you consider to be the primary cause of poverty for your clients?

- Availability/accessibility of employment training or specialized skills
- Insufficient education
- Availability/accessibility of jobs
- One-parent families
- Discrimination
- Poor health/nutrition

Other (please specify)



**3. Which of the following do you believe is the most significant barrier to employment for your clients?**

- Childcare issues
- Health problems
- Transportation issues
- Lack of training or specialized skills
- Lack of education
- Criminal background
- Limited number of jobs

Other (please specify)

**4. What type of program do you believe has the greatest impact on the improving the lives of young people in our community?**

- Pregnancy prevention programs
- Youth Leadership programs
- Health/Nutrition programs
- Recreation programs
- Anti-gang programs
- Education/Tutoring programs
- Arts/cultural programs
- Vocational skills programs

Other (please specify)

**5. What factor would most increase the suitability/livability of housing for your clients?**

- Increased supply of affordable housing
- Subsidized/lower utility costs
- Safer neighborhoods
- Rent subsidies
- Increased capacity of emergency shelters
- Fair Housing Act enforcement/counseling

Other (please specify)

## 6. What is the most significant health obstacle for your clients?

- Accessibility of health services/medicine (including transportation)
- Affordability of health services (including insurance, medicine)
- Medical debt
- Affordability/accessibility to mental health services (for behavior, drug abuse, alcoholism)
- Food Insecurity/hunger
- Accessibility to Nutrition/Health Education

Other (please specify)

## 7. Which of the following public services would most improve the well-being of your clients?

- Senior services
- Youth services
- Health care services
- Nutrition education services
- Emergency food services
- Infant and childcare services
- Family services (counseling/referral)
- HIV testing/prevention services

Other (please specify)

## 8. Which of the following jobs/employment programs would have the greatest impact for your clients?

- Personal Finance Program (budgeting, taxes)
- Adult Education Program (GED, English, Math, Reading)
- Loan Program for small or start-up businesses
- Employment Counseling Program (interviewing, resumes, job search skills)
- Skilled Employment Training Program (i.e. welding, air conditioning, auto mechanic)

Other (please specify)

**9. During the last 12 months, which of the following needs have been most requested by your clients? (Select the top 2 most frequently-requested services)**

- Affordable infant/toddler care (0-3 years)
- Affordable preschool/childcare (3-5 years)
- Assistance with utility bills
- Employment/job training
- Emergency food
- Affordable medical care for family
- Reliable transportation
- Safe and affordable housing
- Help finding a job

Other (please specify)

**10. Which communities does your agency serve?**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Arvin           | <input type="checkbox"/> Rosamond          | <input type="checkbox"/> Lamont                |
| <input type="checkbox"/> Buttonwillow    | <input type="checkbox"/> Shafter           | <input type="checkbox"/> Lost Hills            |
| <input type="checkbox"/> California City | <input type="checkbox"/> Taft              | <input type="checkbox"/> Oildale               |
| <input type="checkbox"/> Delano          | <input type="checkbox"/> Tehachapi         | <input type="checkbox"/> Frazier Park          |
| <input type="checkbox"/> McFarland       | <input type="checkbox"/> Wasco             | <input type="checkbox"/> Other Community _____ |
| <input type="checkbox"/> Mojave          | <input type="checkbox"/> Kern River Valley |  |
| <input type="checkbox"/> Ridgecrest      | <input type="checkbox"/> Boron             |  |

Bakersfield (PLEASE SPECIFY ZIP CODE BELOW)

**11. What age group(s) does your agency serve?**

- 0-18
- 18-30
- 30-40
- 40-50
- 50-65
- 65+

**12. If your agency provides public services to families/individuals, what income level(s) are served?**

- 0-\$20,000
- \$20,000-\$30,000
- \$30,000-\$40,000
- \$40,000-\$60,000
- \$60,000+
- All

## **THANKS AGAIN FOR YOUR TIME!!**

Thank you for your participation in our survey! Your answers will help Community Action Partnership identify unmet needs of individuals, families, and communities in Kern County. Note: If you are completing a paper survey, please return it to the below address by April 22, 2013:

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**Community Dialogue Activities (2010-2013)**

Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
Community Convening - Strengthening Neighborhoods and Families	Metropolitan Bakersfield (East Bakersfield Community Collaborative; 34 <sup>th</sup> Street Collaborative; South Chester Partnership)	April 2, 2012	40 participants from 3 area collaboratives received training from “Strategies” consulting group and Participated in a “Community Sparking” activity based on “5 Protective Factors” of the Strengthening Families Framework.	<p>Community Sparking Activity: “What our community <i>could</i> be”:</p> <p><u>Concrete Support in Times of Need</u></p> <ul style="list-style-type: none"> <li>• Marketing of “Partners” Web site</li> <li>• Parent- follow following request for assistance</li> <li>• Eradicate obesity, diabetes, high blood pressure by providing the tools and knowledge</li> <li>• Joint use agreements for school gardens and physical activities</li> <li>• Jobs</li> <li>• Availability of safe housing</li> <li>• Clothing exchange giveaway</li> <li>• Increase emergency food donations</li> <li>• Health care reform</li> <li>• Collaboratives need to be accessible</li> </ul> <p><u>Social Connections</u></p> <ul style="list-style-type: none"> <li>• More knowledge; better communication with other agencies</li> <li>• Create a fathers’ area for socialization</li> <li>• Free internet access to all via school sites</li> <li>• Adult education/literacy program expansion</li> </ul>

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
Community Convening Event- Strengthening neighborhoods and families (Cont.)				<ul style="list-style-type: none"> <li>• Spanish language mental health education classes</li> <li>• Mandatory volunteer hours</li> <li>• More outreach in workplace</li> </ul> <p><u>Social-Economic Competence of Children</u></p> <ul style="list-style-type: none"> <li>• Full implementation of transitional kindergarten</li> <li>• Support for students without Medi-Cal</li> <li>• Fathers’ area</li> <li>• Return of programs that have been halted at elementary schools</li> <li>• Make all schools magnet schools</li> <li>• Child able to speak and communicate</li> </ul> <p><u>Knowledge of Parenting/Child Development</u></p> <ul style="list-style-type: none"> <li>• Classes offered on Parenting/Child Development to parents prior to children entering into school</li> <li>• Providing speakers for father engagement</li> <li>• Literature on child development and assessment</li> <li>• Joint training between parents and school personnel</li> <li>• Staff development for academic , health, parenting and father focus</li> </ul>

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
				<ul style="list-style-type: none"> <li>• Afterschool programs</li> </ul> <u>Parent Resilience-</u> <ul style="list-style-type: none"> <li>• Parent/student involvement in planning</li> <li>• Father participation for role modeling/support group</li> <li>• Increase workshops/classes to increase awareness</li> <li>• Listening corner for families</li> <li>• Monthly school staff meeting</li> <li>• Support for resource centers</li> <li>• Continue 2-1-1 funding</li> </ul>
Call to Action Collaborative	County of Kern	2010-Call to Action	Collaboration of Community/Faith Based Organizations to improve coordination and increase access to health and physical activity resources.	Call to Action (CTA) was formed in response to the critical health concerns of chronic disease and obesity in Kern County. The County was awarded a five year Community Transformation Grant in 2011 (CTG) to support and promote active living and healthy eating, tobacco-free living, and clinical and other preventive services. The grant provides for a “Capacity Building Project to Engage Community” through a range of community strategies. CAPK has been an active partner in this collaboration. The CTA working group has identified various community projects to address the need to end chronic disease and obesity in Kern County

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
Call to Action Collaborative (cont.)				<p>including the following potential projects:</p> <ul style="list-style-type: none"> <li>• <b>Community/School Garden:</b> McKinley Elementary School and the Bakersfield Senior Center; Virginia Avenue Park and Mt. Vernon Elementary School, or Community private lot; Friendship House at Cottonwood; Father Jack’s Garden and Gleaning</li> <li>• <b>Community Fruit Gleaning Project</b></li> <li>• <b>Open Street Project:</b> Identify and select a neighborhood and team up with “Stop the Violence” or the H2T Street project.</li> <li>• <b>Virginia Ave Park Project:</b> Fruit, vegetables, clothing, household goods exchange; encourage/assist in starting a Farmer’s Market; Beautify and make safe (lighting, clean-up days, anti-graffiti, cigarette butts and needles clean-up, fencing, skate or spray park; Safe Park Resource Fair (walk the Park with Supervisor Perez, Sheriff and other officials) and include a resource fair, farmers market and 5K fun run/walk; organizes youth activities and sports.</li> </ul>

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
				<ul style="list-style-type: none"> <li>• <b>Find and Select a Neighborhood Watch group to work with:</b> Offer health and safety presentations; community action strategies and collaborations with community resource organizations.</li> <li>• <b>Potential presentations/speakers for Working Group:</b> Community/School gardening; safe communities (crime prevention, neighborhood watch); Farmers Market and Environmental Health; gleaning; open streets presentation; county parks department; Keep Bakersfield Beautiful.</li> </ul>
Kern County Food Policy Council	Kern County	Formed in 2013; meetings on-going	The goal of the KCFPC is to develop and implement a 10-year plan to end chronic hunger and food insecurity in Kern County.	Through funding from the United Way of Kern County and the California Endowment, CAPK initiated the first Kern County Food Policy Council (KCFPC) in 2013. The KFCPC will identify opportunities for creating community gardens, coordinating sectors in the food system, launching support programs and services, and creating community engagement advocacy.

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
Southeast Bakersfield Community Visioning Charette	East Bakersfield (Plan area is bounded by Hwy 178 to the north, Brundage Lane to the South, Highway 184 to the east, and Mount Vernon Ave. to the west.)	July 20, 21 2012 at the Wesley United Methodist Church- 1314 Oswell	Kern County Supervisor Mike Maggard and the Kern County Planning and Community Development Department hosted a two-day community visioning charette in east Bakersfield. CAPK staff participated in this 2 day charette. Community members and neighbors participated in hands-on designing exercises, including live electronic polling to share options and create a public vision and list of projects for revitalization in east Bakersfield.	As part of the East Bakersfield Visioning Charette, assets and needs for specific neighborhoods within the planning area (East Hills Mall/Niles Corridor; Bakersfield Country Club; Foothill, Hillcrest Shopping Center) were identified. Vision objectives for the planning area included: a community that is beautiful; safe and inviting; economically successful, connected, engaged and organized; one with clear and unique identify; one with places to gather; and a community with a mix of places to live, work, shop and eat. The vision also included a revitalized East Hills Mall and community focal points at Hillcrest Shopping Center. Needs identified included: <ul style="list-style-type: none"> <li>• Beautification</li> <li>• Safe Routes to Schools</li> <li>• Business creation and retention</li> <li>• Streetscape improvements</li> <li>• Town Center development</li> <li>• Trash and graffiti clean-up</li> <li>• More shops and services</li> <li>• Parks/community gathering spots</li> <li>• Community gardens</li> <li>• Safety and police station improvements</li> </ul>

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<b>Community/Group or Event</b>	<b>Geographic Area Represented</b>	<b>Month/Year of Activity</b>	<b>Nature of Activity</b>	<b>Low Income Priority Needs Identified</b>
Southeast Bakersfield Community Visioning Charette (Cont.)				<ul style="list-style-type: none"> <li>• Youth job training</li> <li>• Activities for kids</li> </ul>
South Chester Partnership	South Chester area of Southeast Bakersfield	January 2012-present, 2 <sup>nd</sup> Thursday of the Month	15 participants from community service organizations	Provides an opportunity for community service providers in the South Chester Bakersfield area to share information on their programs and announce any upcoming events and opportunities for participation.
Southeast Neighborhood Partnership	Southeast Bakersfield	January 2011-present, Last Thursday of the Month	25 participants from community service organizations	Provides an opportunity for community service providers in Southeast Bakersfield to come together and share information on their programs and announce any upcoming events and opportunities for participation.
Kern Youth Build – Blanton School	Bakersfield	January 16, 17, 2013	13 youth ages 16-25 who have dropped out of school and are looking for a second chance	General Educational Development (GED) diploma, job readiness, self-sufficiency, leadership, lifelong learning
South Kern Building Healthy Communities – Health Action Team	South Kern (Arvin, Lamont, Greenfield, Weedpatch)	July 2009 – present	Vision South Kern partners to create a healthy, safe and clean community that embraces cultures and fosters opportunity.	Focus – education, environment, economic development, health, youth engagement

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Meet Your Neighbors/Leadership Bakersfield	Kern County	December 2012 - present	Partnership with Meet Your Neighbors to plan and implement the 1 <sup>st</sup> ever parade at the Valley Plaza on May 18, 2013.	The event will be the first of its kind for the Kern County disabled community and will be held as an effort to increase awareness and community support for Meet Your Neighborhoods, enable the public to interact and learn about people with all types of disabilities in Kern County, and provide another opportunity, of very few, for people with disabilities to socialize in a public setting.
California Food Policy Council	California	March 2013 – present meets quarterly	22 members. Local food policy bodies comprised of diverse stakeholders have come together as the California Food Policy Council to develop and promote policies and practices that produce healthy, safe, fair, humane and abundant food in ways that protect our environment and ensure the vitality of our farms and food businesses.	Ensure access to nutritious, culturally appropriate food as a basic human right; Reduce health and income disparities and the concentration of resources, while upholding the dignity, security, and self-determination of all of the communities it serves; Make the healthiest choice the easiest choice; Protect and restores our environment and vital natural resources, such as air, water, soil, biodiversity, climate, and wildlife and eliminates waste wherever possible; Support a vibrant and diverse food and agriculture economy comprised of businesses of multiple scales that sell into local, regional, state, national and international markets, while creating strong linkages and benefits for our local and regional economies; Recognizes that a fair food system requires functional immigration and labor policies that

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Community/Group or Event	Geographic Area Represented	Month/Year of Activity	Nature of Activity	Low Income Priority Needs Identified
California Food Policy Council (Cont.)				uphold the dignity, safety, and quality of life for all who work to feed us; Recognizes the vital role of education in preparing our youth to become the next generation of informed eaters, producers, food chain workers; Values our farmland and fisheries and the hard work and commitment of our farmers, fisherfolk, and ranchers; Operates within a global food system that generates economic, political, and market realities that impact the choices of CA producers, food businesses, policymakers and consumers; requires that all food system stakeholders are engaged in the political process and in vigorous dialogue with each other at the local, regional, state and national level.
County Nutrition Action Plan (CNAP)	Kern County	December 2012 – present Monthly meeting	Partnership with the Kern County Public Health to coordinate with Food and Nutrition Services (FNS)-funded partners to maximize the nutrition messages and participation in the benefit programs.	The target population is people who are low-income (up to 185% FPL) that would qualify for FNS-funded program to increase food security.

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**Community Dialogue Activities (2010-2013)**

<b>Community/Group or Event</b>	<b>Geographic Area Represented</b>	<b>Month/Year of Activity</b>	<b>Nature of Activity</b>	<b>Low Income Priority Needs Identified</b>
CX3 – Communities of Excellence in Nutrition, Physical Activity and Obesity Prevention (CX3)	Southeast Bakersfield – Cottonwood Area; Oildale; Shafter	Spring 2012	Partnership with the Kern County Department of Public Health. Through the partnership with Public Health, CAPK hosted a town hall meeting in the Southeast Bakersfield and Shafter area to discuss results of the CX3 survey and encourage the community to take action.	Issues identified include walkability to store, types of produce and other foods sold in store, and presence of ads promoting healthy eating inside and outside of store.



APPENDIX B(a)

## East Bakersfield Community Vision Plan

# JOIN US TO SHAPE THE FUTURE OF EAST BAKERSFIELD!



### COMMUNITY VISION PLAN UNVEILING EVENT

Kern County Supervisor Mike Maggard and the Kern County Planning and Community Development Department invite you to join them for a meeting to unveil the East Bakersfield Community Vision Plan, created to guide the future of East Bakersfield.

- Join your neighbors to view and share ideas about the East Bakersfield Vision Plan
- Learn about the ways the County is committed to improving East Bakersfield
- Sign up to participate in future community activities to help revitalize East Bakersfield

SPANISH TRANSLATION WILL BE AVAILABLE.

YOUTH PARTICIPATION IS ENCOURAGED!

FREE DOUGHNUTS AND COFFEE WILL BE AVAILABLE.

**Location:**

Wesley United Methodist Church  
1314 Oswell Street, Bakersfield

**Date:**

Thursday, November 15, 2012  
6:00–8:00 p.m.

For more information, please contact John George, Kern County Planning and Community Development Department, at (661) 862-8624 or e-mail [GeorgeJ@co.kern.ca.us](mailto:GeorgeJ@co.kern.ca.us)



# EAST BAKERSFIELD COMMUNITY VISION PLAN



DECEMBER 2012





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## Needs Assessment Priority Tracker



Welcome to the Kern County Needs Assessment Priority Tracker. The purpose of this tracker is to develop a comparative, systematic and widely recognized approach for tracking shared priority indicators so that providers, funders, and other community leaders can effectively assess, target and measure the impact of their coordinated investments in community health and other socio-economic and environmental factors affecting health. The goals and indicators reflected are community selected and are intended to allow for tracking of progress towards improved health outcomes.

### Priority Areas

- Obesity
- Basic Needs: Poverty and Unemployment
- Educational Attainment
- Mortality Rates
- Access to Healthcare

### Tracker for County: Kern

[View the Legend](#)

Goals and Indicators	Current Value	Status
<b>Obesity</b>		
<a href="#">Adults who are Obese</a>	30.8 percent	
<a href="#">Adults who are Overweight or Obese</a>	62.1 percent	
<a href="#">Adults Engaging in Vigorous Physical Activity</a>	20.7 percent	
<a href="#">Adults Engaging in Moderate Physical Activity</a>	18.6 percent	
<b>Educational Attainment</b>		
<a href="#">High School Graduation</a>	79.4 percent	
<a href="#">High School Drop Outs</a>	4.8 percent	
<a href="#">Student-to-Teacher Ratio</a>	21.8 students/teacher	
<a href="#">4th Grade Students Proficient in Math</a>	63 percent	
<a href="#">4th Grade Students Proficient in Reading</a>	57 percent	
<a href="#">10th Grade Students Passing the California High School Exit Exam: Math</a>	80 percent	
<a href="#">10th Grade Students Passing the California High School Exit Exam: English</a>	80 percent	
<b>Mortality Rates</b>		
<a href="#">Age-Adjusted Death Rate due to Coronary Heart Disease</a>	166.2 deaths/100,000 population	
<a href="#">Age-Adjusted Death Rate due to Diabetes</a>	31.2 deaths/100,000 population	
<a href="#">Age-Adjusted Death Rate due to Influenza and Pneumonia</a>	22.3 deaths/100,000 population	
<a href="#">Infant Mortality Rate</a>	4.9 deaths/1,000 live births	
<b>Access to Healthcare</b>		

[Adults with Private Health Insurance](#)

50.0 percent



[Disabled Persons with Health Insurance](#)

89 percent



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**APPENDIX D**

**CAPK 2-1-1 Kern Helpline Count of Caller Unmet Needs - 3/1/2012 through 12/31/2012**

<b>Need</b>	<b>Count Of Unmet-Needs</b>	<b>Reason</b>
Food	35	Agency full waiting list
Food	1	Agency resources depleted
Food	31	Caller refused referral
Food	1	Client has used all available services
Food	23	Client ineligible for services
Food	40	Client withdrew
Food	143	No agency open at this time
Food	1	No financial assistance available
Food	56	No program found to meet need
Food	2	No transportation
Food	54	Other
Food	1	Unable to contact client
Food Pantries	3	Caller refused referral
Food Pantries	1	No agency open at this time
Home Delivered Meals	1	Caller refused referral
Housing/Shelter	5	Agency full waiting list
Housing/Shelter	1	Agency resources depleted
Housing/Shelter	1	Client ineligible for services
Housing/Shelter	1	Client withdrew
Housing/Shelter	1	No agency open at this time
Housing/Shelter	1	No program found to meet need
Housing/Shelter * Domestic Violence	1	Agency full waiting list
Emergency Shelter	1	Client ineligible for services
Domestic Violence Shelters	1	Other
Homeless Shelter	10	Agency full waiting list
Homeless Shelter	4	Caller refused referral
Homeless Shelter	3	Client ineligible for services
Homeless Shelter	3	No program found to meet need
Homeless Shelter	1	No transportation
Homeless Shelter	1	Other
Homeless Motel Vouchers	1	Client ineligible for services
Homeless Motel Vouchers	1	No agency open at this time
Homeless Motel Vouchers	1	No program found to meet need
Weatherization Programs	1	Client withdrew
Weatherization Programs	1	No program found to meet need
Mortgage Payment Assistance	1	Caller refused referral
Mortgage Payment Assistance	2	Client ineligible for services
Rent Payment Assistance	2	Agency resources depleted
Rent Payment Assistance	1	Client ineligible for services
Rent Payment Assistance	6	Client withdrew
Rent Payment Assistance	1	No agency open at this time
Rent Payment Assistance	275	No financial assistance available
Rent Payment Assistance	6	No program found to meet need
Housing Search and Information	1	Caller refused referral

**APPENDIX D**

**CAPK 2-1-1 Kern Helpline Count of Caller Unmet Needs - 3/1/2012 through 12/31/2012**

<b>Need</b>	<b>Count Of Unmet-Needs</b>	<b>Reason</b>
Housing Search and Information	1	Client withdrew
Material Goods	12	Agency full waiting list
Material Goods	4	Caller refused referral
Material Goods	5	Client ineligible for services
Material Goods	9	Client withdrew
Material Goods	23	No agency open at this time
Material Goods	6	No program found to meet need
Material Goods	2	No transportation
Material Goods	10	Other
Material Goods	1	Unable to contact client
Appliances	1	Client withdrew
Appliances	3	No program found to meet need
Refrigerators	1	Agency full waiting list
Refrigerators	1	Agency resources depleted
Refrigerators	1	Client ineligible for services
Refrigerators	2	No program found to meet need
Furniture	1	Agency full waiting list
Furniture	2	Client withdrew
Furniture	6	No program found to meet need
Furniture	1	Other
Clothing	14	Agency full waiting list
Clothing	4	Caller refused referral
Clothing	14	Client ineligible for services
Clothing	4	Client withdrew
Clothing	49	No agency open at this time
Clothing	6	No program found to meet need
Clothing	1	No transportation
Clothing	29	Other
Diapers	1	Agency resources depleted
Diapers	2	Caller refused referral
Diapers	1	Client withdrew
Diapers	2	No agency open at this time
Diapers	2	No program found to meet need
Diapers	2	No transportation
Diapers	1	Other
Transportation	2	Caller refused referral
Transportation	2	No financial assistance available
Transportation	4	No program found to meet need
Transportation	2	No transportation
Utility Assistance	1	Agency resources depleted
Utility Assistance	3	Caller refused referral
Utility Assistance	8	Client has used all available services
Utility Assistance	14	Client ineligible for services
Utility Assistance	6	Client withdrew

**APPENDIX D**

**CAPK 2-1-1 Kern Helpline Count of Caller Unmet Needs - 3/1/2012 through 12/31/2012**

<b>Need</b>	<b>Count Of Unmet-Needs</b>	<b>Reason</b>
Utility Assistance	2	No agency open at this time
Utility Assistance	7	No financial assistance available
Utility Assistance	23	No program found to meet need
Utility Assistance	5	Other
Telephone Service Payment Assistance	1	No program found to meet need
Water Service Connection	5	No financial assistance available
Water Service Connection	2	No program found to meet need
Utility Service Providers	13	No financial assistance available
Utility Service Providers	5	No program found to meet need
Utility Service Providers	1	Other
Telephone Service Providers	1	Caller refused referral
Consumer Services	1	Caller refused referral
Telephone Company Complaints	1	Caller refused referral
Identification Cards	1	Caller refused referral
Mortgage Delinquency and Default		
Counseling	1	Client ineligible for services
Tax Organizations and Services	1	No agency open at this time
Legal Assistance Modalities	3	Caller refused referral
Legal Assistance Modalities	1	Client withdrew
Legal Assistance Modalities	2	Other
Legal Services	1	Client withdrew
Legal Services	1	No program found to meet need
School Districts	1	Caller refused referral
Adult Education	1	Client withdrew
School Supplies	7	No agency open at this time
School Supplies	6	No program found to meet need
School Supplies	1	No transportation
Tutoring Services	1	No program found to meet need
Environment and Public Health/Safety	1	Caller refused referral
Public Health	1	Caller refused referral
West Nile Virus Control	1	Other
Health Care	1	Caller refused referral
Emergency Medical Care	1	No program found to meet need
Eye Care Referrals	1	No program found to meet need
Health Insurance Information/Counseling	1	Caller refused referral
Health Insurance Information/Counseling	1	Other
Prescription Expense Assistance	1	Client withdrew
Human Reproduction	1	Caller refused referral
Human Reproduction	1	Unable to contact client
Outpatient Health Facilities	1	Caller refused referral
Community Clinics	1	Caller refused referral

**APPENDIX D**

**CAPK 2-1-1 Kern Helpline Count of Caller Unmet Needs - 3/1/2012 through 12/31/2012**

<b>Need</b>	<b>Count Of Unmet-Needs</b>	<b>Reason</b>
Community Clinics	1	Client withdrew
Specialized Treatment	1	Caller refused referral
Eye Care	1	No program found to meet need
Employment	1	Client withdrew
Employment	1	Other
Public Assistance Programs	1	Client ineligible for services
Public Assistance Programs * Children	1	Caller refused referral
Programs	1	Caller refused referral
Food Stamps/SNAP	23	Caller refused referral
Food Stamps/SNAP	7	Client ineligible for services
Food Stamps/SNAP	2	Other
Temporary Financial Assistance	2	Caller refused referral
Temporary Financial Assistance	2	Client ineligible for services
Temporary Financial Assistance	1	Client withdrew
Temporary Financial Assistance	1	No agency open at this time
Temporary Financial Assistance	19	No financial assistance available
Temporary Financial Assistance	8	No program found to meet need
Death Certification/Burial Arrangements	1	Caller refused referral
Death Certification/Burial Arrangements	8	No financial assistance available
Death Certification/Burial Arrangements	1	No program found to meet need
Individual and Family Support Services	1	Caller refused referral
Family Based Services	11	Caller refused referral
Family Based Services	1	Other
Holiday Programs	7	Agency full waiting list
Holiday Programs	13	Agency resources depleted
Holiday Programs	1	Client withdrew
Holiday Programs	1	No agency open at this time
Holiday Programs	33	No program found to meet need
Christmas Baskets	1	Agency full waiting list
Christmas Baskets	7	Agency resources depleted
Christmas Baskets	1	Caller refused referral
Christmas Baskets	1	Client withdrew
Christmas Baskets	1	No agency open at this time
Christmas Baskets	3	No program found to meet need
Christmas Baskets	1	Other
Holiday Gifts/Toys	2	Agency full waiting list
Holiday Gifts/Toys	2	No program found to meet need
Parenting Education	2	Caller refused referral
Children's Protective Services	1	No program found to meet need
Social Development and Enrichment	1	No program found to meet need

**APPENDIX D**

**CAPK 2-1-1 Kern Helpline Count of Caller Unmet Needs - 3/1/2012 through 12/31/2012**

<b>Need</b>	<b>Count Of Unmet-Needs</b>	<b>Reason</b>
Mental Health and Substance Abuse Services	2	Caller refused referral
Mental Health and Substance Abuse Services	2	No program found to meet need
Mental Health and Substance Abuse Services	1	Other
Adolescent/Youth Counseling	1	Client withdrew
Crisis Intervention	1	Other
Substance Abuse Services	1	Caller refused referral
Substance Abuse Services	1	Client ineligible for services
Substance Abuse Services	2	Client withdrew
Substance Abuse Services	2	No program found to meet need
Youth Centers	1	Caller refused referral
Community Groups and Government/Administrative Offices	1	Other
City/Town Clerk Offices	1	Caller refused referral
Building Inspection	1	Caller refused referral
Waste Management Information	1	Caller refused referral
Information Services	1	Client withdrew
Information Services	2	Other
Internet Information Resources	1	Caller refused referral
Internet Information Resources	1	Client has used all available services
Internet Service Providers	9	Caller refused referral
Internet Service Providers	3	Other
Public Internet Access Sites	4	Caller refused referral
Public Internet Access Sites	1	No transportation
Public Internet Access Sites	1	Other
Information and Referral	1	Client withdrew
Information and Referral	3	No financial assistance available
Information and Referral	1	Other
211 Systems	1	Caller refused referral
211 Systems	2	Client withdrew
211 Systems	2	Other
Directory Assistance	2	Caller refused referral
Directory Assistance	2	Other
Developmental Disabilities	1	Client withdrew
Pregnant Women	1	Caller refused referral
Homeless People	1	No program found to meet need
Alcohol Abuse Issues	1	Caller refused referral
Health Issues	1	Caller refused referral
Housing Issues	1	Client withdrew
<b>Total</b>	<b>1337</b>	



## **PUBLIC HEARING NOTICE**

### **Draft 2014-15 Community Action Plan**

Members of the community are invited to attend a public hearing to provide comments and input regarding the Community Action Partnership of Kern (CAPK) Draft 2014-15 Community Action Plan. The Community Action Plan is required by federal and state law for agencies receiving Community Services Block Grant funds, and identifies poverty-related needs within Kern County, available resources to address those needs, feasible goals, and strategies to prioritize services and activities.

#### **PUBLIC HEARING INFORMATION:**

**Date/Time:** June 11, 2013 at 5:30 p.m.

**Place:** Community Action Partnership of Kern  
300 19th Street  
Bakersfield, CA 93301

#### **Copies of the Draft 2014-15 Community Action Plan are available at the following locations:**

- On-line at [www.capk.org](http://www.capk.org)
- CAPK Administrative Offices -  
300 19th Street, Bakersfield, CA 93301
- By calling (661) 336-5236 ext. 1152

For additional information concerning the public hearing or the Draft 2014-15 Community Action Plan, or if you will require Spanish translation or other accommodations to attend this public hearing, contact Grace Coan, at (661) 336-5236 ext. 1152.



**Community Action Partnership of Kern  
 Notifications of Draft Community Action Plan and Public Hearing**

Newspapers	Date of Publication
Bakersfield Californian	May 24, 2013
El Popular (Spanish language)	May 23, 2013
Delano Record Delano Shopper	May 22, 2013
Arvin Tiller	May 22, 2013
Lamont Reporter	May 22, 2013
Shafter Press Shafter Shopper	May 22, 2013
Wasco Tribune	May, 22 2013
Mojave Desert News	May 23, 2013
CAPK Programs- Distribution of Flyers	Date of Distribution
Head Start	May 22, 2013
Food Bank	May 22, 2013
WIC	May 22, 2013
Friendship House	May 22, 2013
Shafter Youth Center	May 22, 2013
VITA	May 22, 2013
Energy	May 22, 2013
2-1-1 Kern Helpline	May 22, 2013
Migrant AP Child Care	May 22, 2013
Agency E-Mail Blast	Date of E-mail
Martha Gomez-Kern County Network for Children	May 22, 2013
Louis Medina-Bakersfield Homeless Collaborative	May 22, 2013
Jennifer Wood-Bakersfield City Schools	May 22, 2013
Rafael Lopez- Call to Action	May 22, 2013
Jill Egland-United Way of Kern County	May 22, 2013
FHCC Advisory Board	
City of Shafter	
Stop the Violence	